

**SECURITIES AND EXCHANGE COMMISSION**  
Washington, D.C. 20549

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**FORM 8-K**

**CURRENT REPORT**

Pursuant to Section 13 or 15(d) of the  
Securities Exchange Act of 1934

Date of Report (Date of earliest event reported): October 21, 2002

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**PRUDENTIAL FINANCIAL, INC.**

(Exact name of registrant as specified in its charter)

**New Jersey**  
(State or other jurisdiction of incorporation)

**001-16707**  
(Commission File Number)

**22-3703799**  
(I.R.S. Employer Identification No.)

**751 Broad Street**  
**Newark, New Jersey 07102**  
(Address of principal executive offices and zip code)

**(973) 802-6000**  
(Registrant's telephone number, including area code)

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**Item 9. Regulation FD Disclosure.**

Prudential Financial, Inc. furnishes herewith, as Exhibit 99.0, a Financial Supplement for the quarterly period ending June 30, 2002, presenting historical information for the Financial Services Businesses on a basis consistent with the Company's organizational changes announced in August 2002.

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## SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

Date: October 21, 2002

**Prudential Financial, Inc.**

**By: /s/ ANTHONY S. PISZEL**

\_\_\_\_\_  
Name: Anthony S. Piszal

Title: Controller (Principal Accounting Officer)

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**Exhibit Index**

**Exhibit No.**

**Description**

|      |                                                                                                                                        |
|------|----------------------------------------------------------------------------------------------------------------------------------------|
| 99.0 | Financial Supplement for the Financial Services Businesses of Prudential Financial, Inc. for the Quarterly Period ended June 30, 2002. |
|------|----------------------------------------------------------------------------------------------------------------------------------------|





**Prudential Financial, Inc. (PRU)**

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**Financial Supplement**

FINANCIAL SERVICES BUSINESSES  
SECOND QUARTER 2002

Reference is made to Prudential Financial, Inc.'s filings with the Securities and Exchange Commission for general information, and consolidated financial information, regarding Prudential Financial, Inc., including its Closed Block Business.

October 21, 2002

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This Financial Supplement presents historical information for the Financial Services Businesses of Prudential Financial, Inc. on a basis consistent with the Company's reorganization announced in August, 2002. The realignment of the Company's divisions and segments as discussed below, had no impact on total adjusted operating income or net income of the Financial Services Businesses.

**The Insurance Division consists of the following segments:**

**The Individual Life Insurance and Annuities segment** includes the former Individual Life Insurance segment, previously included in the U.S. Consumer division, and the individual annuity business, formerly reported within the Retail Investments segment of the U.S. Consumer division.

**The Group Insurance segment** was previously reported within the Employee Benefits division.

**The Property and Casualty Insurance segment** was previously reported within the U.S. Consumer division.

**The Investment Division consists of the following segments:**

**The Investment Management segment** includes the former Investment Management and Advisory Services segment of the Asset Management division, other than proprietary investment and syndication activities (now included in the Other Asset Management segment), and the mutual fund operations formerly reported in the Retail Investment segment of the U.S. Consumer division, net of relationship fees on money market funds now attributed to the Financial Advisory segment.

**The Financial Advisory segment** includes the former Private Client Group segment, previously reported within the U.S. Consumer division, including certain relationship fees for money market funds formerly reported within the Retail Investments segment of the U.S. Consumer division and the equity securities sales and trading operations formerly reported in the Other Asset Management segment of the Asset Management division.

**The Retirement segment** includes the former Other Employee Benefits segment of the Employee Benefits division except for the real estate and relocation business (now reported within Corporate and Other operations).

**The Other Asset Management segment** includes the former Other Asset Management segment of the Asset Management division, except for equity sales and trading operations (now reported within the Financial Advisory segment), and the proprietary investment and syndication activities previously included in the Investment Management and Advisory Services segment of the Asset Management division.

**The International Insurance and Investments division** is a new name for the former International division, and includes the International Insurance and International Securities and Investments segments.

This Financial Supplement includes historical summaries of reclassified results and supplemental information for each division and for the segments that have been formed or redefined as indicated above, as well as Corporate and Other operations, for each of the six quarters through June 30, 2002 and the two years ended December 31, 2000 and 1999.

If you have any questions or need assistance with regard to this Financial Supplement, please contact the Investor Relations unit.

See following page for summary definitions of segments that have been formed or redefined.

**Individual Life Insurance and Annuities Segment**

*Individual Life Insurance*

(Former Individual Life Insurance segment)

*Individual Annuities*

(Individual Annuities business formerly reported within Retail Investments segment)

**Investment Management Segment**

*Investment Management and Advisory Services*

(Former Investment Management and Advisory Services segment EXCEPT proprietary investment and syndication activities)

*Mutual Funds*

(Mutual Funds business formerly reported within Retail Investments segment, net of relationship fees on money market funds now attributed to the Financial Advisory segment)

**Financial Advisory Segment**

*Private Client Group*

(Former Private Client Group segment PLUS certain relationship fees for money market funds formerly reported within the Retail Investments segment)

*Equity Securities Sales and Trading*

(Equity securities sales and trading operations formerly reported within Other Asset Management segment)

**Retirement Segment**

*Retirement*

(Former Other Employee Benefits segment EXCEPT for real estate and relocation business)

**Other Asset Management Segment**

*Hedge Portfolios and Commercial Mortgage Securitization*

(Former Other Asset Management segment EXCEPT for equity securities sales and trading activities)

*Proprietary Investments and Syndications*

(formerly reported within Investment Management and Advisory Services segment)

**FINANCIAL HIGHLIGHTS**  
(in millions, except per share data)

| Year-to-date                                                                   |       |         | 2001  |       |        | 2002  |       |
|--------------------------------------------------------------------------------|-------|---------|-------|-------|--------|-------|-------|
| 2002                                                                           | 2001  | %Change | 2Q    | 3Q    | 4Q     | 1Q    | 2Q    |
| <b>Financial Services Businesses:</b>                                          |       |         |       |       |        |       |       |
| Pre-tax adjusted operating income by division:                                 |       |         |       |       |        |       |       |
| 372                                                                            | 392   | -5%     | 171   | 82    | 71     | 205   | 167   |
| 190                                                                            | 159   | 19%     | (1)   | (1)   | 6      | 100   | 90    |
| 376                                                                            | 218   | 72%     | 120   | 180   | 125    | 200   | 176   |
| 63                                                                             | 65    | -3%     | 71    | (5)   | (29)   | 18    | 45    |
| 1,001                                                                          | 834   | 20%     | 361   | 256   | 173    | 523   | 478   |
| 365                                                                            | 278   | 31%     | 101   | 153   | 68     | 191   | 174   |
| 636                                                                            | 556   | 14%     | 260   | 103   | 105    | 332   | 304   |
| <b>Financial Services Businesses after-tax adjusted operating income</b>       |       |         |       |       |        |       |       |
| Items excluded from adjusted operating income:                                 |       |         |       |       |        |       |       |
| (439)                                                                          | 318   | -238%   | 75    | (322) | (132)  | (96)  | (343) |
| 2                                                                              | (82)  | 102%    | (60)  | (40)  | (25)   | (8)   | 10    |
| —                                                                              | (162) | 100%    | (117) | (37)  | (389)  | —     | —     |
| (437)                                                                          | 74    | -690%   | (102) | (399) | (546)  | (104) | (333) |
| (159)                                                                          | (23)  | -591%   | (92)  | (348) | (22)   | (35)  | (124) |
| (278)                                                                          | 97    | -387%   | (10)  | (51)  | (524)  | (69)  | (209) |
| 358                                                                            | 653   | -45%    | 250   | 52    | (419)  | 263   | 95    |
| —                                                                              | —     | —       | —     | —     | 16     | —     | —     |
| 358                                                                            | 653   | -45%    | 250   | 52    | (403)  | 263   | 95    |
| <b>Net income (loss) of Financial Services Businesses</b>                      |       |         |       |       |        |       |       |
| <b>Earnings per share of Common Stock (diluted):</b>                           |       |         |       |       |        |       |       |
| 1.12                                                                           | 0.95  |         | 0.45  | 0.18  | 0.18   | 0.58  | 0.54  |
| 0.65                                                                           | 1.12  |         | 0.43  | 0.09  | (0.72) | 0.46  | 0.19  |
| 0.65                                                                           | 1.12  |         | 0.43  | 0.09  | (0.69) | 0.46  | 0.19  |
| 585.2                                                                          | 583.6 |         | 583.6 | 583.6 | 583.7  | 585.1 | 585.2 |
| 6.92%                                                                          |       |         |       |       |        | 7.17% | 6.66% |
| <b>Reconciliation to Consolidated Net Income of Prudential Financial, Inc:</b> |       |         |       |       |        |       |       |
| 358                                                                            | 653   |         | 250   | 52    | (403)  | 263   | 95    |
| (273)                                                                          | (21)  |         | (55)  | (332) | (103)  | (110) | (163) |
| 85                                                                             | 632   |         | 195   | (280) | (506)  | 153   | (68)  |
| 21                                                                             |       |         |       |       |        | 7     | 14    |

(1) Income taxes applicable to pre-tax adjusted operating income, which excludes the mutual insurance company tax for periods prior to demutualization.

(2) Demutualization costs and expenses for the quarter ended December 31, 2001, include demutualization consideration of \$340 million paid to former Canadian branch policyholders.

(3) As a result of the establishment of the Closed Block Business concurrently with the demutualization on December 18, 2001, attributed equity as of the end of periods prior to December 31, 2001 is not comparable to attributed equity at that date and thereafter and, therefore, Operating Return on Average Equity is not presented for periods prior to 2002.

(4) Amounts shown for the Closed Block Business represent results of the Traditional Participating Products segment for periods prior to effective date of demutualization.

**FINANCIAL HIGHLIGHTS**  
(in millions, except per share data)

| Year-to-date                                                 |       | 2001   |        |        | 2002   |        |
|--------------------------------------------------------------|-------|--------|--------|--------|--------|--------|
| 2002                                                         | 2001  | 2Q     | 3Q     | 4Q     | 1Q     | 2Q     |
| <b>Financial Services Businesses Capitalization Data(1):</b> |       |        |        |        |        |        |
|                                                              |       | 9,440  | 9,720  | 5,405  | 6,515  | 4,221  |
|                                                              |       | 3,047  | 2,983  | 3,554  | 3,350  | 3,003  |
|                                                              |       | —      | —      | 690    | 690    | 690    |
| <b>Attributed Equity:</b>                                    |       |        |        |        |        |        |
|                                                              |       | 14,787 | 14,683 | 19,646 | 19,453 | 20,258 |
|                                                              |       | 13,822 | 13,433 | 18,803 | 19,034 | 19,144 |
|                                                              |       | 13,960 | 13,581 | 19,083 | 19,289 | 19,321 |
| <b>Total Capitalization:</b>                                 |       |        |        |        |        |        |
|                                                              |       | 17,834 | 17,666 | 23,890 | 23,493 | 23,951 |
|                                                              |       | 16,869 | 16,416 | 23,047 | 23,074 | 22,837 |
|                                                              |       | 17,007 | 16,564 | 23,327 | 23,329 | 23,014 |
| <b>Book value per share of Common Stock:</b>                 |       |        |        |        |        |        |
|                                                              |       |        |        | 33.59  | 33.25  | 34.72  |
|                                                              |       |        |        | 32.15  | 32.53  | 32.81  |
|                                                              |       |        |        | 32.63  | 32.97  | 33.12  |
| <b>Number of diluted shares at end of period</b>             |       |        |        |        |        |        |
|                                                              |       |        |        | 584.8  | 585.1  | 583.4  |
| <b>Common Stock Price Range:</b>                             |       |        |        |        |        |        |
| 35.75                                                        | High  |        |        | 33.19  | 32.09  | 35.75  |
| 30.05                                                        | Low   |        |        | 29.30  | 30.05  | 31.05  |
| 33.36                                                        | Close |        |        | 33.19  | 31.05  | 33.36  |
| <b>Common Stock market capitalization(1)</b>                 |       |        |        |        |        |        |
|                                                              |       |        |        | 19,369 | 18,143 | 19,448 |

(1) As of end of period.

(2) Guaranteed minority interest in Trust holding solely debentures of Parent, as reported in combined balance sheet.

OPERATIONS HIGHLIGHTS

| Year-to-date                                                            |       | 2001                                                    |       | 2002  |             |
|-------------------------------------------------------------------------|-------|---------------------------------------------------------|-------|-------|-------------|
| 2002                                                                    | 2001  | 2Q                                                      | 3Q    | 4Q    | 1Q 2Q       |
| <b>Assets Under Management and Administration (\$ billions)(1)(2):</b>  |       |                                                         |       |       |             |
| Assets Under Management :                                               |       |                                                         |       |       |             |
| Managed by Investment Division(3):                                      |       |                                                         |       |       |             |
| Investment Management Segment—Investment Management & Advisory Services |       |                                                         |       |       |             |
|                                                                         |       | 99.8                                                    | 92.8  | 96.5  | 92.3 84.8   |
|                                                                         |       | 90.7                                                    | 84.9  | 89.1  | 86.2 83.5   |
|                                                                         |       | 109.3                                                   | 110.1 | 113.8 | 111.7 116.0 |
| Total Investment Management and Advisory Services                       |       |                                                         |       |       |             |
|                                                                         |       | 299.8                                                   | 287.8 | 299.4 | 290.2 284.3 |
| Non-proprietary wrap-fee and other assets under management              |       |                                                         |       |       |             |
|                                                                         |       | 42.8                                                    | 36.6  | 41.2  | 41.9 38.2   |
| Total managed by Investment Division                                    |       |                                                         |       |       |             |
|                                                                         |       | 342.6                                                   | 324.4 | 340.6 | 332.1 322.5 |
| Managed by International Insurance and Investments Division(4):         |       |                                                         |       |       |             |
|                                                                         |       | 42.4                                                    | 40.5  | 39.3  | 38.0 37.9   |
| Managed by Insurance Division                                           |       |                                                         |       |       |             |
|                                                                         |       | 8.5                                                     | 8.4   | 8.1   | 8.7 8.0     |
| Total assets under management                                           |       |                                                         |       |       |             |
|                                                                         |       | 393.5                                                   | 373.3 | 388.0 | 378.8 368.4 |
| Client assets under administration                                      |       |                                                         |       |       |             |
|                                                                         |       | 212.3                                                   | 190.9 | 201.6 | 201.2 188.4 |
| Total assets under management and administration                        |       |                                                         |       |       |             |
|                                                                         |       | 605.8                                                   | 564.2 | 589.6 | 580.0 556.8 |
| <b>Distribution Representatives(1):</b>                                 |       |                                                         |       |       |             |
| Prudential Agents                                                       |       |                                                         |       |       |             |
|                                                                         |       | 5,049                                                   | 4,928 | 4,387 | 4,469 4,551 |
| Financial Advisors:                                                     |       |                                                         |       |       |             |
| Domestic                                                                |       |                                                         |       |       |             |
|                                                                         |       | 5,765                                                   | 5,618 | 5,430 | 5,131 4,779 |
| International                                                           |       |                                                         |       |       |             |
|                                                                         |       | 732                                                     | 748   | 729   | 728 725     |
| Total                                                                   |       |                                                         |       |       |             |
|                                                                         |       | 6,497                                                   | 6,366 | 6,159 | 5,859 5,504 |
| International Life Planners                                             |       |                                                         |       |       |             |
|                                                                         |       | 3,690                                                   | 3,999 | 4,104 | 4,098 4,207 |
| Gibraltar Life Advisors                                                 |       |                                                         |       |       |             |
|                                                                         |       | 7,230                                                   | 6,596 | 6,121 | 5,726 5,525 |
| <b>Distribution Representative Productivity:</b>                        |       |                                                         |       |       |             |
| 37                                                                      | 29    | Prudential Agent productivity (\$ thousands)            |       |       |             |
|                                                                         |       | 30                                                      | 28    | 37    | 34 38       |
| 377                                                                     | 361   | Financial Advisor productivity (domestic; \$ thousands) |       |       |             |
|                                                                         |       | 348                                                     | 327   | 336   | 379 375     |
| <b>Third Party Distribution—Retail Products (\$ millions)(5):</b>       |       |                                                         |       |       |             |
| 118                                                                     | 98    | Individual life insurance                               |       |       |             |
|                                                                         |       | 43                                                      | 123   | 31    | 25 93       |
| 35                                                                      | 5     | Individual annuities                                    |       |       |             |
|                                                                         |       | 4                                                       | 3     | 9     | 11 24       |
| 1,475                                                                   | 2,014 | Mutual funds and wrap-fee products                      |       |       |             |
|                                                                         |       | 1,521                                                   | 491   | 537   | 456 1,019   |

(1) As of end of period.

(2) At fair market value.

(3) Reflects reclassification of amounts by client category as of January 1, 2002, based on internal management criteria, which reduced the amount attributed to retail customers by \$3.3 billion and increased the amounts attributed to institutional customers and the general account by \$2.8 billion and \$0.5 billion, respectively.

(4) Reflects, as of June 30, 2002, Investment division's assumption of management of \$3.5 billion of assets which were previously reflected in assets under management of the International Insurance and Investments division.

(5) Represents statutory first year premiums and deposits for Individual Life Insurance and gross sales for Individual Annuities, Mutual Funds and Wrap-fee products.

**COMBINED STATEMENTS OF OPERATIONS—FINANCIAL SERVICES BUSINESSES**  
(in millions)

| Year-to-date                                                       |       |         |                                                                         | 2001  |       |       | 2002  |       |
|--------------------------------------------------------------------|-------|---------|-------------------------------------------------------------------------|-------|-------|-------|-------|-------|
| 2002                                                               | 2001  | %Change |                                                                         | 2Q    | 3Q    | 4Q    | 1Q    | 2Q    |
| Revenues(1):                                                       |       |         |                                                                         |       |       |       |       |       |
| 4,612                                                              | 3,625 | 27%     | Premiums                                                                | 2,014 | 2,241 | 2,361 | 2,278 | 2,334 |
| 846                                                                | 875   | -3%     | Policy charges and fee income                                           | 483   | 474   | 454   | 434   | 412   |
| 2,605                                                              | 2,649 | -2%     | Net investment income                                                   | 1,352 | 1,288 | 1,302 | 1,249 | 1,356 |
| 2,152                                                              | 2,272 | -5%     | Commissions, investment management fees, and other income               | 1,164 | 992   | 1,092 | 1,095 | 1,057 |
| 10,215                                                             | 9,421 | 8%      | Total revenues                                                          | 5,013 | 4,995 | 5,209 | 5,056 | 5,159 |
| Benefits and Expenses(1):                                          |       |         |                                                                         |       |       |       |       |       |
| 4,523                                                              | 3,684 | 23%     | Insurance and annuity benefits                                          | 2,073 | 2,279 | 2,296 | 2,206 | 2,317 |
| 829                                                                | 804   | 3%      | Interest credited to policyholders' account balances                    | 422   | 432   | 434   | 414   | 415   |
| 106                                                                | 208   | -49%    | Interest expense                                                        | 100   | 70    | 48    | 56    | 50    |
| (698)                                                              | (656) | -6%     | Deferral of acquisition costs                                           | (343) | (325) | (344) | (340) | (358) |
| 512                                                                | 454   | 13%     | Amortization of acquisition costs                                       | 212   | 255   | 224   | 239   | 273   |
| 1,453                                                              | 1,692 | -14%    | Securities operations non-interest expenses                             | 875   | 771   | 816   | 722   | 731   |
| 2,489                                                              | 2,401 | 4%      | General and administrative expenses                                     | 1,313 | 1,257 | 1,562 | 1,236 | 1,253 |
| 9,214                                                              | 8,587 | 7%      | Total benefits and expenses                                             | 4,652 | 4,739 | 5,036 | 4,533 | 4,681 |
| 1,001                                                              | 834   | 20%     | Adjusted operating income before income taxes                           | 361   | 256   | 173   | 523   | 478   |
| Items excluded from adjusted operating income before income taxes: |       |         |                                                                         |       |       |       |       |       |
| (440)                                                              | 329   | -234%   | Realized investment gains (losses), net of related adjustments          | 82    | (326) | (165) | (101) | (339) |
| 1                                                                  | (11)  | 109%    | Related charges                                                         | (7)   | 4     | 33    | 5     | (4)   |
| (439)                                                              | 318   | -238%   | Total realized investment gains (losses), net of related adjustments    | 75    | (322) | (132) | (96)  | (343) |
| 2                                                                  | (82)  | 102%    | Divested businesses                                                     | (60)  | (40)  | (25)  | (8)   | 10    |
| —                                                                  | (162) | 100%    | Demutualization costs and expenses                                      | (117) | (37)  | (389) | —     | —     |
| (437)                                                              | 74    | -690%   | Total items excluded from adjusted operating income before income taxes | (102) | (399) | (546) | (104) | (333) |
| 564                                                                | 908   | -38%    | Income (loss) from continuing operations before income taxes            | 259   | (143) | (373) | 419   | 145   |
| 206                                                                | 255   | -19%    | Income tax expense (benefit)                                            | 9     | (195) | 46    | 156   | 50    |
| 358                                                                | 653   | -45%    | Income (loss) from continuing operations, after-tax                     | 250   | 52    | (419) | 263   | 95    |

(1) Revenues exclude realized investment gains, net of losses and related adjustments, and revenues of divested businesses. Benefits and expenses exclude charges related to realized investment gains, net of losses, benefits and expenses of divested businesses, and demutualization costs and expenses.



COMBINED BALANCE SHEETS—FINANCIAL SERVICES BUSINESSES  
(in millions)

|                                                                                                                      | 06/30/2001 | 09/30/2001 | 12/31/2001 | 03/31/2002 | 06/30/2002 |
|----------------------------------------------------------------------------------------------------------------------|------------|------------|------------|------------|------------|
| <b>Assets:</b>                                                                                                       |            |            |            |            |            |
| Investments:                                                                                                         |            |            |            |            |            |
| Fixed maturities available for sale, at fair value (amortized cost \$67,706; \$66,031; \$67,276; \$69,840; \$70,745) | 68,768     | 68,018     | 68,880     | 70,687     | 72,700     |
| Fixed maturities held to maturity, at amortized cost (fair value \$562; \$555; \$395; \$373; \$2,293)                | 538        | 532        | 374        | 354        | 2,268      |
| Trading account assets, at fair value                                                                                | 5,752      | 5,199      | 5,043      | 6,286      | 6,038      |
| Equity securities available for sale, at fair value (cost \$3,462; \$2,072; \$1,671; \$1,620; \$1,748)               | 3,634      | 2,026      | 1,688      | 1,687      | 1,868      |
| Commercial loans                                                                                                     | 13,977     | 12,756     | 13,624     | 13,011     | 12,752     |
| Policy loans                                                                                                         | 3,033      | 3,008      | 2,812      | 2,854      | 2,982      |
| Securities purchased under agreements to resell                                                                      | 6,169      | 4,480      | 4,421      | 7,137      | 5,136      |
| Cash collateral for borrowed securities                                                                              | 3,422      | 3,963      | 5,210      | 5,628      | 5,530      |
| Other long-term investments                                                                                          | 4,023      | 3,811      | 4,336      | 4,253      | 4,216      |
| Short-term investments                                                                                               | 2,960      | 2,773      | 2,972      | 3,095      | 2,848      |
| Total investments                                                                                                    | 112,276    | 106,566    | 109,360    | 114,992    | 116,338    |
| Cash and cash equivalents                                                                                            | 11,555     | 13,209     | 16,900     | 10,282     | 8,344      |
| Accrued investment income                                                                                            | 975        | 977        | 1,059      | 1,027      | 1,069      |
| Broker-dealer related receivables                                                                                    | 8,773      | 9,119      | 7,802      | 7,017      | 7,091      |
| Deferred policy acquisition costs                                                                                    | 5,445      | 5,525      | 5,538      | 5,660      | 5,859      |
| Other assets                                                                                                         | 11,500     | 13,798     | 13,488     | 15,692     | 16,213     |
| Separate account assets                                                                                              | 79,697     | 74,523     | 77,158     | 78,515     | 75,101     |
| Total assets                                                                                                         | 230,221    | 223,717    | 231,305    | 233,185    | 230,015    |
| <b>Liabilities:</b>                                                                                                  |            |            |            |            |            |
| Future policy benefits                                                                                               | 40,756     | 40,729     | 39,752     | 38,403     | 40,319     |
| Policyholders' account balances                                                                                      | 38,498     | 37,936     | 37,944     | 37,559     | 38,916     |
| Unpaid claims and claim adjustment expenses                                                                          | 3,516      | 3,478      | 3,408      | 3,353      | 3,352      |
| Securities sold under agreements to repurchase                                                                       | 10,262     | 9,479      | 9,280      | 11,704     | 10,557     |
| Cash collateral for loaned securities                                                                                | 7,626      | 6,264      | 7,650      | 8,256      | 8,959      |
| Income taxes payable                                                                                                 | 1,006      | 1,550      | 1,085      | 1,102      | 1,609      |
| Broker-dealer related payables                                                                                       | 5,206      | 6,571      | 6,445      | 5,581      | 6,076      |
| Securities sold but not yet purchased                                                                                | 3,979      | 3,057      | 2,791      | 4,561      | 3,185      |
| Short-term debt                                                                                                      | 9,440      | 9,720      | 5,405      | 6,515      | 4,221      |
| Long-term debt                                                                                                       | 3,047      | 2,983      | 3,554      | 3,350      | 3,003      |
| Other liabilities                                                                                                    | 12,401     | 12,744     | 16,497     | 14,143     | 13,769     |
| Separate account liabilities                                                                                         | 79,697     | 74,523     | 77,158     | 78,515     | 75,101     |
| Total liabilities                                                                                                    | 215,434    | 209,034    | 210,969    | 213,042    | 209,067    |
| Guaranteed minority interest in Trust holding solely debentures of Parent                                            | —          | —          | 690        | 690        | 690        |
| <b>Attributed Equity:</b>                                                                                            |            |            |            |            |            |
| Accumulated other comprehensive income                                                                               | 827        | 1,102      | 563        | 164        | 937        |
| Other attributed equity                                                                                              | 13,960     | 13,581     | 19,083     | 19,289     | 19,321     |
| Total attributed equity                                                                                              | 14,787     | 14,683     | 19,646     | 19,453     | 20,258     |
| Total liabilities and attributed equity                                                                              | 230,221    | 223,717    | 231,305    | 233,185    | 230,015    |

**FINANCIAL SERVICES BUSINESSES COMBINING STATEMENTS OF OPERATIONS—BY DIVISION**  
(in millions)

| Quarter Ended June 30, 2002                               |                                              |                       |                        |                                                         |                                      |
|-----------------------------------------------------------|----------------------------------------------|-----------------------|------------------------|---------------------------------------------------------|--------------------------------------|
|                                                           | Total<br>Financial<br>Services<br>Businesses | Insurance<br>Division | Investment<br>Division | International<br>Insurance &<br>Investments<br>Division | Corporate<br>and Other<br>Operations |
| Revenues(1):                                              |                                              |                       |                        |                                                         |                                      |
| Premiums                                                  | 2,334                                        | 1,309                 | 21                     | 1,006                                                   | (2)                                  |
| Policy charges and fee income                             | 412                                          | 350                   | 19                     | 49                                                      | (6)                                  |
| Net investment income                                     | 1,356                                        | 386                   | 602                    | 185                                                     | 183                                  |
| Commissions, investment management fees, and other income | 1,057                                        | 63                    | 931                    | 142                                                     | (79)                                 |
| <b>Total revenues</b>                                     | <b>5,159</b>                                 | <b>2,108</b>          | <b>1,573</b>           | <b>1,382</b>                                            | <b>96</b>                            |
| Benefits and Expenses(1):                                 |                                              |                       |                        |                                                         |                                      |
| Insurance and annuity benefits                            | 2,317                                        | 1,256                 | 231                    | 799                                                     | 31                                   |
| Interest credited to policyholders' account balances      | 415                                          | 153                   | 238                    | 24                                                      | —                                    |
| Interest expense                                          | 50                                           | (1)                   | 5                      | —                                                       | 46                                   |
| Deferral of acquisition costs                             | (358)                                        | (218)                 | (14)                   | (147)                                                   | 21                                   |
| Amortization of acquisition costs                         | 273                                          | 227                   | 27                     | 44                                                      | (25)                                 |
| Securities operations non-interest expenses               | 731                                          | —                     | 619                    | 119                                                     | (7)                                  |
| General and administrative expenses                       | 1,253                                        | 524                   | 377                    | 367                                                     | (15)                                 |
| <b>Total benefits and expenses</b>                        | <b>4,681</b>                                 | <b>1,941</b>          | <b>1,483</b>           | <b>1,206</b>                                            | <b>51</b>                            |
| <b>Adjusted operating income before income taxes</b>      | <b>478</b>                                   | <b>167</b>            | <b>90</b>              | <b>176</b>                                              | <b>45</b>                            |
| Quarter Ended June 30, 2001                               |                                              |                       |                        |                                                         |                                      |
|                                                           | Total<br>Financial<br>Services<br>Businesses | Insurance<br>Division | Investment<br>Division | International<br>Insurance &<br>Investments<br>Division | Corporate<br>and Other<br>Operations |
| Revenues(1):                                              |                                              |                       |                        |                                                         |                                      |
| Premiums                                                  | 2,014                                        | 1,194                 | 3                      | 817                                                     | —                                    |
| Policy charges and fee income                             | 483                                          | 356                   | 20                     | 111                                                     | (4)                                  |
| Net investment income                                     | 1,352                                        | 382                   | 627                    | 129                                                     | 214                                  |
| Commissions, investment management fees, and other income | 1,164                                        | 56                    | 970                    | 134                                                     | 4                                    |
| <b>Total revenues</b>                                     | <b>5,013</b>                                 | <b>1,988</b>          | <b>1,620</b>           | <b>1,191</b>                                            | <b>214</b>                           |
| Benefits and Expenses(1):                                 |                                              |                       |                        |                                                         |                                      |
| Insurance and annuity benefits                            | 2,073                                        | 1,149                 | 213                    | 702                                                     | 9                                    |
| Interest credited to policyholders' account balances      | 422                                          | 152                   | 251                    | 18                                                      | 1                                    |
| Interest expense                                          | 100                                          | 4                     | 7                      | 2                                                       | 87                                   |
| Deferral of acquisition costs                             | (343)                                        | (207)                 | (16)                   | (143)                                                   | 23                                   |
| Amortization of acquisition costs                         | 212                                          | 175                   | 22                     | 35                                                      | (20)                                 |
| Securities operations non-interest expenses               | 875                                          | —                     | 733                    | 131                                                     | 11                                   |
| General and administrative expenses                       | 1,313                                        | 544                   | 411                    | 326                                                     | 32                                   |
| <b>Total benefits and expenses</b>                        | <b>4,652</b>                                 | <b>1,817</b>          | <b>1,621</b>           | <b>1,071</b>                                            | <b>143</b>                           |
| <b>Adjusted operating income before income taxes</b>      | <b>361</b>                                   | <b>171</b>            | <b>(1)</b>             | <b>120</b>                                              | <b>71</b>                            |

(1) Revenues exclude realized investment gains, net of losses and related adjustments, and revenues of divested businesses. Benefits and expenses exclude charges related to realized investment gains, net of losses, benefits and expenses of divested businesses, and demutualization costs and expenses.

**FINANCIAL SERVICES BUSINESSES COMBINING STATEMENTS OF OPERATIONS—BY DIVISION**  
(in millions)

| Six Months Ended June 30, 2002                            |                                                        |                               |                                |                                                                       |                                               |
|-----------------------------------------------------------|--------------------------------------------------------|-------------------------------|--------------------------------|-----------------------------------------------------------------------|-----------------------------------------------|
|                                                           | <b>Total<br/>Financial<br/>Services<br/>Businesses</b> | <b>Insurance<br/>Division</b> | <b>Investment<br/>Division</b> | <b>International<br/>Insurance &amp;<br/>Investments<br/>Division</b> | <b>Corporate<br/>and Other<br/>Operations</b> |
| Revenues(1):                                              |                                                        |                               |                                |                                                                       |                                               |
| Premiums                                                  | 4,612                                                  | 2,561                         | 29                             | 2,022                                                                 | —                                             |
| Policy charges and fee income                             | 846                                                    | 708                           | 38                             | 106                                                                   | (6)                                           |
| Net investment income                                     | 2,605                                                  | 766                           | 1,165                          | 349                                                                   | 325                                           |
| Commissions, investment management fees, and other income | 2,152                                                  | 119                           | 1,868                          | 291                                                                   | (126)                                         |
| <b>Total revenues</b>                                     | <b>10,215</b>                                          | <b>4,154</b>                  | <b>3,100</b>                   | <b>2,768</b>                                                          | <b>193</b>                                    |
| Benefits and Expenses(1):                                 |                                                        |                               |                                |                                                                       |                                               |
| Insurance and annuity benefits                            | 4,523                                                  | 2,455                         | 428                            | 1,582                                                                 | 58                                            |
| Interest credited to policyholders' account balances      | 829                                                    | 300                           | 481                            | 48                                                                    | —                                             |
| Interest expense                                          | 106                                                    | (1)                           | 8                              | —                                                                     | 99                                            |
| Deferral of acquisition costs                             | (698)                                                  | (412)                         | (28)                           | (298)                                                                 | 40                                            |
| Amortization of acquisition costs                         | 512                                                    | 400                           | 48                             | 109                                                                   | (45)                                          |
| Securities operations non-interest expenses               | 1,453                                                  | —                             | 1,226                          | 233                                                                   | (6)                                           |
| General and administrative expenses                       | 2,489                                                  | 1,040                         | 747                            | 718                                                                   | (16)                                          |
| <b>Total benefits and expenses</b>                        | <b>9,214</b>                                           | <b>3,782</b>                  | <b>2,910</b>                   | <b>2,392</b>                                                          | <b>130</b>                                    |
| <b>Adjusted operating income before income taxes</b>      | <b>1,001</b>                                           | <b>372</b>                    | <b>190</b>                     | <b>376</b>                                                            | <b>63</b>                                     |
| Six Months Ended June 30, 2001                            |                                                        |                               |                                |                                                                       |                                               |
|                                                           | <b>Total<br/>Financial<br/>Services<br/>Businesses</b> | <b>Insurance<br/>Division</b> | <b>Investment<br/>Division</b> | <b>International<br/>Insurance &amp;<br/>Investments<br/>Division</b> | <b>Corporate<br/>and Other<br/>Operations</b> |
| Revenues(1):                                              |                                                        |                               |                                |                                                                       |                                               |
| Premiums                                                  | 3,625                                                  | 2,331                         | 21                             | 1,271                                                                 | 2                                             |
| Policy charges and fee income                             | 875                                                    | 705                           | 39                             | 135                                                                   | (4)                                           |
| Net investment income                                     | 2,649                                                  | 780                           | 1,279                          | 179                                                                   | 411                                           |
| Commissions, investment management fees, and other income | 2,272                                                  | 112                           | 2,010                          | 278                                                                   | (128)                                         |
| <b>Total revenues</b>                                     | <b>9,421</b>                                           | <b>3,928</b>                  | <b>3,349</b>                   | <b>1,863</b>                                                          | <b>281</b>                                    |
| Benefits and Expenses(1):                                 |                                                        |                               |                                |                                                                       |                                               |
| Insurance and annuity benefits                            | 3,684                                                  | 2,167                         | 462                            | 1,039                                                                 | 16                                            |
| Interest credited to policyholders' account balances      | 804                                                    | 308                           | 477                            | 19                                                                    | —                                             |
| Interest expense                                          | 208                                                    | 2                             | 17                             | 4                                                                     | 185                                           |
| Deferral of acquisition costs                             | (656)                                                  | (412)                         | (36)                           | (257)                                                                 | 49                                            |
| Amortization of acquisition costs                         | 454                                                    | 378                           | 44                             | 73                                                                    | (41)                                          |
| Securities operations non-interest expenses               | 1,692                                                  | —                             | 1,415                          | 258                                                                   | 19                                            |
| General and administrative expenses                       | 2,401                                                  | 1,093                         | 811                            | 509                                                                   | (12)                                          |
| <b>Total benefits and expenses</b>                        | <b>8,587</b>                                           | <b>3,536</b>                  | <b>3,190</b>                   | <b>1,645</b>                                                          | <b>216</b>                                    |
| <b>Adjusted operating income before income taxes</b>      | <b>834</b>                                             | <b>392</b>                    | <b>159</b>                     | <b>218</b>                                                            | <b>65</b>                                     |

(1) Revenues exclude realized investment gains, net of losses and related adjustments, and revenues of divested businesses. Benefits and expenses exclude charges related to realized investment gains, net of losses, benefits and expenses of divested businesses, and demutualization costs and expenses.

FINANCIAL SERVICES BUSINESSES COMBINING BALANCE SHEETS—BY DIVISION  
(in millions)

| As of June 30, 2002                                                       |                                              |                       |                        |                                                         |                                      |
|---------------------------------------------------------------------------|----------------------------------------------|-----------------------|------------------------|---------------------------------------------------------|--------------------------------------|
|                                                                           | Total<br>Financial<br>Services<br>Businesses | Insurance<br>Division | Investment<br>Division | International<br>Insurance &<br>Investments<br>Division | Corporate<br>and Other<br>Operations |
| <b>Assets:</b>                                                            |                                              |                       |                        |                                                         |                                      |
| Total investments                                                         | 116,338                                      | 25,225                | 45,489                 | 34,795                                                  | 10,829                               |
| Broker-dealer related receivables                                         | 7,091                                        | —                     | 5,651                  | 1,144                                                   | 296                                  |
| Deferred policy acquisition costs                                         | 5,859                                        | 3,923                 | 64                     | 1,948                                                   | (76)                                 |
| Other assets                                                              | 25,626                                       | 5,201                 | 10,318                 | 3,837                                                   | 6,270                                |
| Separate account assets                                                   | 75,101                                       | 33,625                | 41,602                 | 501                                                     | (627)                                |
| Total assets                                                              | 230,015                                      | 67,974                | 103,124                | 42,225                                                  | 16,692                               |
| <b>Liabilities:</b>                                                       |                                              |                       |                        |                                                         |                                      |
| Future policy benefits                                                    | 40,319                                       | 4,936                 | 12,205                 | 22,727                                                  | 451                                  |
| Policyholders' account balances                                           | 38,916                                       | 13,691                | 15,686                 | 9,519                                                   | 20                                   |
| Debt                                                                      | 7,224                                        | 56                    | 3,420                  | 954                                                     | 2,794                                |
| Other liabilities                                                         | 47,507                                       | 9,063                 | 26,389                 | 5,589                                                   | 6,466                                |
| Separate account liabilities                                              | 75,101                                       | 33,625                | 41,602                 | 501                                                     | (627)                                |
| Total liabilities                                                         | 209,067                                      | 61,371                | 99,302                 | 39,290                                                  | 9,104                                |
| Guaranteed minority interest in Trust holding solely debentures of Parent | 690                                          | —                     | —                      | —                                                       | 690                                  |
| Attributed Equity:                                                        |                                              |                       |                        |                                                         |                                      |
| Accumulated other comprehensive income (loss)                             | 937                                          | 652                   | 404                    | 46                                                      | (165)                                |
| Other attributed equity                                                   | 19,321                                       | 5,951                 | 3,418                  | 2,889                                                   | 7,063                                |
| Total attributed equity                                                   | 20,258                                       | 6,603                 | 3,822                  | 2,935                                                   | 6,898                                |
| Total liabilities and attributed equity                                   | 230,015                                      | 67,974                | 103,124                | 42,225                                                  | 16,692                               |
| As of December 31, 2001                                                   |                                              |                       |                        |                                                         |                                      |
|                                                                           | Total<br>Financial<br>Services<br>Businesses | Insurance<br>Division | Investment<br>Division | International<br>Insurance &<br>Investments<br>Division | Corporate<br>and Other<br>Operations |
| <b>Assets:</b>                                                            |                                              |                       |                        |                                                         |                                      |
| Total investments                                                         | 109,360                                      | 24,126                | 45,579                 | 29,841                                                  | 9,814                                |
| Broker-dealer related receivables                                         | 7,802                                        | —                     | 6,421                  | 1,069                                                   | 312                                  |
| Deferred policy acquisition costs                                         | 5,538                                        | 3,919                 | 66                     | 1,615                                                   | (62)                                 |
| Other assets                                                              | 31,447                                       | 4,496                 | 9,215                  | 8,454                                                   | 9,282                                |
| Separate account assets                                                   | 77,158                                       | 36,166                | 41,217                 | 422                                                     | (647)                                |
| Total assets                                                              | 231,305                                      | 68,707                | 102,498                | 41,401                                                  | 18,699                               |
| <b>Liabilities:</b>                                                       |                                              |                       |                        |                                                         |                                      |
| Future policy benefits                                                    | 39,752                                       | 4,925                 | 12,317                 | 22,041                                                  | 469                                  |
| Policyholders' account balances                                           | 37,944                                       | 12,739                | 15,372                 | 9,808                                                   | 25                                   |
| Debt                                                                      | 8,959                                        | 106                   | 4,527                  | 1,058                                                   | 3,268                                |
| Other liabilities                                                         | 47,156                                       | 8,505                 | 24,980                 | 5,429                                                   | 8,242                                |
| Separate account liabilities                                              | 77,158                                       | 36,166                | 41,217                 | 422                                                     | (647)                                |
| Total liabilities                                                         | 210,969                                      | 62,441                | 98,413                 | 38,758                                                  | 11,357                               |
| Guaranteed minority interest in Trust holding solely debentures of Parent | 690                                          | —                     | —                      | —                                                       | 690                                  |
| Attributed Equity:                                                        |                                              |                       |                        |                                                         |                                      |
| Accumulated other comprehensive income (loss)                             | 563                                          | 529                   | 446                    | (171)                                                   | (241)                                |
| Other attributed equity                                                   | 19,083                                       | 5,737                 | 3,639                  | 2,814                                                   | 6,893                                |
| Total attributed equity                                                   | 19,646                                       | 6,266                 | 4,085                  | 2,643                                                   | 6,652                                |
| Total liabilities and attributed equity                                   | 231,305                                      | 68,707                | 102,498                | 41,401                                                  | 18,699                               |

**SHORT TERM DEBT—FINANCIAL SERVICES BUSINESSES**  
(in millions)

|                                             | As of June 30, 2002           |                                                  |                     |              | As of December 31, 2001       |                                                  |                     |              |
|---------------------------------------------|-------------------------------|--------------------------------------------------|---------------------|--------------|-------------------------------|--------------------------------------------------|---------------------|--------------|
|                                             | Prudential<br>Financial, Inc. | The Prudential<br>Insurance Co.<br>of America(a) | Other<br>Affiliates | Total        | Prudential<br>Financial, Inc. | The Prudential<br>Insurance Co.<br>of America(a) | Other<br>Affiliates | Total        |
| <b>Borrowings by use of proceeds:</b>       |                               |                                                  |                     |              |                               |                                                  |                     |              |
| General corporate purposes                  | —                             | 305                                              | —                   | 305          | —                             | 222                                              | —                   | 222          |
| Investment related                          | —                             | 584                                              | —                   | 584          | —                             | 834                                              | —                   | 834          |
| Securities business related                 | —                             | 1,031                                            | 1,337               | 2,368        | —                             | 1,639                                            | 1,484               | 3,123        |
| Specified other businesses                  | —                             | 853                                              | 110                 | 963          | —                             | 1,141                                            | 14                  | 1,155        |
| Limited recourse and non-recourse borrowing | —                             | —                                                | 1                   | 1            | —                             | —                                                | 71                  | 71           |
| <b>Total short-term debt</b>                | <b>—</b>                      | <b>2,773</b>                                     | <b>1,448</b>        | <b>4,221</b> | <b>—</b>                      | <b>3,836</b>                                     | <b>1,569</b>        | <b>5,405</b> |
| <b>Borrowings by type:</b>                  |                               |                                                  |                     |              |                               |                                                  |                     |              |
| Long-term debt due within one year          | —                             | 651                                              | —                   | 651          | —                             | 753                                              | —                   | 753          |
| Commercial paper                            | —                             | 2,061                                            | —                   | 2,061        | —                             | 3,022                                            | —                   | 3,022        |
| Bank borrowings                             | —                             | —                                                | 837                 | 837          | —                             | —                                                | 1,324               | 1,324        |
| Other short-term debt                       | —                             | 61                                               | 610                 | 671          | —                             | 61                                               | 174                 | 235          |
| <b>Total general obligations</b>            | <b>—</b>                      | <b>2,773</b>                                     | <b>1,447</b>        | <b>4,220</b> | <b>—</b>                      | <b>3,836</b>                                     | <b>1,498</b>        | <b>5,334</b> |
| Limited recourse and non-recourse borrowing | —                             | —                                                | 1                   | 1            | —                             | —                                                | 71                  | 71           |
| <b>Total short-term debt</b>                | <b>—</b>                      | <b>2,773</b>                                     | <b>1,448</b>        | <b>4,221</b> | <b>—</b>                      | <b>3,836</b>                                     | <b>1,569</b>        | <b>5,405</b> |

(a) Includes Prudential Funding, LLC.

**LONG TERM DEBT**  
(in millions)

As of June 30, 2002

|                                                                    | General<br>Corporate<br>Purposes | Investment<br>Related | Securities<br>Business<br>Related | Specified<br>Other<br>Businesses | Total<br>General<br>Obligations | Limited<br>Recourse<br>and non-<br>Recourse | Total<br>Borrowing |
|--------------------------------------------------------------------|----------------------------------|-----------------------|-----------------------------------|----------------------------------|---------------------------------|---------------------------------------------|--------------------|
| <b>Financial Services Businesses:</b>                              |                                  |                       |                                   |                                  |                                 |                                             |                    |
| Prudential Financial, Inc.:                                        |                                  |                       |                                   |                                  |                                 |                                             |                    |
| Long-term fixed and floating rate notes                            | —                                | —                     | —                                 | —                                | —                               | —                                           | —                  |
| Hybrid notes                                                       | —                                | —                     | —                                 | —                                | —                               | —                                           | —                  |
| Total                                                              | —                                | —                     | —                                 | —                                | —                               | —                                           | —                  |
| The Prudential Insurance Company of America(a):                    |                                  |                       |                                   |                                  |                                 |                                             |                    |
| Surplus notes                                                      | 690                              | —                     | —                                 | —                                | 690                             | —                                           | 690                |
| Long-term fixed and floating rate notes                            | 600                              | 768                   | 485                               | —                                | 1,853                           | —                                           | 1,853              |
| Commercial paper backed by long-term credit agreements             | —                                | —                     | —                                 | —                                | —                               | —                                           | —                  |
| Total                                                              | 1,290                            | 768                   | 485                               | —                                | 2,543                           | —                                           | 2,543              |
| Long-term debt of other affiliated companies                       | —                                | —                     | —                                 | —                                | —                               | 460                                         | 460                |
| Total long-term debt of Financial Services Businesses              | 1,290                            | 768                   | 485                               | —                                | 2,543                           | 460                                         | 3,003              |
| Ratio of long-term and short-term corporate debt to capitalization | 8.1%                             |                       |                                   |                                  |                                 |                                             |                    |
| <b>Closed Block Business:</b>                                      |                                  |                       |                                   |                                  |                                 |                                             |                    |
| Limited recourse notes of Prudential Holdings, LLC                 | —                                | —                     | —                                 | —                                | —                               | 1,750                                       | 1,750              |

As of December 31, 2001

|                                                                    | General<br>Corporate<br>Purposes | Investment<br>Related | Securities<br>Business<br>Related | Specified<br>Other<br>Businesses | Total<br>General<br>Obligations | Limited<br>Recourse<br>and non-<br>Recourse | Total<br>Borrowing |
|--------------------------------------------------------------------|----------------------------------|-----------------------|-----------------------------------|----------------------------------|---------------------------------|---------------------------------------------|--------------------|
| <b>Financial Services Businesses:</b>                              |                                  |                       |                                   |                                  |                                 |                                             |                    |
| Prudential Financial, Inc.:                                        |                                  |                       |                                   |                                  |                                 |                                             |                    |
| Long-term fixed and floating rate notes                            | —                                | —                     | —                                 | —                                | —                               | —                                           | —                  |
| Hybrid notes                                                       | —                                | —                     | —                                 | —                                | —                               | —                                           | —                  |
| Total                                                              | —                                | —                     | —                                 | —                                | —                               | —                                           | —                  |
| The Prudential Insurance Company of America(a):                    |                                  |                       |                                   |                                  |                                 |                                             |                    |
| Surplus notes                                                      | 989                              | —                     | —                                 | —                                | 989                             | —                                           | 989                |
| Long-term fixed and floating rate notes                            | 1,456                            | 586                   | —                                 | —                                | 2,042                           | —                                           | 2,042              |
| Commercial paper backed by long-term credit agreements             | —                                | —                     | —                                 | —                                | —                               | —                                           | —                  |
| Total                                                              | 2,445                            | 586                   | —                                 | —                                | 3,031                           | —                                           | 3,031              |
| Long-term debt of other affiliated companies                       | —                                | —                     | —                                 | —                                | —                               | 523                                         | 523                |
| Total long-term debt of Financial Services Businesses              | 2,445                            | 586                   | —                                 | —                                | 3,031                           | 523                                         | 3,554              |
| Ratio of long-term and short-term corporate debt to capitalization | 12.7%                            |                       |                                   |                                  |                                 |                                             |                    |
| <b>Closed Block Business:</b>                                      |                                  |                       |                                   |                                  |                                 |                                             |                    |
| Limited recourse notes of Prudential Holdings, LLC                 | —                                | —                     | —                                 | —                                | —                               | 1,750                                       | 1,750              |

(a) Includes Prudential Funding, LLC.

**COMBINED STATEMENTS OF OPERATIONS—INSURANCE DIVISION**  
(in millions)

| Year-to-date              |       |             |                                                           | 2001  |       |       | 2002  |       |
|---------------------------|-------|-------------|-----------------------------------------------------------|-------|-------|-------|-------|-------|
| 2002                      | 2001  | %<br>Change |                                                           | 2Q    | 3Q    | 4Q    | 1Q    | 2Q    |
| Revenues(1):              |       |             |                                                           |       |       |       |       |       |
| 2,561                     | 2,331 | 10%         | Premiums                                                  | 1,194 | 1,219 | 1,279 | 1,252 | 1,309 |
| 708                       | 705   | 0%          | Policy charges and fee income                             | 356   | 355   | 363   | 358   | 350   |
| 766                       | 780   | -2%         | Net investment income                                     | 382   | 375   | 381   | 380   | 386   |
| 119                       | 112   | 6%          | Commissions, investment management fees, and other income | 56    | 64    | 55    | 56    | 63    |
|                           |       |             |                                                           |       |       |       |       |       |
| 4,154                     | 3,928 | 6%          | Total revenues                                            | 1,988 | 2,013 | 2,078 | 2,046 | 2,108 |
|                           |       |             |                                                           |       |       |       |       |       |
| Benefits and Expenses(1): |       |             |                                                           |       |       |       |       |       |
| 2,455                     | 2,167 | 13%         | Insurance and annuity benefits                            | 1,149 | 1,243 | 1,223 | 1,199 | 1,256 |
| 300                       | 308   | -3%         | Interest credited to policyholders' account balances      | 152   | 153   | 159   | 147   | 153   |
| (1)                       | 2     | -150%       | Interest expense                                          | 4     | —     | (1)   | —     | (1)   |
| (412)                     | (412) | 0%          | Deferral of acquisition costs                             | (207) | (197) | (199) | (194) | (218) |
| 400                       | 378   | 6%          | Amortization of acquisition costs                         | 175   | 210   | 177   | 173   | 227   |
| 1,040                     | 1,093 | -5%         | General and administrative expenses                       | 544   | 522   | 648   | 516   | 524   |
|                           |       |             |                                                           |       |       |       |       |       |
| 3,782                     | 3,536 | 7%          | Total benefits and expenses                               | 1,817 | 1,931 | 2,007 | 1,841 | 1,941 |
|                           |       |             |                                                           |       |       |       |       |       |
| 372                       | 392   | -5%         | Adjusted operating income before income taxes             | 171   | 82    | 71    | 205   | 167   |

(1) Revenues exclude realized investment gains, net of losses. Benefits and expenses exclude charges related to realized investment gains, net of losses.

COMBINING STATEMENTS OF OPERATIONS—INSURANCE DIVISION  
(in millions)

| Quarter Ended June 30, 2002                               |                                |                                     |                    |                                     |                               |                         |
|-----------------------------------------------------------|--------------------------------|-------------------------------------|--------------------|-------------------------------------|-------------------------------|-------------------------|
|                                                           | Total<br>Insurance<br>Division | Individual<br>Life and<br>Annuities | Group<br>Insurance | Property &<br>Casualty<br>Insurance | Individual Life and Annuities |                         |
|                                                           |                                |                                     |                    |                                     | Individual<br>Life            | Individual<br>Annuities |
| Revenues(1):                                              |                                |                                     |                    |                                     |                               |                         |
| Premiums                                                  | 1,309                          | 86                                  | 704                | 519                                 | 65                            | 21                      |
| Policy charges and fee income                             | 350                            | 308                                 | 42                 | —                                   | 252                           | 56                      |
| Net investment income                                     | 386                            | 201                                 | 147                | 38                                  | 101                           | 100                     |
| Commissions, investment management fees, and other income | 63                             | 53                                  | 6                  | 4                                   | 37                            | 16                      |
| Total revenues                                            | 2,108                          | 648                                 | 899                | 561                                 | 455                           | 193                     |
| Benefits and Expenses(1):                                 |                                |                                     |                    |                                     |                               |                         |
| Insurance and annuity benefits                            | 1,256                          | 165                                 | 686                | 405                                 | 128                           | 37                      |
| Interest credited to policyholders' account balances      | 153                            | 96                                  | 57                 | —                                   | 36                            | 60                      |
| Interest expense                                          | (1)                            | —                                   | (1)                | —                                   | —                             | —                       |
| Deferral of acquisition costs                             | (218)                          | (115)                               | (8)                | (95)                                | (80)                          | (35)                    |
| Amortization of acquisition costs                         | 227                            | 133                                 | —                  | 94                                  | 63                            | 70                      |
| General and administrative expenses                       | 524                            | 256                                 | 129                | 139                                 | 178                           | 78                      |
| Total benefits and expenses                               | 1,941                          | 535                                 | 863                | 543                                 | 325                           | 210                     |
| Adjusted operating income before income taxes             | 167                            | 113                                 | 36                 | 18                                  | 130                           | (17)                    |
| Quarter Ended June 30, 2001                               |                                |                                     |                    |                                     |                               |                         |
|                                                           | Total<br>Insurance<br>Division | Individual<br>Life and<br>Annuities | Group<br>Insurance | Property &<br>Casualty<br>Insurance | Individual Life and Annuities |                         |
|                                                           |                                |                                     |                    |                                     | Individual<br>Life            | Individual<br>Annuities |
| Revenues(1):                                              |                                |                                     |                    |                                     |                               |                         |
| Premiums                                                  | 1,194                          | 109                                 | 619                | 466                                 | 96                            | 13                      |
| Policy charges and fee income                             | 356                            | 321                                 | 35                 | —                                   | 256                           | 65                      |
| Net investment income                                     | 382                            | 205                                 | 137                | 40                                  | 97                            | 108                     |
| Commissions, investment management fees, and other income | 56                             | 49                                  | 5                  | 2                                   | 29                            | 20                      |
| Total revenues                                            | 1,988                          | 684                                 | 796                | 508                                 | 478                           | 206                     |
| Benefits and Expenses(1):                                 |                                |                                     |                    |                                     |                               |                         |
| Insurance and annuity benefits                            | 1,149                          | 198                                 | 622                | 329                                 | 173                           | 25                      |
| Interest credited to policyholders' account balances      | 152                            | 99                                  | 53                 | —                                   | 34                            | 65                      |
| Interest expense                                          | 4                              | 2                                   | 2                  | —                                   | 1                             | 1                       |
| Deferral of acquisition costs                             | (207)                          | (101)                               | (4)                | (102)                               | (77)                          | (24)                    |
| Amortization of acquisition costs                         | 175                            | 76                                  | 1                  | 98                                  | 55                            | 21                      |
| General and administrative expenses                       | 544                            | 281                                 | 113                | 150                                 | 205                           | 76                      |
| Total benefits and expenses                               | 1,817                          | 555                                 | 787                | 475                                 | 391                           | 164                     |
| Adjusted operating income before income taxes             | 171                            | 129                                 | 9                  | 33                                  | 87                            | 42                      |

(1) Revenues exclude realized investment gains, net of losses. Benefits and expenses exclude charges related to realized investment gains, net of losses.



COMBINING STATEMENTS OF OPERATIONS—INSURANCE DIVISION  
(in millions)

| Six Months Ended June 30, 2002                            |                                |                                     |                    |                                     |                               |                         |
|-----------------------------------------------------------|--------------------------------|-------------------------------------|--------------------|-------------------------------------|-------------------------------|-------------------------|
|                                                           | Total<br>Insurance<br>Division | Individual<br>Life and<br>Annuities | Group<br>Insurance | Property &<br>Casualty<br>Insurance | Individual Life and Annuities |                         |
|                                                           |                                |                                     |                    |                                     | Individual<br>Life            | Individual<br>Annuities |
| Revenues(1):                                              |                                |                                     |                    |                                     |                               |                         |
| Premiums                                                  | 2,561                          | 151                                 | 1,398              | 1,012                               | 121                           | 30                      |
| Policy charges and fee income                             | 708                            | 614                                 | 94                 | —                                   | 502                           | 112                     |
| Net investment income                                     | 766                            | 406                                 | 283                | 77                                  | 206                           | 200                     |
| Commissions, investment management fees, and other income | 119                            | 102                                 | 14                 | 3                                   | 69                            | 33                      |
| Total revenues                                            | 4,154                          | 1,273                               | 1,789              | 1,092                               | 898                           | 375                     |
| Benefits and Expenses(1):                                 |                                |                                     |                    |                                     |                               |                         |
| Insurance and annuity benefits                            | 2,455                          | 322                                 | 1,360              | 773                                 | 257                           | 65                      |
| Interest credited to policyholders' account balances      | 300                            | 189                                 | 111                | —                                   | 69                            | 120                     |
| Interest expense                                          | (1)                            | —                                   | (1)                | —                                   | —                             | —                       |
| Deferral of acquisition costs                             | (412)                          | (209)                               | (10)               | (193)                               | (146)                         | (63)                    |
| Amortization of acquisition costs                         | 400                            | 209                                 | (3)                | 194                                 | 116                           | 93                      |
| General and administrative expenses                       | 1,040                          | 503                                 | 259                | 278                                 | 355                           | 148                     |
| Total benefits and expenses                               | 3,782                          | 1,014                               | 1,716              | 1,052                               | 651                           | 363                     |
| Adjusted operating income before income taxes             | 372                            | 259                                 | 73                 | 40                                  | 247                           | 12                      |
| Six Months Ended June 30, 2001                            |                                |                                     |                    |                                     |                               |                         |
|                                                           | Total<br>Insurance<br>Division | Individual<br>Life and<br>Annuities | Group<br>Insurance | Property &<br>Casualty<br>Insurance | Individual Life and Annuities |                         |
|                                                           |                                |                                     |                    |                                     | Individual<br>Life            | Individual<br>Annuities |
| Revenues(1):                                              |                                |                                     |                    |                                     |                               |                         |
| Premiums                                                  | 2,331                          | 209                                 | 1,211              | 911                                 | 183                           | 26                      |
| Policy charges and fee income                             | 705                            | 636                                 | 69                 | —                                   | 507                           | 129                     |
| Net investment income                                     | 780                            | 424                                 | 273                | 83                                  | 196                           | 228                     |
| Commissions, investment management fees, and other income | 112                            | 98                                  | 11                 | 3                                   | 59                            | 39                      |
| Total revenues                                            | 3,928                          | 1,367                               | 1,564              | 997                                 | 945                           | 422                     |
| Benefits and Expenses(1):                                 |                                |                                     |                    |                                     |                               |                         |
| Insurance and annuity benefits                            | 2,167                          | 379                                 | 1,184              | 604                                 | 330                           | 49                      |
| Interest credited to policyholders' account balances      | 308                            | 202                                 | 106                | —                                   | 69                            | 133                     |
| Interest expense                                          | 2                              | 3                                   | (1)                | —                                   | 1                             | 2                       |
| Deferral of acquisition costs                             | (412)                          | (203)                               | (7)                | (202)                               | (153)                         | (50)                    |
| Amortization of acquisition costs                         | 378                            | 179                                 | 1                  | 198                                 | 117                           | 62                      |
| General and administrative expenses                       | 1,093                          | 564                                 | 225                | 304                                 | 415                           | 149                     |
| Total benefits and expenses                               | 3,536                          | 1,124                               | 1,508              | 904                                 | 779                           | 345                     |
| Adjusted operating income before income taxes             | 392                            | 243                                 | 56                 | 93                                  | 166                           | 77                      |

(1) Revenues exclude realized investment gains, net of losses. Benefits and expenses exclude charges related to realized investment gains, net of losses.

**INSURANCE DIVISION—INDIVIDUAL LIFE AND ANNUITIES SALES RESULTS AND ASSETS UNDER MANAGEMENT**  
(in millions)

| Year-to-date                               |         |                                                                  | 2001   |         |        | 2002   |         |
|--------------------------------------------|---------|------------------------------------------------------------------|--------|---------|--------|--------|---------|
| 2002                                       | 2001    |                                                                  | 2Q     | 3Q      | 4Q     | 1Q     | 2Q      |
| <b>INDIVIDUAL LIFE INSURANCE SALES(1):</b> |         |                                                                  |        |         |        |        |         |
| 85                                         | 120     | Variable life                                                    | 55     | 46      | 50     | 44     | 41      |
| 27                                         | 3       | Universal life                                                   | 3      | 5       | 4      | 11     | 16      |
| 86                                         | 65      | Corporate-owned life insurance                                   | 28     | 117     | 17     | 10     | 76      |
| 28                                         | 21      | Term life                                                        | 11     | 11      | 11     | 13     | 15      |
| 226                                        | 209     | Total                                                            | 97     | 179     | 82     | 78     | 148     |
| <b>ANNUITY SALES AND ACCOUNT VALUES</b>    |         |                                                                  |        |         |        |        |         |
| Variable Annuities:                        |         |                                                                  |        |         |        |        |         |
| 18,689                                     | 21,059  | Beginning total account value                                    | 19,118 | 19,523  | 17,190 | 18,689 | 18,435  |
| 780                                        | 667     | Sales                                                            | 328    | 274     | 330    | 374    | 406     |
| (1,224)                                    | (1,256) | Surrenders, withdrawals and exchange redemptions                 | (591)  | (552)   | (548)  | (597)  | (627)   |
| (1,443)                                    | (947)   | Change in market value, interest credited, and other activity(2) | 668    | (2,055) | 1,717  | (31)   | (1,412) |
| 16,802                                     | 19,523  | Ending total account value                                       | 19,523 | 17,190  | 18,689 | 18,435 | 16,802  |
| (444)                                      | (589)   | Net redemptions                                                  | (263)  | (278)   | (218)  | (223)  | (221)   |
| Fixed Annuities:                           |         |                                                                  |        |         |        |        |         |
| 2,975                                      | 2,926   | Beginning total account value                                    | 2,889  | 2,872   | 2,865  | 2,975  | 2,909   |
| 218                                        | 57      | Sales                                                            | 27     | 32      | 31     | 37     | 181     |
| (95)                                       | (124)   | Surrenders, withdrawals and exchange redemptions                 | (55)   | (48)    | (44)   | (50)   | (45)    |
| (50)                                       | 13      | Interest credited and other activity(2)                          | 11     | 9       | 123    | (53)   | 3       |
| 3,048                                      | 2,872   | Ending account value                                             | 2,872  | 2,865   | 2,975  | 2,909  | 3,048   |
| 123                                        | (67)    | Net sales (redemptions)                                          | (28)   | (16)    | (13)   | (13)   | 136     |
| <b>SALES BY DISTRIBUTION CHANNEL</b>       |         |                                                                  |        |         |        |        |         |
| Life Insurance:(1)                         |         |                                                                  |        |         |        |        |         |
| 108                                        | 111     | Prudential Agents                                                | 54     | 56      | 51     | 53     | 55      |
| 118                                        | 98      | Third party distribution                                         | 43     | 123     | 31     | 25     | 93      |
| 226                                        | 209     | Total                                                            | 97     | 179     | 82     | 78     | 148     |
| Variable and Fixed Annuities(3):           |         |                                                                  |        |         |        |        |         |
| 742                                        | 589     | Prudential Agents                                                | 293    | 257     | 298    | 337    | 405     |
| 221                                        | 130     | Financial Advisors                                               | 58     | 46      | 54     | 63     | 158     |
| 35                                         | 5       | Third-party distributors                                         | 4      | 3       | 9      | 11     | 24      |
| 998                                        | 724     | Total                                                            | 355    | 306     | 361    | 411    | 587     |

(1) Statutory first year premiums and deposits.

(2) The quarter ended March 31, 2002 includes decreases in policyholder account balances of \$45 million for variable annuities and \$56 million for fixed annuities due to the distribution of policy credits, subsequently paid out in cash, as demutualization consideration in connection with the Company's demutualization. The quarter ended December 31, 2001 includes increases in policyholder account values of \$429 million for variable annuities and \$157 million for fixed annuities as a result of policyholder credits issued in connection with the Company's demutualization, as well as a decrease in policyholder account values of \$50 million in fixed annuities transferred to the Closed Block Business upon its establishment.

(3) Amounts represent gross sales.

**INSURANCE DIVISION—INDIVIDUAL LIFE AND ANNUITIES SEGMENT ACCOUNT VALUE ACTIVITY**  
(in millions)

| Year-to-date                        |         |                                              | 2001   |         |        | 2002   |         |
|-------------------------------------|---------|----------------------------------------------|--------|---------|--------|--------|---------|
| 2002                                | 2001    |                                              | 2Q     | 3Q      | 4Q     | 1Q     | 2Q      |
| <b>INDIVIDUAL LIFE INSURANCE:</b>   |         |                                              |        |         |        |        |         |
| Policyholders' Account Balances:    |         |                                              |        |         |        |        |         |
| 3,826                               | 3,526   | Beginning balance                            | 3,578  | 3,628   | 3,664  | 3,826  | 3,924   |
| 453                                 | 372     | Premiums and deposits                        | 181    | 194     | 206    | 227    | 226     |
| 43                                  | 45      | Interest credited                            | 21     | 20      | 25     | 20     | 23      |
| (273)                               | (346)   | Surrenders and withdrawals                   | (174)  | (159)   | (201)  | (135)  | (138)   |
| 28                                  | 58      | Net transfers from separate account          | 26     | 24      | 7      | 14     | 14      |
| (38)                                | (28)    | Policy charges                               | (14)   | (17)    | (14)   | (16)   | (22)    |
| (47)                                | 1       | Benefits and other                           | 10     | (26)    | 139    | (12)   | (35)    |
| 3,992                               | 3,628   | Ending balance                               | 3,628  | 3,664   | 3,826  | 3,924  | 3,992   |
| Separate Account Liabilities:       |         |                                              |        |         |        |        |         |
| 13,010                              | 13,892  | Beginning balance                            | 12,849 | 13,391  | 12,021 | 13,010 | 13,129  |
| 864                                 | 864     | Premiums and deposits                        | 417    | 491     | 419    | 396    | 468     |
| (986)                               | (528)   | Change in market value and interest credited | 531    | (1,418) | 1,031  | 111    | (1,097) |
| (256)                               | (351)   | Surrenders and withdrawals                   | (179)  | (117)   | (209)  | (124)  | (132)   |
| (75)                                | (1)     | Net transfers (to) from general account      | 19     | (96)    | (10)   | (38)   | (37)    |
| (418)                               | (431)   | Policy charges                               | (215)  | (210)   | (223)  | (211)  | (207)   |
| (22)                                | (54)    | Benefits and other                           | (31)   | (20)    | (19)   | (15)   | (7)     |
| 12,117                              | 13,391  | Ending balance                               | 13,391 | 12,021  | 13,010 | 13,129 | 12,117  |
| <b>INDIVIDUAL ANNUITIES:</b>        |         |                                              |        |         |        |        |         |
| Account Values in General Account:  |         |                                              |        |         |        |        |         |
| 6,152                               | 5,677   | Beginning balance                            | 5,624  | 5,587   | 5,566  | 6,152  | 5,825   |
| 998                                 | 724     | Premiums and deposits                        | 355    | 306     | 361    | 411    | 587     |
| 143                                 | 157     | Interest credited                            | 79     | 76      | 77     | 72     | 71      |
| (1,319)                             | (1,380) | Surrenders and withdrawals                   | (646)  | (600)   | (592)  | (647)  | (672)   |
| 314                                 | 518     | Net transfers (to) from separate account(1)  | 235    | 240     | 243    | (7)    | 321     |
| (3)                                 | (2)     | Policy charges                               | (1)    | (1)     | (2)    | (1)    | (2)     |
| (192)                               | (107)   | Benefits and other(2)                        | (59)   | (42)    | 499    | (155)  | (37)    |
| 6,093                               | 5,587   | Ending balance                               | 5,587  | 5,566   | 6,152  | 5,825  | 6,093   |
| Account Values in Separate Account: |         |                                              |        |         |        |        |         |
| 15,512                              | 18,308  | Beginning balance                            | 16,383 | 16,808  | 14,489 | 15,512 | 15,519  |
| 398                                 | 511     | Premiums and deposits                        | 246    | 206     | 188    | 183    | 215     |
| (1,341)                             | (867)   | Change in market value and interest credited | 717    | (2,027) | 1,316  | 51     | (1,392) |
| (1,057)                             | (1,105) | Surrenders and withdrawals                   | (536)  | (481)   | (478)  | (514)  | (543)   |
| 345                                 | 76      | Net transfers from general account(1)        | 55     | 35      | 47     | 338    | 7       |
| (100)                               | (115)   | Policy charges                               | (57)   | (52)    | (50)   | (51)   | (49)    |
| —                                   | —       | Benefits and other                           | —      | —       | —      | —      | —       |
| 13,757                              | 16,808  | Ending balance                               | 16,808 | 14,489  | 15,512 | 15,519 | 13,757  |

(1) The quarter ended March 31, 2002 includes \$314 million of policyholder credits, issued in connection with the Company's demutualization, applied to customer account balances held in the separate account.

(2) The quarter ended March 31, 2002 includes a decrease in policyholder account balances of \$101 million due to the distribution of policy credits, subsequently paid out in cash, as demutualization consideration in connection with the Company's demutualization. The quarter ended December 31, 2001 includes an increase in policyholder account values of \$586 million as a result of policyholder credits issued in connection with the Company's demutualization, as well as a decrease in policyholder account values of \$50 million transferred to the Closed Block Business upon its establishment.

INSURANCE DIVISION—DEFERRED POLICY ACQUISITION COSTS  
(in millions)

| Year-to-date                   |       |                                                          | 2001  |       |       | 2002  |       |
|--------------------------------|-------|----------------------------------------------------------|-------|-------|-------|-------|-------|
| 2002                           | 2001  |                                                          | 2Q    | 3Q    | 4Q    | 1Q    | 2Q    |
| INDIVIDUAL LIFE INSURANCE:     |       |                                                          |       |       |       |       |       |
| 3,133                          | 3,090 | Beginning balance                                        | 3,088 | 3,117 | 3,115 | 3,133 | 3,160 |
| 146                            | 153   | Capitalization                                           | 77    | 74    | 74    | 66    | 80    |
| (116)                          | (117) | Amortization—operating results                           | (55)  | (60)  | (55)  | (53)  | (63)  |
| —                              | —     | Amortization—realized investment gains and losses        | —     | —     | —     | —     | —     |
| (8)                            | (9)   | Impact of unrealized (gains) or losses on AFS securities | 7     | (16)  | (1)   | 14    | (22)  |
| 3,155                          | 3,117 | Ending balance                                           | 3,117 | 3,115 | 3,133 | 3,160 | 3,155 |
| INDIVIDUAL ANNUITIES:          |       |                                                          |       |       |       |       |       |
| 628                            | 682   | Beginning balance                                        | 648   | 655   | 612   | 628   | 654   |
| 63                             | 50    | Capitalization                                           | 24    | 24    | 25    | 28    | 35    |
| (93)                           | (62)  | Amortization—operating results                           | (21)  | (51)  | (21)  | (23)  | (70)  |
| 2                              | (3)   | Amortization—realized investment gains and losses        | (2)   | 2     | 15    | 1     | 1     |
| (2)                            | (12)  | Impact of unrealized (gains) or losses on AFS securities | 6     | (18)  | (3)   | 20    | (22)  |
| 598                            | 655   | Ending balance                                           | 655   | 612   | 628   | 654   | 598   |
| GROUP INSURANCE(1):            |       |                                                          |       |       |       |       |       |
| 26                             | 12    | Beginning balance                                        | 15    | 18    | 22    | 26    | 31    |
| 10                             | 7     | Capitalization                                           | 4     | 4     | 7     | 2     | 8     |
| 3                              | (1)   | Amortization—operating results                           | (1)   | —     | (3)   | 3     | —     |
| —                              | —     | Amortization—realized investment gains and losses        | —     | —     | —     | —     | —     |
| —                              | —     | Impact of unrealized losses on AFS securities            | —     | —     | —     | —     | —     |
| 39                             | 18    | Ending balance                                           | 18    | 22    | 26    | 31    | 39    |
| PROPERTY & CASUALTY INSURANCE: |       |                                                          |       |       |       |       |       |
| 132                            | 137   | Beginning balance                                        | 137   | 141   | 137   | 132   | 130   |
| 193                            | 202   | Capitalization                                           | 102   | 95    | 93    | 98    | 95    |
| (194)                          | (198) | Amortization—operating results                           | (98)  | (99)  | (98)  | (100) | (94)  |
| —                              | —     | Amortization—realized investment gains and losses        | —     | —     | —     | —     | —     |
| —                              | —     | Impact of unrealized losses on AFS securities            | —     | —     | —     | —     | —     |
| 131                            | 141   | Ending balance                                           | 141   | 137   | 132   | 130   | 131   |
| TOTAL INSURANCE DIVISION:      |       |                                                          |       |       |       |       |       |
| 3,919                          | 3,921 | Beginning balance                                        | 3,888 | 3,931 | 3,886 | 3,919 | 3,975 |
| 412                            | 412   | Capitalization                                           | 207   | 197   | 199   | 194   | 218   |
| (400)                          | (378) | Amortization—operating results                           | (175) | (210) | (177) | (173) | (227) |
| 2                              | (3)   | Amortization—realized investment gains and losses        | (2)   | 2     | 15    | 1     | 1     |
| (10)                           | (21)  | Impact of unrealized (gains) or losses on AFS securities | 13    | (34)  | (4)   | 34    | (44)  |
| 3,923                          | 3,931 | Ending balance                                           | 3,931 | 3,886 | 3,919 | 3,975 | 3,923 |

(1) Represents long-term care products.

**INSURANCE DIVISION—SUPPLEMENTARY INFORMATION FOR INDIVIDUAL LIFE INSURANCE**  
(dollar amounts in millions)

| Year-to-date |      |                                                                                                                                         | 2001 |      |      | 2002 |      |
|--------------|------|-----------------------------------------------------------------------------------------------------------------------------------------|------|------|------|------|------|
| 2002         | 2001 |                                                                                                                                         | 2Q   | 3Q   | 4Q   | 1Q   | 2Q   |
|              |      | Individual Life Insurance:                                                                                                              |      |      |      |      |      |
|              |      | Policy Surrender Experience:                                                                                                            |      |      |      |      |      |
| 310          | 329  | Cash value of surrenders                                                                                                                | 149  | 132  | 176  | 162  | 148  |
| 3.8%         | 3.8% | Cash value of surrenders as a percentage of mean future policy benefits, policyholders' account balances, and separate account balances | 3.5% | 3.2% | 4.4% | 3.9% | 3.6% |
|              |      | Death claims per \$1,000 of in-force:(1)                                                                                                |      |      |      |      |      |
| 2.06         | 1.94 | Variable and universal life                                                                                                             | 1.65 | 2.53 | 2.01 | 2.06 | 2.06 |
| 1.49         | 1.16 | Term life                                                                                                                               | 1.25 | 2.78 | 0.86 | 1.43 | 1.56 |
| 1.90         | 1.72 | Total, Individual Life Insurance                                                                                                        | 1.55 | 2.61 | 1.65 | 1.87 | 1.94 |

(1) Annualized, for interim reporting periods.

INSURANCE DIVISION—SUPPLEMENTARY INFORMATION FOR GROUP INSURANCE  
(dollar amounts in millions)

| Year-to-date                                    |       |                                                  | 2001  |       |       | 2002  |       |
|-------------------------------------------------|-------|--------------------------------------------------|-------|-------|-------|-------|-------|
| 2002                                            | 2001  |                                                  | 2Q    | 3Q    | 4Q    | 1Q    | 2Q    |
| <b>GROUP INSURANCE NEW ANNUALIZED PREMIUMS:</b> |       |                                                  |       |       |       |       |       |
| 189                                             | 321   | Group life                                       | 33    | 64    | 50    | 162   | 27    |
| 86                                              | 89    | Group disability(1)                              | 20    | 33    | 17    | 53    | 33    |
| 275                                             | 410   | Total                                            | 53    | 97    | 67    | 215   | 60    |
| Future Policy Benefits(2):                      |       |                                                  |       |       |       |       |       |
|                                                 |       | Group life                                       | 1,452 | 1,623 | 1,664 | 1,617 | 1,609 |
|                                                 |       | Group disability(1)                              | 101   | 98    | 103   | 137   | 138   |
|                                                 |       | Total                                            | 1,553 | 1,721 | 1,767 | 1,754 | 1,747 |
| Policyholder Account Balances(2):               |       |                                                  |       |       |       |       |       |
|                                                 |       | Group life                                       | 3,664 | 3,764 | 3,805 | 3,928 | 4,238 |
|                                                 |       | Group disability(1)                              | 41    | 57    | 61    | 58    | 63    |
|                                                 |       | Total                                            | 3,705 | 3,821 | 3,866 | 3,986 | 4,301 |
| Separate Account Liabilities(2):                |       |                                                  |       |       |       |       |       |
|                                                 |       | Group life                                       | 7,156 | 7,246 | 7,634 | 8,097 | 7,745 |
|                                                 |       | Group disability(1)                              | —     | —     | —     | —     | —     |
|                                                 |       | Total                                            | 7,156 | 7,246 | 7,634 | 8,097 | 7,745 |
| Group Life Insurance:                           |       |                                                  |       |       |       |       |       |
| 1,331                                           | 1,161 | Gross premiums, policy charges and fee income(3) | 596   | 637   | 641   | 667   | 664   |
| 1,203                                           | 1,030 | Earned premiums, policy charges and fee income   | 529   | 579   | 551   | 603   | 600   |
| 92.3%                                           | 92.4% | Benefits ratio                                   | 94.7% | 96.6% | 88.6% | 91.8% | 92.8% |
| 10.1%                                           | 10.0% | Administrative operating expense ratio           | 9.7%  | 8.8%  | 11.2% | 10.0% | 10.2% |
|                                                 |       | Persistency ratio                                | 98.7% | 97.9% | 97.4% | 97.2% | 96.1% |
| Group Disability Insurance(1):                  |       |                                                  |       |       |       |       |       |
| 299                                             | 260   | Gross premiums, policy charges and fee income(3) | 131   | 141   | 142   | 150   | 149   |
| 289                                             | 250   | Earned premiums, policy charges and fee income   | 125   | 129   | 137   | 143   | 146   |
| 86.2%                                           | 93.2% | Benefits ratio                                   | 97.8% | 99.2% | 94.9% | 84.6% | 87.7% |
| 22.7%                                           | 23.5% | Administrative operating expense ratio           | 25.2% | 22.0% | 25.4% | 22.7% | 22.8% |
|                                                 |       | Persistency ratio                                | 91.3% | 89.4% | 88.8% | 94.7% | 93.0% |

(1) Group disability amounts include long-term care products.

(2) As of end of period.

(3) Before returns of premiums to participating policyholders for favorable claims experience.

INSURANCE DIVISION—SUPPLEMENTARY INFORMATION FOR PROPERTY AND CASUALTY INSURANCE  
(dollar amounts in millions)

| Year-to-date         |        |                                                                       | 2001   |        |        | 2002   |        |
|----------------------|--------|-----------------------------------------------------------------------|--------|--------|--------|--------|--------|
| 2002                 | 2001   |                                                                       | 2Q     | 3Q     | 4Q     | 1Q     | 2Q     |
| Earned premium:      |        |                                                                       |        |        |        |        |        |
| 766                  | 674    | Automobile                                                            | 346    | 356    | 373    | 372    | 394    |
| 229                  | 221    | Homeowners'                                                           | 112    | 113    | 114    | 113    | 116    |
| 17                   | 16     | Other                                                                 | 8      | 9      | 8      | 8      | 9      |
| 1,012                | 911    | Total earned premium                                                  | 466    | 478    | 495    | 493    | 519    |
| Loss ratio(1)(2):    |        |                                                                       |        |        |        |        |        |
| 75.4%                | 65.8%  | Automobile                                                            | 74.1%  | 69.1%  | 81.0%  | 75.8%  | 75.1%  |
| 80.0%                | 69.8%  | Homeowners'                                                           | 60.2%  | 97.3%  | 69.0%  | 72.1%  | 87.8%  |
| 76.6%                | 66.3%  | Overall                                                               | 70.5%  | 75.6%  | 74.5%  | 74.8%  | 78.3%  |
| Expense ratio(1)(3): |        |                                                                       |        |        |        |        |        |
| 27.9%                | 31.6%  | Automobile                                                            | 31.2%  | 30.3%  | 29.5%  | 28.5%  | 27.2%  |
| 33.3%                | 38.4%  | Homeowners'                                                           | 34.8%  | 34.3%  | 35.9%  | 35.3%  | 31.7%  |
| 29.0%                | 33.1%  | Overall                                                               | 32.0%  | 31.3%  | 31.0%  | 29.8%  | 28.2%  |
| Combined ratio(4):   |        |                                                                       |        |        |        |        |        |
| 103.3%               | 97.4%  | Automobile                                                            | 105.3% | 99.4%  | 110.5% | 104.3% | 102.3% |
| 113.3%               | 108.2% | Homeowners'                                                           | 95.0%  | 131.6% | 104.9% | 107.4% | 119.5% |
| 105.6%               | 99.4%  | Overall                                                               | 102.5% | 106.9% | 105.5% | 104.6% | 106.5% |
| 12.2                 | 25.0   | Current accident year catastrophe losses(5)                           | 24.0   | 12.8   | 4.2    | 4.2    | 8.0    |
| 1.2%                 | 2.7%   | Effect of current accident year catastrophic losses on combined ratio | 5.1%   | 2.7%   | 0.9%   | 0.9%   | 1.5%   |
|                      |        | Accident year combined ratio(6)                                       | 109.1% | 106.9% | 107.0% | 105.0% | 107.1% |

(1) Based on statutory data.

(2) Represents ratio of incurred losses and loss adjustment expenses to net earned premium.

(3) Represents ratio of operating expenses to net written premium.

(4) Represents the sum of loss ratio and expense ratio above.

(5) Represents losses and loss adjustment expenses attributable to catastrophes that are included in the combined ratio. We classify catastrophes as those events that are declared catastrophes by Property Claims Services, which is an industry organization that declares and tracks all property-related catastrophes causing insured property damage in the United States.

(6) Accident year combined ratios for annual periods reflect the combined ratios for accidents that occur in the indicated calendar year, restated to reflect subsequent changes in loss estimates for those claims based on cumulative loss data through the most recent balance sheet date. Accident year combined ratios for interim periods reflect the combined ratios for policies written in those periods, based on cumulative loss data through the respective balance sheet date of the indicated year. These ratios reflect any recoveries from stop-loss reinsurance contracts during the indicated periods.

COMBINED STATEMENTS OF OPERATIONS—INVESTMENT DIVISION  
(in millions)

| Year-to-date              |       |             |                                                           | 2001  |       |       | 2002  |       |
|---------------------------|-------|-------------|-----------------------------------------------------------|-------|-------|-------|-------|-------|
| 2002                      | 2001  | %<br>Change |                                                           | 2Q    | 3Q    | 4Q    | 1Q    | 2Q    |
| Revenues(1):              |       |             |                                                           |       |       |       |       |       |
| 29                        | 21    | 38%         | Premiums                                                  | 3     | (8)   | 7     | 8     | 21    |
| 38                        | 39    | -3%         | Policy charges and fee income                             | 20    | 18    | 23    | 19    | 19    |
| 1,165                     | 1,279 | -9%         | Net investment income                                     | 627   | 611   | 594   | 563   | 602   |
| 1,868                     | 2,010 | -7%         | Commissions, investment management fees, and other income | 970   | 927   | 957   | 937   | 931   |
| 3,100                     | 3,349 | -7%         | Total revenues                                            | 1,620 | 1,548 | 1,581 | 1,527 | 1,573 |
| Benefits and Expenses(1): |       |             |                                                           |       |       |       |       |       |
| 428                       | 462   | -7%         | Insurance and annuity benefits                            | 213   | 231   | 220   | 197   | 231   |
| 481                       | 477   | 1%          | Interest credited to policyholders' account balances      | 251   | 250   | 250   | 243   | 238   |
| 8                         | 17    | -53%        | Interest expense                                          | 7     | 8     | 7     | 3     | 5     |
| (28)                      | (36)  | 22%         | Deferral of acquisition costs                             | (16)  | (12)  | (12)  | (14)  | (14)  |
| 48                        | 44    | 9%          | Amortization of acquisition costs                         | 22    | 22    | 20    | 21    | 27    |
| 1,226                     | 1,415 | -13%        | Securities operations non-interest expenses               | 733   | 653   | 661   | 607   | 619   |
| 747                       | 811   | -8%         | General and administrative expenses                       | 411   | 397   | 429   | 370   | 377   |
| 2,910                     | 3,190 | -9%         | Total benefits and expenses                               | 1,621 | 1,549 | 1,575 | 1,427 | 1,483 |
| 190                       | 159   | 19%         | Adjusted operating income before income taxes             | (1)   | (1)   | 6     | 100   | 90    |

(1) Revenues exclude realized investment gains, net of losses. Benefits and expenses exclude charges related to realized investment gains, net of losses.



COMBINING STATEMENTS OF OPERATIONS—INVESTMENT DIVISION  
(in millions)

| Quarter Ended June 30, 2002                               |                                 |                          |                       |            |                           |
|-----------------------------------------------------------|---------------------------------|--------------------------|-----------------------|------------|---------------------------|
|                                                           | Total<br>Investment<br>Division | Investment<br>Management | Financial<br>Advisory | Retirement | Other<br>Asset Management |
| Revenues(1):                                              |                                 |                          |                       |            |                           |
| Premiums                                                  | 21                              | —                        | —                     | 21         | —                         |
| Policy charges and fee income                             | 19                              | —                        | —                     | 19         | —                         |
| Net investment income                                     | 602                             | 7                        | 47                    | 542        | 6                         |
| Commissions, investment management fees, and other income | 931                             | 309                      | 572                   | 35         | 15                        |
| Total revenues                                            | 1,573                           | 316                      | 619                   | 617        | 21                        |
| Benefits and Expenses(1):                                 |                                 |                          |                       |            |                           |
| Insurance and annuity benefits                            | 231                             | —                        | —                     | 231        | —                         |
| Interest credited to policyholders' account balances      | 238                             | —                        | —                     | 238        | —                         |
| Interest expense                                          | 5                               | 3                        | —                     | 2          | —                         |
| Deferral of acquisition costs                             | (14)                            | (12)                     | —                     | (2)        | —                         |
| Amortization of acquisition costs                         | 27                              | 19                       | —                     | 8          | —                         |
| Securities operations non-interest expenses               | 619                             | —                        | 619                   | —          | —                         |
| General and administrative expenses                       | 377                             | 270                      | 8                     | 90         | 9                         |
| Total benefits and expenses                               | 1,483                           | 280                      | 627                   | 567        | 9                         |
| Adjusted operating income before income taxes             | 90                              | 36                       | (8)                   | 50         | 12                        |
| Quarter Ended June 30, 2001                               |                                 |                          |                       |            |                           |
|                                                           | Total<br>Investment<br>Division | Investment<br>Management | Financial<br>Advisory | Retirement | Other<br>Asset Management |
| Revenues(1):                                              |                                 |                          |                       |            |                           |
| Premiums                                                  | 3                               | —                        | —                     | 3          | —                         |
| Policy charges and fee income                             | 20                              | —                        | —                     | 20         | —                         |
| Net investment income                                     | 627                             | 10                       | 59                    | 545        | 13                        |
| Commissions, investment management fees, and other income | 970                             | 327                      | 595                   | 39         | 9                         |
| Total revenues                                            | 1,620                           | 337                      | 654                   | 607        | 22                        |
| Benefits and Expenses(1):                                 |                                 |                          |                       |            |                           |
| Insurance and annuity benefits                            | 213                             | —                        | —                     | 213        | —                         |
| Interest credited to policyholders' account balances      | 251                             | —                        | —                     | 251        | —                         |
| Interest expense                                          | 7                               | 3                        | —                     | 2          | 2                         |
| Deferral of acquisition costs                             | (16)                            | (13)                     | —                     | (3)        | —                         |
| Amortization of acquisition costs                         | 22                              | 19                       | —                     | 3          | —                         |
| Securities operations non-interest expenses               | 733                             | —                        | 733                   | —          | —                         |
| General and administrative expenses                       | 411                             | 298                      | 9                     | 94         | 10                        |
| Total benefits and expenses                               | 1,621                           | 307                      | 742                   | 560        | 12                        |
| Adjusted operating income before income taxes             | (1)                             | 30                       | (88)                  | 47         | 10                        |

(1) Revenues exclude realized investment gains, net of losses. Benefits and expenses exclude charges related to realized investment gains, net of losses.

COMBINING STATEMENTS OF OPERATIONS—INVESTMENT DIVISION  
(in millions)

| Six Months Ended June 30, 2002                            |                                 |                          |                       |            |                              |
|-----------------------------------------------------------|---------------------------------|--------------------------|-----------------------|------------|------------------------------|
|                                                           | Total<br>Investment<br>Division | Investment<br>Management | Financial<br>Advisory | Retirement | Other<br>Asset<br>Management |
| Revenues(1):                                              |                                 |                          |                       |            |                              |
| Premiums                                                  | 29                              | —                        | —                     | 29         | —                            |
| Policy charges and fee income                             | 38                              | —                        | —                     | 38         | —                            |
| Net investment income                                     | 1,165                           | 13                       | 93                    | 1,044      | 15                           |
| Commissions, investment management fees, and other income | 1,868                           | 620                      | 1,143                 | 70         | 35                           |
| Total revenues                                            | 3,100                           | 633                      | 1,236                 | 1,181      | 50                           |
| Benefits and Expenses(1):                                 |                                 |                          |                       |            |                              |
| Insurance and annuity benefits                            | 428                             | —                        | —                     | 428        | —                            |
| Interest credited to policyholders' account balances      | 481                             | —                        | —                     | 481        | —                            |
| Interest expense                                          | 8                               | 3                        | —                     | 3          | 2                            |
| Deferral of acquisition costs                             | (28)                            | (22)                     | —                     | (6)        | —                            |
| Amortization of acquisition costs                         | 48                              | 37                       | —                     | 11         | —                            |
| Securities operations non-interest expenses               | 1,226                           | —                        | 1,226                 | —          | —                            |
| General and administrative expenses                       | 747                             | 532                      | 15                    | 180        | 20                           |
| Total benefits and expenses                               | 2,910                           | 550                      | 1,241                 | 1,097      | 22                           |
| Adjusted operating income before income taxes             | 190                             | 83                       | (5)                   | 84         | 28                           |
| Six Months Ended June 30, 2001                            |                                 |                          |                       |            |                              |
|                                                           | Total<br>Investment<br>Division | Investment<br>Management | Financial<br>Advisory | Retirement | Other<br>Asset<br>Management |
| Revenues(1):                                              |                                 |                          |                       |            |                              |
| Premiums                                                  | 21                              | —                        | —                     | 21         | —                            |
| Policy charges and fee income                             | 39                              | —                        | —                     | 39         | —                            |
| Net investment income                                     | 1,279                           | 19                       | 130                   | 1,107      | 23                           |
| Commissions, investment management fees, and other income | 2,010                           | 664                      | 1,246                 | 77         | 23                           |
| Total revenues                                            | 3,349                           | 683                      | 1,376                 | 1,244      | 46                           |
| Benefits and Expenses(1):                                 |                                 |                          |                       |            |                              |
| Insurance and annuity benefits                            | 462                             | —                        | —                     | 462        | —                            |
| Interest credited to policyholders' account balances      | 477                             | —                        | —                     | 477        | —                            |
| Interest expense                                          | 17                              | 7                        | —                     | 7          | 3                            |
| Deferral of acquisition costs                             | (36)                            | (30)                     | —                     | (6)        | —                            |
| Amortization of acquisition costs                         | 44                              | 38                       | —                     | 6          | —                            |
| Securities operations non-interest expenses               | 1,415                           | —                        | 1,415                 | —          | —                            |
| General and administrative expenses                       | 811                             | 587                      | 18                    | 189        | 17                           |
| Total benefits and expenses                               | 3,190                           | 602                      | 1,433                 | 1,135      | 20                           |
| Adjusted operating income before income taxes             | 159                             | 81                       | (57)                  | 109        | 26                           |

(1) Revenues exclude realized investment gains, net of losses. Benefits and expenses exclude charges related to realized investment gains, net of losses.

**INVESTMENT DIVISION—SUPPLEMENTARY REVENUE INFORMATION  
FOR INVESTMENT MANAGEMENT AND FINANCIAL ADVISORY SEGMENTS**  
(dollar amounts in millions unless otherwise noted)

| Year-to-date                                                                    |       |             |                                                           | 2001  |       |       | 2002  |       |
|---------------------------------------------------------------------------------|-------|-------------|-----------------------------------------------------------|-------|-------|-------|-------|-------|
| 2002                                                                            | 2001  | %<br>Change |                                                           | 2Q    | 3Q    | 4Q    | 1Q    | 2Q    |
| Investment Management Segment:                                                  |       |             |                                                           |       |       |       |       |       |
| Analysis of revenues by source:                                                 |       |             |                                                           |       |       |       |       |       |
| Investment Management and Advisory Services:                                    |       |             |                                                           |       |       |       |       |       |
| 97                                                                              | 107   | -9%         | Retail customers                                          | 54    | 52    | 51    | 49    | 48    |
| 171                                                                             | 196   | -13%        | Institutional customers                                   | 99    | 91    | 96    | 84    | 87    |
| 111                                                                             | 106   | 5%          | General account                                           | 51    | 59    | 62    | 54    | 57    |
| 379                                                                             | 409   | -7%         | Subtotal                                                  | 204   | 202   | 209   | 187   | 192   |
| 254                                                                             | 274   | -7%         | Mutual Fund revenues(1)                                   | 133   | 137   | 126   | 130   | 124   |
| 633                                                                             | 683   | -7%         | Total Investment Management segment revenues              | 337   | 339   | 335   | 317   | 316   |
| Analysis of commissions, investment management fees and other revenues by type: |       |             |                                                           |       |       |       |       |       |
| Investment Management and Advisory Services:                                    |       |             |                                                           |       |       |       |       |       |
| 354                                                                             | 371   | -5%         | Asset-based fees                                          | 188   | 186   | 184   | 176   | 178   |
| 13                                                                              | 21    | -38%        | Transaction-based and other revenues                      | 7     | 10    | 9     | 5     | 8     |
| 367                                                                             | 392   | -6%         | Subtotal                                                  | 195   | 196   | 193   | 181   | 186   |
| 253                                                                             | 272   | -7%         | Mutual Fund revenues(1)                                   | 132   | 136   | 126   | 130   | 123   |
| 620                                                                             | 664   | -7%         | Total Investment Management segment                       | 327   | 332   | 319   | 311   | 309   |
| Financial Advisory Segment:                                                     |       |             |                                                           |       |       |       |       |       |
| Non-Interest Revenues:                                                          |       |             |                                                           |       |       |       |       |       |
| 676                                                                             | 748   | -10%        | Commissions                                               | 361   | 311   | 361   | 334   | 342   |
| 387                                                                             | 380   | 2%          | Fees                                                      | 182   | 193   | 171   | 193   | 194   |
| 80                                                                              | 118   | -32%        | Other non-interest revenues                               | 52    | 46    | 45    | 44    | 36    |
| 1,143                                                                           | 1,246 | -8%         | Total non-interest revenues                               | 595   | 550   | 577   | 571   | 572   |
| Recurring revenue as a percentage of total non-interest revenue(2)              |       |             |                                                           |       |       |       |       |       |
| 3.18                                                                            | 4.80  |             | Average customer margin lending balances (\$ in billions) | 36.3% | 37.4% | 36.7% | 37.4% | 38.5% |

- (1) Represents mutual fund revenues other than asset management fees, which are included in appropriate categories above.  
(2) Calculated on a trailing 12 month basis excluding Consumer Banking and Equity Securities sales and trading revenue.

**INVESTMENT DIVISION—ASSETS UNDER MANAGEMENT  
FOR INVESTMENT MANAGEMENT AND ADVISORY SERVICES OPERATIONS  
(in billions)**

|                                                                              |       | June 30, 2002 |              |             |       |       |
|------------------------------------------------------------------------------|-------|---------------|--------------|-------------|-------|-------|
|                                                                              |       | Equity        | Fixed Income | Real Estate | Total |       |
| Retail customers(1)                                                          |       | 38.0          | 46.7         | 0.1         | 84.8  |       |
| Institutional customers(1)                                                   |       | 28.5          | 44.9         | 10.1        | 83.5  |       |
| General account(1)                                                           |       | 2.2           | 112.4        | 1.4         | 116.0 |       |
| Total                                                                        |       | 68.7          | 204.0        | 11.6        | 284.3 |       |
|                                                                              |       |               |              |             |       |       |
|                                                                              |       | June 30, 2001 |              |             |       |       |
|                                                                              |       | Equity        | Fixed Income | Real Estate | Total |       |
| Retail customers                                                             |       | 48.4          | 51.4         | —           | 99.8  |       |
| Institutional customers                                                      |       | 42.4          | 38.1         | 10.2        | 90.7  |       |
| General account                                                              |       | 2.5           | 105.4        | 1.4         | 109.3 |       |
| Total                                                                        |       | 93.3          | 194.9        | 11.6        | 299.8 |       |
|                                                                              |       |               |              |             |       |       |
| Year-to-date                                                                 |       | 2001          |              |             | 2002  |       |
| 2002                                                                         | 2001  | 2Q            | 3Q           | 4Q          | 1Q    | 2Q    |
| Institutional Assets Under Management:(1)                                    |       |               |              |             |       |       |
| Assets gathered by Investment Management & Advisory Services sales force:(2) |       |               |              |             |       |       |
| 67.9                                                                         | 74.5  |               | 70.5         | 70.4        | 65.3  | 67.9  |
| 5.9                                                                          | 7.1   |               | 3.2          | 2.4         | 4.2   | 3.0   |
| (10.9)                                                                       | (8.0) |               | (5.0)        | (4.2)       | (5.6) | (8.4) |
| (2.3)                                                                        | (3.2) |               | 1.7          | (3.3)       | 3.9   | 0.1   |
| 3.6                                                                          | —     |               | —            | —           | 0.1   | 4.0   |
| (4.0)                                                                        | —     |               | —            | —           | (4.0) | —     |
| Ending assets under management                                               |       |               |              |             |       |       |
| 60.2                                                                         | 70.4  |               | 70.4         | 65.3        | 67.9  | 62.6  |
| 23.3                                                                         | 20.3  |               | 20.3         | 19.6        | 21.2  | 23.6  |
| Total assets managed for institutional customers at end of period            |       |               |              |             |       |       |
| 83.5                                                                         | 90.7  |               | 90.7         | 84.9        | 89.1  | 86.2  |

- (1) Reflects reclassification of amounts by client category as of January 1, 2002, based on internal management criteria, which reduced the amount attributed to retail customers by \$3.3 billion and increased the amounts attributed to institutional customers and the general account by \$2.8 billion and \$0.5 billion, respectively.
- (2) Reflects reclassification of amounts by asset gatherer category as of January 1, 2002, based on internal management criteria, which reduced the amount attributed to assets gathered by Investment Management & Advisory Services sales force and increased the amount attributed to other institutional assets under management by \$4.0 billion.

**INVESTMENT DIVISION—MUTUAL FUNDS AND WRAP-FEE  
PRODUCTS SALES RESULTS AND ASSETS UNDER MANAGEMENT**  
(in millions)

| Year-to-date                                                                  |         |                                                                          | 2001    |         |         | 2002    |         |
|-------------------------------------------------------------------------------|---------|--------------------------------------------------------------------------|---------|---------|---------|---------|---------|
| 2002                                                                          | 2001    |                                                                          | 2Q      | 3Q      | 4Q      | 1Q      | 2Q      |
| <b>MUTUAL FUNDS AND WRAP-FEE PRODUCTS SALES AND ASSETS UNDER MANAGEMENT</b>   |         |                                                                          |         |         |         |         |         |
| Mutual Funds:                                                                 |         |                                                                          |         |         |         |         |         |
| 57,809                                                                        | 57,764  | Beginning total mutual funds assets                                      | 58,168  | 59,618  | 56,951  | 57,809  | 56,743  |
| 2,374                                                                         | 3,430   | Sales (other than money market)                                          | 2,106   | 907     | 936     | 914     | 1,460   |
| (2,455)                                                                       | (2,305) | Redemptions (other than money market)                                    | (1,103) | (1,110) | (1,282) | (1,116) | (1,339) |
| (2,418)                                                                       | (198)   | Reinvestment of distributions and change in market value                 | 1,056   | (3,840) | 2,144   | 32      | (2,450) |
| (2,851)                                                                       | 927     | Net money market sales                                                   | (609)   | 1,376   | (940)   | (896)   | (1,955) |
| 52,459                                                                        | 59,618  | Ending total mutual funds assets                                         | 59,618  | 56,951  | 57,809  | 56,743  | 52,459  |
| (81)                                                                          | 1,125   | Net Mutual Funds sales (redemptions) other than money market             | 1,003   | (203)   | (346)   | (202)   | 121     |
| Wrap-fee Products:(1)                                                         |         |                                                                          |         |         |         |         |         |
| 17,955                                                                        | 19,621  | Beginning total wrap-fee product assets                                  | 17,335  | 18,714  | 16,141  | 17,955  | 18,192  |
| 3,543                                                                         | 4,263   | Sales                                                                    | 1,968   | 1,626   | 1,563   | 1,667   | 1,876   |
| (2,979)                                                                       | (3,256) | Redemptions                                                              | (1,378) | (1,462) | (1,342) | (1,361) | (1,618) |
| (1,843)                                                                       | (1,914) | Reinvestment of distributions and change in market value                 | 789     | (2,737) | 1,593   | (69)    | (1,774) |
| 16,676                                                                        | 18,714  | Ending total wrap-fee product assets                                     | 18,714  | 16,141  | 17,955  | 18,192  | 16,676  |
| 16,827                                                                        | 17,037  | Other managed accounts at end of period(2)                               | 17,037  | 15,366  | 17,575  | 18,006  | 16,827  |
| 33,503                                                                        | 35,751  | Total wrap-fee product and other managed account assets at end of period | 35,751  | 31,507  | 35,530  | 36,198  | 33,503  |
| 564                                                                           | 1,007   | Net wrap-fee product sales(1)                                            | 590     | 164     | 221     | 306     | 258     |
| <b>MUTUAL FUNDS AND WRAP-FEE PRODUCTS GROSS SALES BY DISTRIBUTION CHANNEL</b> |         |                                                                          |         |         |         |         |         |
| Mutual funds, excluding wrap-fee products(3):                                 |         |                                                                          |         |         |         |         |         |
| 314                                                                           | 432     | Prudential Agents                                                        | 199     | 161     | 150     | 156     | 158     |
| 746                                                                           | 1,004   | Financial Advisors                                                       | 429     | 298     | 300     | 339     | 407     |
| 1,277                                                                         | 1,915   | Third-party distributors                                                 | 1,470   | 457     | 479     | 387     | 890     |
| 37                                                                            | 79      | Other                                                                    | 8       | (9)     | 7       | 32      | 5       |
| 2,374                                                                         | 3,430   | Total                                                                    | 2,106   | 907     | 936     | 914     | 1,460   |
| Wrap-fee products:(1)                                                         |         |                                                                          |         |         |         |         |         |
| 247                                                                           | 219     | Prudential Agents                                                        | 110     | 104     | 101     | 115     | 132     |
| 3,098                                                                         | 3,945   | Financial Advisors                                                       | 1,807   | 1,488   | 1,404   | 1,483   | 1,615   |
| 198                                                                           | 99      | Third-party distributors                                                 | 51      | 34      | 58      | 69      | 129     |
| 3,543                                                                         | 4,263   | Total                                                                    | 1,968   | 1,626   | 1,563   | 1,667   | 1,876   |

(1) Excludes other managed accounts.

(2) Includes amounts under both management and administration for certain Prudential Securities programs and unit investment trusts.

(3) Other than money market.

INVESTMENT DIVISION—RETIREMENT SALES RESULTS AND ACCOUNT VALUES  
(in millions)

| Year-to-date                                       |         |                                                 | 2001    |         |        | 2002   |         |
|----------------------------------------------------|---------|-------------------------------------------------|---------|---------|--------|--------|---------|
| 2002                                               | 2001    |                                                 | 2Q      | 3Q      | 4Q     | 1Q     | 2Q      |
| <b>RETIREMENT SALES AND ACCOUNT VALUES</b>         |         |                                                 |         |         |        |        |         |
| <b>Defined Contribution:</b>                       |         |                                                 |         |         |        |        |         |
| 24,640                                             | 26,046  | Beginning total account value                   | 24,473  | 25,319  | 22,710 | 24,640 | 25,337  |
| 1,914                                              | 2,178   | Sales                                           | 923     | 729     | 782    | 1,010  | 904     |
| (1,572)                                            | (2,056) | Withdrawals                                     | (1,021) | (728)   | (638)  | (817)  | (755)   |
| (946)                                              | (849)   | Change in market value and interest credited(1) | 944     | (2,610) | 1,786  | 504    | (1,450) |
| 24,036                                             | 25,319  | Ending total account value                      | 25,319  | 22,710  | 24,640 | 25,337 | 24,036  |
| 342                                                | 122     | Net sales (withdrawals)                         | (98)    | 1       | 144    | 193    | 149     |
| Asset management of ending total account value:    |         |                                                 |         |         |        |        |         |
|                                                    |         | Proprietary                                     | 18,287  | 16,501  | 17,665 | 18,107 | 17,075  |
|                                                    |         | Non-proprietary                                 | 7,032   | 6,209   | 6,975  | 7,230  | 6,961   |
|                                                    |         | Total                                           | 25,319  | 22,710  | 24,640 | 25,337 | 24,036  |
| <b>Guaranteed Products:</b>                        |         |                                                 |         |         |        |        |         |
| 39,825                                             | 41,577  | Beginning total account value                   | 40,461  | 39,920  | 39,008 | 39,825 | 39,400  |
| 765                                                | 1,581   | Sales                                           | 1,181   | 285     | 433    | 259    | 506     |
| (1,857)                                            | (2,446) | Withdrawals and benefits                        | (877)   | (1,123) | (803)  | (864)  | (993)   |
| 750                                                | 972     | Change in market value and interest income      | 646     | 388     | 838    | 355    | 395     |
| (311)                                              | (1,764) | Other(2)                                        | (1,491) | (462)   | 349    | (175)  | (136)   |
| 39,172                                             | 39,920  | Ending total account value                      | 39,920  | 39,008  | 39,825 | 39,400 | 39,172  |
| (1,092)                                            | (865)   | Net sales (withdrawals)                         | 304     | (838)   | (370)  | (605)  | (487)   |
| Product composition of ending total account value: |         |                                                 |         |         |        |        |         |
|                                                    |         | Spread-lending products                         | 19,020  | 18,841  | 18,887 | 18,915 | 18,869  |
|                                                    |         | Fee-based products                              | 20,900  | 20,167  | 20,938 | 20,485 | 20,303  |
|                                                    |         | Total                                           | 39,920  | 39,008  | 39,825 | 39,400 | 39,172  |

- (1) Includes increases to account values of \$348 million in the six months ended June 30, 2002, \$247 million in the quarter ended June 30, 2002 and \$101 million in the quarter ended March 31, 2002, added to customer accounts due to common stock received as demutualization consideration. The quarter ended March 31, 2002 also includes \$448 million added to customer accounts from inclusion of amounts not previously reflected in this segment. The quarter ended December 31, 2001 includes an increase in account values of \$433 million as a result of policyholder credits issued in connection with the Company's demutualization.
- (2) Represents changes in asset balances for externally managed accounts. In addition, the quarter ended December 31, 2001 includes an increase in account values of \$181 million representing cumulative conversions of client account balances to products currently included in this division as well as \$2 million of policyholder credits issued in connection with the Company's demutualization.

**COMBINED STATEMENTS OF OPERATIONS—INTERNATIONAL INSURANCE AND INVESTMENTS DIVISION**  
(in millions)

| Year-to-date                     |       |          | 2001  |       |       | 2002  |       |
|----------------------------------|-------|----------|-------|-------|-------|-------|-------|
| 2002                             | 2001  | % Change | 2Q    | 3Q    | 4Q    | 1Q    | 2Q    |
| <b>Revenues(1):</b>              |       |          |       |       |       |       |       |
| 2,022                            | 1,271 | 59%      | 817   | 1,020 | 1,046 | 1,016 | 1,006 |
| 106                              | 135   | -21%     | 111   | 102   | 70    | 57    | 49    |
| 349                              | 179   | 95%      | 129   | 170   | 162   | 164   | 185   |
| 291                              | 278   | 5%       | 134   | 118   | 143   | 149   | 142   |
| 2,768                            | 1,863 | 49%      | 1,191 | 1,410 | 1,421 | 1,386 | 1,382 |
| <b>Benefits and Expenses(1):</b> |       |          |       |       |       |       |       |
| 1,582                            | 1,039 | 52%      | 702   | 794   | 841   | 783   | 799   |
| 48                               | 19    | 153%     | 18    | 28    | 25    | 24    | 24    |
| —                                | 4     | -100%    | 2     | 2     | (2)   | —     | —     |
| (298)                            | (257) | -16%     | (143) | (133) | (149) | (151) | (147) |
| 109                              | 73    | 49%      | 35    | 44    | 47    | 65    | 44    |
| 233                              | 258   | -10%     | 131   | 125   | 147   | 114   | 119   |
| 718                              | 509   | 41%      | 326   | 370   | 387   | 351   | 367   |
| 2,392                            | 1,645 | 45%      | 1,071 | 1,230 | 1,296 | 1,186 | 1,206 |
| 376                              | 218   | 72%      | 120   | 180   | 125   | 200   | 176   |

(1) Revenues exclude realized investment gains, net of losses. Benefits and expenses exclude charges related to realized investment gains, net of losses.

**COMBINING STATEMENTS OF OPERATIONS—INTERNATIONAL INSURANCE AND INVESTMENTS DIVISION**  
(in millions)

|                                                           | Six Months Ended June 30, 2002                       |                                              |                                           |                                          | Quarter Ended June 30, 2002                          |                                              |                                           |                                          |
|-----------------------------------------------------------|------------------------------------------------------|----------------------------------------------|-------------------------------------------|------------------------------------------|------------------------------------------------------|----------------------------------------------|-------------------------------------------|------------------------------------------|
|                                                           | Total International Insurance & Investments Division | International Insurance excl. Gibraltar Life | International Insurance-Gibraltar Life(2) | International Securities and Investments | Total International Insurance & Investments Division | International Insurance excl. Gibraltar Life | International Insurance-Gibraltar Life(2) | International Securities and Investments |
| Revenues(1):                                              |                                                      |                                              |                                           |                                          |                                                      |                                              |                                           |                                          |
| Premiums                                                  | 2,022                                                | 981                                          | 1,041                                     | —                                        | 1,006                                                | 495                                          | 511                                       | —                                        |
| Policy charges and fee income                             | 106                                                  | 50                                           | 56                                        | —                                        | 49                                                   | 21                                           | 28                                        | —                                        |
| Net investment income                                     | 349                                                  | 86                                           | 235                                       | 28                                       | 185                                                  | 45                                           | 126                                       | 14                                       |
| Commissions, investment management fees, and other income | 291                                                  | 14                                           | 34                                        | 243                                      | 142                                                  | 4                                            | 18                                        | 120                                      |
| <b>Total revenues</b>                                     | <b>2,768</b>                                         | <b>1,131</b>                                 | <b>1,366</b>                              | <b>271</b>                               | <b>1,382</b>                                         | <b>565</b>                                   | <b>683</b>                                | <b>134</b>                               |
| Benefits and Expenses(1):                                 |                                                      |                                              |                                           |                                          |                                                      |                                              |                                           |                                          |
| Insurance and annuity benefits                            | 1,582                                                | 730                                          | 852                                       | —                                        | 799                                                  | 374                                          | 425                                       | —                                        |
| Interest credited to policyholders' account balances      | 48                                                   | 3                                            | 45                                        | —                                        | 24                                                   | 2                                            | 22                                        | —                                        |
| Interest expense                                          | —                                                    | 2                                            | (2)                                       | —                                        | —                                                    | 1                                            | (1)                                       | —                                        |
| Deferral of acquisition costs                             | (298)                                                | (224)                                        | (74)                                      | —                                        | (147)                                                | (111)                                        | (36)                                      | —                                        |
| Amortization of acquisition costs                         | 109                                                  | 100                                          | 9                                         | —                                        | 44                                                   | 48                                           | (4)                                       | —                                        |
| Securities operations non-interest expenses               | 233                                                  | —                                            | —                                         | 233                                      | 119                                                  | —                                            | —                                         | 119                                      |
| General and administrative expenses                       | 718                                                  | 334                                          | 331                                       | 53                                       | 367                                                  | 165                                          | 176                                       | 26                                       |
| <b>Total benefits and expenses</b>                        | <b>2,392</b>                                         | <b>945</b>                                   | <b>1,161</b>                              | <b>286</b>                               | <b>1,206</b>                                         | <b>479</b>                                   | <b>582</b>                                | <b>145</b>                               |
| Adjusted operating income before income taxes             | 376                                                  | 186                                          | 205                                       | (15)                                     | 176                                                  | 86                                           | 101                                       | (11)                                     |

|                                                           | Six Months Ended June 30, 2001                       |                                              |                                            |                                          | Quarter Ended June 30, 2001                          |                                              |                                            |                                          |
|-----------------------------------------------------------|------------------------------------------------------|----------------------------------------------|--------------------------------------------|------------------------------------------|------------------------------------------------------|----------------------------------------------|--------------------------------------------|------------------------------------------|
|                                                           | Total International Insurance & Investments Division | International Insurance excl. Gibraltar Life | International Insurance-Gibraltar Life (2) | International Securities and Investments | Total International Insurance & Investments Division | International Insurance excl. Gibraltar Life | International Insurance-Gibraltar Life (2) | International Securities and Investments |
| Revenues (1):                                             |                                                      |                                              |                                            |                                          |                                                      |                                              |                                            |                                          |
| Premiums                                                  | 1,271                                                | 893                                          | 378                                        | —                                        | 817                                                  | 439                                          | 378                                        | —                                        |
| Policy charges and fee income                             | 135                                                  | 46                                           | 89                                         | —                                        | 111                                                  | 22                                           | 89                                         | —                                        |
| Net investment income                                     | 179                                                  | 68                                           | 80                                         | 31                                       | 129                                                  | 34                                           | 80                                         | 15                                       |
| Commissions, investment management fees, and other income | 278                                                  | 20                                           | 1                                          | 257                                      | 134                                                  | 11                                           | 1                                          | 122                                      |
| <b>Total revenues</b>                                     | <b>1,863</b>                                         | <b>1,027</b>                                 | <b>548</b>                                 | <b>288</b>                               | <b>1,191</b>                                         | <b>506</b>                                   | <b>548</b>                                 | <b>137</b>                               |
| Benefits and Expenses (1):                                |                                                      |                                              |                                            |                                          |                                                      |                                              |                                            |                                          |
| Insurance and annuity benefits                            | 1,039                                                | 674                                          | 365                                        | —                                        | 702                                                  | 337                                          | 365                                        | —                                        |
| Interest credited to policyholders' account balances      | 19                                                   | 2                                            | 17                                         | —                                        | 18                                                   | 1                                            | 17                                         | —                                        |
| Interest expense                                          | 4                                                    | 4                                            | —                                          | —                                        | 2                                                    | 2                                            | —                                          | —                                        |
| Deferral of acquisition costs                             | (257)                                                | (233)                                        | (24)                                       | —                                        | (143)                                                | (119)                                        | (24)                                       | —                                        |
| Amortization of acquisition costs                         | 73                                                   | 73                                           | —                                          | —                                        | 35                                                   | 35                                           | —                                          | —                                        |
| Securities operations non-interest expenses               | 258                                                  | —                                            | —                                          | 258                                      | 131                                                  | —                                            | —                                          | 131                                      |
| General and administrative expenses                       | 509                                                  | 329                                          | 131                                        | 49                                       | 326                                                  | 167                                          | 131                                        | 28                                       |
| <b>Total benefits and expenses</b>                        | <b>1,645</b>                                         | <b>849</b>                                   | <b>489</b>                                 | <b>307</b>                               | <b>1,071</b>                                         | <b>423</b>                                   | <b>489</b>                                 | <b>159</b>                               |
| Adjusted operating income before income taxes             | 218                                                  | 178                                          | 59                                         | (19)                                     | 120                                                  | 83                                           | 59                                         | (22)                                     |

(1) Revenues exclude realized investment gains, net of losses. Benefits and expenses exclude charges related to realized investment gains, net of losses.

(2) Results of Gibraltar Life are included from April 2, 2001, the date of reorganization, through May 31, 2002.





**INTERNATIONAL INSURANCE AND INVESTMENTS DIVISION—SALES RESULTS AND SUPPLEMENTARY INFORMATION**  
(dollar amounts in millions unless otherwise noted)

| Year-to-date                                                                       |       |                                 | 2001  |       |       | 2002  |       |
|------------------------------------------------------------------------------------|-------|---------------------------------|-------|-------|-------|-------|-------|
| 2002                                                                               | 2001  |                                 | 2Q    | 3Q    | 4Q    | 1Q    | 2Q    |
| <b>INTERNATIONAL INSURANCE OPERATING DATA:</b>                                     |       |                                 |       |       |       |       |       |
| <b>Actual exchange rate basis(1):</b>                                              |       |                                 |       |       |       |       |       |
| Net premiums, policy charges and fee income:                                       |       |                                 |       |       |       |       |       |
| 769                                                                                | 755   | Japan, excluding Gibraltar Life | 361   | 376   | 395   | 395   | 374   |
| 1,097                                                                              | 467   | Gibraltar Life(2)               | 467   | 639   | 604   | 558   | 539   |
| 262                                                                                | 184   | All other countries             | 100   | 107   | 117   | 120   | 142   |
| 2,128                                                                              | 1,406 | Total                           | 928   | 1,122 | 1,116 | 1,073 | 1,055 |
| <b>Annualized new business premiums:</b>                                           |       |                                 |       |       |       |       |       |
| 144                                                                                | 206   | Japan, excluding Gibraltar Life | 92    | 77    | 87    | 77    | 67    |
| 108                                                                                | 10    | Gibraltar Life(2)               | 10    | 44    | 56    | 49    | 59    |
| 104                                                                                | 108   | All other countries             | 60    | 51    | 53    | 53    | 51    |
| 356                                                                                | 324   | Total                           | 162   | 172   | 196   | 179   | 177   |
| <b>Constant exchange rate basis(3):</b>                                            |       |                                 |       |       |       |       |       |
| Net premiums, policy charges and fee income:                                       |       |                                 |       |       |       |       |       |
| 820                                                                                | 749   | Japan, excluding Gibraltar Life | 365   | 376   | 401   | 431   | 389   |
| 1,178                                                                              | 472   | Gibraltar Life(2)               | 472   | 645   | 602   | 603   | 575   |
| 267                                                                                | 183   | All other countries             | 102   | 106   | 119   | 124   | 143   |
| 2,265                                                                              | 1,404 | Total                           | 939   | 1,127 | 1,122 | 1,158 | 1,107 |
| <b>Annualized new business premiums:</b>                                           |       |                                 |       |       |       |       |       |
| 153                                                                                | 204   | Japan, excluding Gibraltar Life | 93    | 77    | 89    | 84    | 69    |
| 116                                                                                | 10    | Gibraltar Life(2)               | 10    | 44    | 56    | 53    | 63    |
| 104                                                                                | 108   | All other countries             | 61    | 51    | 53    | 55    | 49    |
| 373                                                                                | 322   | Total                           | 164   | 172   | 198   | 192   | 181   |
| <b>Face amount of individual policies in force at end of period (in billions):</b> |       |                                 |       |       |       |       |       |
|                                                                                    |       | Japan, excluding Gibraltar Life | 120   | 124   | 127   | 130   | 133   |
|                                                                                    |       | Gibraltar Life(2)               | 265   | 244   | 232   | 224   | 217   |
|                                                                                    |       | All other countries             | 32    | 34    | 38    | 41    | 42    |
|                                                                                    |       | Total                           | 417   | 402   | 397   | 395   | 392   |
| <b>Number of individual policies in force at end of period (in thousands):</b>     |       |                                 |       |       |       |       |       |
|                                                                                    |       | Japan, excluding Gibraltar Life | 892   | 918   | 946   | 973   | 990   |
|                                                                                    |       | Gibraltar Life(2)               | 5,322 | 5,047 | 4,911 | 4,787 | 4,666 |
|                                                                                    |       | All other countries             | 452   | 492   | 536   | 571   | 609   |
|                                                                                    |       | Total                           | 6,666 | 6,457 | 6,393 | 6,331 | 6,265 |

(1) Translated based on applicable average exchange rate for the period shown.

(2) Results of Gibraltar Life are included from April 2, 2001, the date of reorganization, through May 31, 2002.

(3) Translated based on average exchange rates for the year ended December 31, 2001.

**INTERNATIONAL INSURANCE AND INVESTMENTS DIVISION—SALES RESULTS AND SUPPLEMENTARY INFORMATION**  
(dollar amounts in millions unless otherwise noted)

|                                                                                            | 2001   |        |        | 2002   |        |
|--------------------------------------------------------------------------------------------|--------|--------|--------|--------|--------|
|                                                                                            | 2Q     | 3Q     | 4Q     | 1Q     | 2Q     |
| International insurance policy persistency(1):                                             |        |        |        |        |        |
| 13 months                                                                                  | 93.1%  | 93.1%  | 93.2%  | 93.4%  | 93.8%  |
| 25 months                                                                                  | 88.9%  | 88.9%  | 88.1%  | 87.8%  | 86.9%  |
| Number of Life Planners at end of period(2):                                               |        |        |        |        |        |
| Japan                                                                                      | 1,853  | 1,944  | 1,992  | 1,994  | 1,985  |
| All other countries                                                                        | 1,837  | 2,055  | 2,112  | 2,104  | 2,222  |
| Total                                                                                      | 3,690  | 3,999  | 4,104  | 4,098  | 4,207  |
| Number of International Retail Financial Advisors at end of period                         | 632    | 646    | 633    | 632    | 634    |
| Assets managed or administered for customers outside of the United States at end of period | 66,388 | 62,642 | 64,280 | 63,595 | 66,921 |

(1) Excluding Gibraltar Life.

(2) Excluding Gibraltar Life Advisors.

INVESTMENT PORTFOLIO COMPOSITION  
(in millions)

|                                                     | June 30, 2002                |                          |                               |            | December 31, 2001            |                          |                                  |            |
|-----------------------------------------------------|------------------------------|--------------------------|-------------------------------|------------|------------------------------|--------------------------|----------------------------------|------------|
|                                                     | Consolidated<br>Portfolio(1) | Closed Block<br>Business | Financial Services Businesses |            | Consolidated<br>Portfolio(1) | Closed Block<br>Business | Financial Services<br>Businesses |            |
|                                                     |                              |                          | Amount                        | % of Total |                              |                          | Amount                           | % of Total |
| Fixed maturities:                                   |                              |                          |                               |            |                              |                          |                                  |            |
| Public available for sale, at fair value            | 85,125                       | 29,367                   | 55,758                        | 56.4%      | 77,807                       | 26,634                   | 51,173                           | 54.5%      |
| Public held to maturity, at amortized cost          | 2,218                        | —                        | 2,218                         | 2.2%       | 318                          | —                        | 318                              | 0.3%       |
| Private available for sale, at fair value           | 31,604                       | 14,715                   | 16,889                        | 17.1%      | 32,040                       | 14,428                   | 17,612                           | 18.8%      |
| Private held to maturity, at amortized cost         | 47                           | —                        | 47                            | 0.0%       | 53                           | —                        | 53                               | 0.1%       |
| Trading account assets, at fair value               | 148                          | —                        | 148                           | 0.1%       | 112                          | —                        | 112                              | 0.1%       |
| Equity securities, at fair value                    | 3,179                        | 1,328                    | 1,851                         | 1.9%       | 2,259                        | 584                      | 1,675                            | 1.8%       |
| Commercial loans                                    | 18,924                       | 6,772                    | 12,152                        | 12.3%      | 19,176                       | 6,106                    | 13,070                           | 13.9%      |
| Cash collateral for borrowed securities             | 213                          | —                        | 213                           | 0.2%       | —                            | —                        | —                                | 0.0%       |
| Other long-term investments(2)                      | 4,861                        | 1,037                    | 3,824                         | 3.9%       | 5,095                        | 1,082                    | 4,013                            | 4.3%       |
| Policy loans, at outstanding balance                | 8,707                        | 5,725                    | 2,982                         | 3.0%       | 8,570                        | 5,758                    | 2,812                            | 3.0%       |
| Short term investments, at amortized cost           | 5,214                        | 2,366                    | 2,848                         | 2.9%       | 4,854                        | 1,882                    | 2,972                            | 3.2%       |
| Subtotal                                            | 160,240                      | 61,310                   | 98,930                        | 100.0%     | 150,284                      | 56,474                   | 93,810                           | 100.0%     |
| Invested assets of other entities and operations(3) | 17,408                       | —                        | 17,408                        |            | 15,550                       | —                        | 15,550                           |            |
| Total invested assets                               | 177,648                      | 61,310                   | 116,338                       |            | 165,834                      | 56,474                   | 109,360                          |            |

Fixed Maturities by Credit Quality(1):

|                           | June 30, 2002                 |            |                      | December 31, 2001             |            |                      |
|---------------------------|-------------------------------|------------|----------------------|-------------------------------|------------|----------------------|
|                           | Financial Services Businesses |            |                      | Financial Services Businesses |            |                      |
|                           | Amortized Cost                | % of Total | Estimated Fair Value | Amortized Cost                | % of Total | Estimated Fair Value |
| Public Fixed Maturities:  |                               |            |                      |                               |            |                      |
| NAIC Rating               | Rating Agency Equivalent      |            |                      |                               |            |                      |
| 1                         | Aaa, Aa, A                    | 74.8%      | 43,591               | 36,706                        | 72.6%      | 37,502               |
| 2                         | Baa                           | 20.2%      | 11,650               | 11,286                        | 22.3%      | 11,484               |
| 3                         | Ba                            | 3.2%       | 1,820                | 1,501                         | 3.0%       | 1,518                |
| 4                         | B                             | 1.2%       | 661                  | 683                           | 1.4%       | 646                  |
| 5                         | C and lower                   | 0.1%       | 57                   | 112                           | 0.2%       | 116                  |
| 6                         | In or near default            | 0.5%       | 263                  | 246                           | 0.5%       | 241                  |
| Total                     | 56,814                        | 100.0%     | 58,042               | 50,534                        | 100.0%     | 51,507               |
| Private Fixed Maturities: |                               |            |                      |                               |            |                      |
| NAIC Rating               | Rating Agency Equivalent      |            |                      |                               |            |                      |
| 1                         | Aaa, Aa, A                    | 32.8%      | 5,693                | 5,982                         | 35.1%      | 6,337                |
| 2                         | Baa                           | 47.7%      | 8,070                | 8,148                         | 47.8%      | 8,399                |
| 3                         | Ba                            | 10.1%      | 1,668                | 1,487                         | 8.7%       | 1,529                |
| 4                         | B                             | 5.1%       | 798                  | 917                           | 5.4%       | 883                  |
| 5                         | C and lower                   | 2.3%       | 369                  | 390                           | 2.3%       | 401                  |
| 6                         | In or near default            | 2.0%       | 351                  | 112                           | 0.7%       | 121                  |
| Total                     | 16,195                        | 100.0%     | 16,949               | 17,036                        | 100.0%     | 17,670               |

- (1) Excludes investments of securities brokerage, securities trading, banking operations, assets of our asset management operations managed for third parties, and separate account assets for which the customer assumes risks of ownership.
- (2) Other long-term investments consist of real estate and non-real estate related investments in joint ventures and partnerships, investment real estate held through direct ownership, our interest in separate account investments and other miscellaneous investments.
- (3) Includes invested assets of securities brokerage, securities trading, and banking operations. Excludes assets of our asset management operations managed for third parties, and separate account assets for which the customer assumes risks of ownership.

**FINANCIAL SERVICES BUSINESSES INVESTMENT PORTFOLIO COMPOSITION**  
(in millions)

|                                                                                  | June 30, 2002 |               | December 31, 2001 |               |
|----------------------------------------------------------------------------------|---------------|---------------|-------------------|---------------|
|                                                                                  | Amount        | % of Total    | Amount            | % of Total    |
| <b>Japanese Insurance Operations:</b>                                            |               |               |                   |               |
| Fixed maturities:                                                                |               |               |                   |               |
| Public available for sale, at fair value                                         | 23,684        | 71.6%         | 20,883            | 73.8%         |
| Public held to maturity, at amortized cost                                       | 2,218         | 6.7%          | 318               | 1.1%          |
| Private available for sale, at fair value                                        | 307           | 0.9%          | 98                | 0.4%          |
| Private held to maturity, at amortized cost                                      | 47            | 0.2%          | 53                | 0.2%          |
| Trading account assets, at fair value                                            | 95            | 0.3%          | 74                | 0.3%          |
| Equity securities, at fair value                                                 | 1,156         | 3.5%          | 1,032             | 3.6%          |
| Commercial loans                                                                 | 3,505         | 10.6%         | 4,255             | 15.0%         |
| Cash collateral for borrowed securities                                          | 213           | 0.6%          | —                 | 0.0%          |
| Other long-term investments(2)                                                   | 1,129         | 3.4%          | 1,001             | 3.5%          |
| Policy loans, at outstanding balance                                             | 636           | 1.9%          | 605               | 2.1%          |
| Short term investments, at amortized cost                                        | 100           | 0.3%          | 2                 | 0.0%          |
| <b>Total</b>                                                                     | <b>33,090</b> | <b>100.0%</b> | <b>28,321</b>     | <b>100.0%</b> |
|                                                                                  |               |               |                   |               |
|                                                                                  | June 30, 2002 |               | December 31, 2001 |               |
|                                                                                  | Amount        | % of Total    | Amount            | % of Total    |
| <b>Financial Services Businesses excluding Japanese Insurance Operations(1):</b> |               |               |                   |               |
| Fixed maturities:                                                                |               |               |                   |               |
| Public available for sale, at fair value                                         | 32,074        | 48.7%         | 30,290            | 46.2%         |
| Public held to maturity, at amortized cost                                       | —             | 0.0%          | —                 | 0.0%          |
| Private available for sale, at fair value                                        | 16,582        | 25.2%         | 17,514            | 26.7%         |
| Private held to maturity, at amortized cost                                      | —             | 0.0%          | —                 | 0.0%          |
| Trading account assets, at fair value                                            | 53            | 0.1%          | 38                | 0.1%          |
| Equity securities, at fair value                                                 | 695           | 1.1%          | 643               | 1.0%          |
| Commercial loans                                                                 | 8,647         | 13.1%         | 8,815             | 13.5%         |
| Cash collateral for borrowed securities                                          | —             | 0.0%          | —                 | 0.0%          |
| Other long-term investments(2)                                                   | 2,695         | 4.0%          | 3,012             | 4.6%          |
| Policy loans, at outstanding balance                                             | 2,346         | 3.6%          | 2,207             | 3.4%          |
| Short term investments, at amortized cost                                        | 2,748         | 4.2%          | 2,970             | 4.5%          |
| <b>Total</b>                                                                     | <b>65,840</b> | <b>100.0%</b> | <b>65,489</b>     | <b>100.0%</b> |

- (1) Excludes investments of securities brokerage, securities trading, banking operations, assets of our asset management operations managed for third parties, and separate account assets for which the customer assumes risks of ownership.
- (2) Other long-term investments consist of real estate and non-real estate related investments in joint ventures and partnerships, investment real estate held through direct ownership, our interest in separate account investments and other miscellaneous investments.

**FINANCIAL SERVICES BUSINESSES INVESTMENT RESULTS**  
(in millions)

|                                                        | Quarter Ended June 30 |        |                                 |                   |        |                                 |
|--------------------------------------------------------|-----------------------|--------|---------------------------------|-------------------|--------|---------------------------------|
|                                                        | 2002                  |        |                                 | 2001              |        |                                 |
|                                                        | Investment Income     |        | Realized<br>Gains<br>/(Losses)  | Investment Income |        | Realized<br>Gains<br>/(Losses)  |
|                                                        | Yield(3)              | Amount |                                 | Yield(3)          | Amount |                                 |
| Financial Services Businesses(1):                      |                       |        |                                 |                   |        |                                 |
| Fixed maturities                                       | 5.19%                 | 922    | (86)                            | 5.85%             | 952    | (29)                            |
| Equity securities                                      | 1.60%                 | 7      | 9                               | 0.66%             | 3      | 22                              |
| Commercial loans                                       | 7.95%                 | 251    | 17                              | 7.66%             | 202    | 10                              |
| Policy loans                                           | 5.68%                 | 41     | —                               | 5.46%             | 39     | —                               |
| Short-term investments and cash equivalents            | 2.36%                 | 58     | (10)                            | 4.11%             | 85     | (8)                             |
| Other investments                                      | 8.02%                 | 82     | (243)                           | 8.79%             | 74     | 94                              |
| Gross investment income before investment expenses     | 5.32%                 | 1,361  | (313)                           | 5.87%             | 1,355  | 89                              |
| Investment expenses                                    | -0.20%                | (50)   | —                               | -0.34%            | (79)   | —                               |
| Subtotal                                               | 5.12%                 | 1,311  | (313)                           | 5.53%             | 1,276  | 89                              |
| Investment results of other entities and operations(2) |                       | 63     | —                               |                   | 77     | —                               |
| Less amount relating to divested businesses            |                       | (18)   | —                               |                   | (1)    | —                               |
| Total                                                  |                       | 1,356  | (313)                           |                   | 1,352  | 89                              |
| Six Months Ended June 30                               |                       |        |                                 |                   |        |                                 |
|                                                        | 2002                  |        |                                 | 2001              |        |                                 |
|                                                        | Investment Income     |        | Realized<br>Gains /<br>(Losses) | Investment Income |        | Realized<br>Gains /<br>(Losses) |
|                                                        | Yield(3)              | Amount |                                 | Yield(3)          | Amount |                                 |
|                                                        | Yield(3)              | Amount | Realized<br>Gains /<br>(Losses) | Yield(3)          | Amount | Realized<br>Gains /<br>(Losses) |
| Financial Services Businesses(1):                      |                       |        |                                 |                   |        |                                 |
| Fixed maturities                                       | 5.26%                 | 1,823  | (194)                           | 5.80%             | 1,971  | 83                              |
| Equity securities                                      | 1.52%                 | 13     | (53)                            | 0.54%             | 6      | 68                              |
| Commercial loans                                       | 7.37%                 | 467    | 18                              | 6.25%             | 357    | 11                              |
| Policy loans                                           | 5.63%                 | 80     | —                               | 5.51%             | 78     | —                               |
| Short-term investments and cash equivalents            | 1.97%                 | 116    | 7                               | 3.16%             | 141    | (3)                             |
| Other investments                                      | 5.68%                 | 117    | (160)                           | 7.87%             | 127    | 181                             |
| Gross investment income before investment expenses     | 5.10%                 | 2,616  | (382)                           | 5.53%             | 2,680  | 340                             |
| Investment expenses                                    | -0.23%                | (118)  | —                               | -0.40%            | (192)  | —                               |
| Subtotal                                               | 4.87%                 | 2,498  | (382)                           | 5.13%             | 2,488  | 340                             |
| Investment results of other entities and operations(2) |                       | 127    | (1)                             |                   | 169    | —                               |
| Less amount relating to divested businesses            |                       | (20)   | —                               |                   | (8)    | —                               |
| Total                                                  |                       | 2,605  | (383)                           |                   | 2,649  | 340                             |

- (1) Excludes investments of securities brokerage, securities trading, banking operations, assets of our asset management operations managed for third parties, and separate account assets for which the customer assumes risks of ownership.
- (2) Investment income of securities brokerage, securities trading, and banking operations.
- (3) Yields are annualized and based on quarterly average carrying values except for fixed maturities, equity securities and commercial loans. Yields for fixed maturities are based on amortized cost. Yields for equity securities are based on cost. Yields for commercial loans are calculated gross of any allowance for losses on commercial loans. Reflects Gibraltar Life investments from acquisition in April 2001.

**FINANCIAL SERVICES BUSINESSES INVESTMENT RESULTS—JAPANESE INSURANCE OPERATIONS**  
(in millions)

|                                                    | Quarter Ended June 30 |        |                                 |                   |        |                                 |
|----------------------------------------------------|-----------------------|--------|---------------------------------|-------------------|--------|---------------------------------|
|                                                    | 2002                  |        |                                 | 2001              |        |                                 |
|                                                    | Investment Income     |        | Realized<br>Gains /<br>(Losses) | Investment Income |        | Realized<br>Gains /<br>(Losses) |
|                                                    | Yield(1)              | Amount |                                 | Yield(1)          | Amount |                                 |
| Japanese Insurance Operations:                     |                       |        |                                 |                   |        |                                 |
| Fixed maturities                                   | 1.77%                 | 112    | (24)                            | 1.29%             | 46     | (5)                             |
| Equity securities                                  | 0.23%                 | —      | (17)                            | 0.57%             | 1      | 19                              |
| Commercial loans                                   | 4.29%                 | 42     | 12                              | 7.39%             | 54     | —                               |
| Policy loans                                       | 2.79%                 | 4      | —                               | 1.22%             | 2      | —                               |
| Short-term investments and cash equivalents        | 1.06%                 | 1      | (10)                            | 0.03%             | —      | 1                               |
| Other investments                                  | 0.34%                 | 2      | 21                              | 6.45%             | 8      | 24                              |
| Gross investment income before investment expenses | 1.98%                 | 161    | (18)                            | 2.29%             | 111    | 39                              |
| Investment expenses                                | -0.12%                | (9)    | —                               | -0.14%            | (6)    | —                               |
| Total                                              | 1.86%                 | 152    | (18)                            | 2.15%             | 105    | 39                              |
| Six Months Ended June 30                           |                       |        |                                 |                   |        |                                 |
|                                                    | 2002                  |        |                                 | 2001              |        |                                 |
|                                                    | Investment Income     |        | Realized<br>Gains /<br>(Losses) | Investment Income |        | Realized<br>Gains /<br>(Losses) |
|                                                    | Yield(1)              | Amount |                                 | Yield(1)          | Amount |                                 |
|                                                    | Yield(1)              | Amount | Realized<br>Gains /<br>(Losses) | Yield(1)          | Amount | Realized<br>Gains /<br>(Losses) |
| Japanese Insurance Operations:                     |                       |        |                                 |                   |        |                                 |
| Fixed maturities                                   | 1.80%                 | 210    | (4)                             | 0.86%             | 68     | 17                              |
| Equity securities                                  | 0.62%                 | 3      | (73)                            | 0.36%             | 2      | 18                              |
| Commercial loans                                   | 4.31%                 | 86     | 14                              | 3.82%             | 54     | —                               |
| Policy loans                                       | 2.66%                 | 8      | —                               | 1.43%             | 5      | —                               |
| Short-term investments and cash equivalents        | 0.59%                 | 5      | 8                               | 0.02%             | —      | 1                               |
| Other investments                                  | -0.20%                | (1)    | (54)                            | 3.69%             | 9      | 12                              |
| Gross investment income before investment expenses | 1.95%                 | 311    | (109)                           | 1.31%             | 138    | 48                              |
| Investment expenses                                | -0.11%                | (17)   | —                               | -0.07%            | (7)    | —                               |
| Total                                              | 1.84%                 | 294    | (109)                           | 1.24%             | 131    | 48                              |

- (1) Yields are annualized and based on quarterly average carrying values except for fixed maturities, equity securities and commercial loans. Yields for fixed maturities are based on amortized cost. Yields for equity securities are based on cost. Yields for commercial loans are calculated gross of any allowance for losses on commercial loans. Reflects Gibraltar Life investments from acquisition in April 2001.

**FINANCIAL SERVICES BUSINESSES INVESTMENT RESULTS—EXCLUDING JAPANESE INSURANCE OPERATIONS**  
(in millions)

|                                                                           | Quarter Ended June 30 |        |                                 |                   |        |                                 |
|---------------------------------------------------------------------------|-----------------------|--------|---------------------------------|-------------------|--------|---------------------------------|
|                                                                           | 2002                  |        |                                 | 2001              |        |                                 |
|                                                                           | Investment Income     |        | Realized<br>Gains /<br>(Losses) | Investment Income |        | Realized<br>Gains /<br>(Losses) |
|                                                                           | Yield(2)              | Amount |                                 | Yield(2)          | Amount |                                 |
| Financial Services Businesses excluding Japanese Insurance Operations(1): |                       |        |                                 |                   |        |                                 |
| Fixed maturities                                                          | 6.98%                 | 810    | (62)                            | 7.90%             | 906    | (24)                            |
| Equity securities                                                         | 3.64%                 | 7      | 26                              | 0.83%             | 2      | 3                               |
| Commercial loans                                                          | 9.58%                 | 209    | 5                               | 7.86%             | 148    | 10                              |
| Policy loans                                                              | 6.45%                 | 37     | —                               | 6.64%             | 37     | —                               |
| Short-term investments and cash equivalents                               | 2.46%                 | 57     | —                               | 7.09%             | 85     | (9)                             |
| Other investments                                                         | 11.31%                | 80     | (264)                           | 9.57%             | 66     | 70                              |
| Gross investment income before investment expenses                        | 6.84%                 | 1,200  | (295)                           | 7.74%             | 1,244  | 50                              |
| Investment expenses                                                       | -0.24%                | (41)   | —                               | -0.45%            | (73)   | —                               |
| Total                                                                     | 6.60%                 | 1,159  | (295)                           | 7.29%             | 1,171  | 50                              |
| Six Months Ended June 30                                                  |                       |        |                                 |                   |        |                                 |
|                                                                           | 2002                  |        |                                 | 2001              |        |                                 |
|                                                                           | Investment Income     |        | Realized<br>Gains /<br>(Losses) | Investment Income |        | Realized<br>Gains /<br>(Losses) |
|                                                                           | Yield(2)              | Amount |                                 | Yield(2)          | Amount |                                 |
|                                                                           | Yield(2)              | Amount | Realized<br>Gains /<br>(Losses) | Yield(2)          | Amount | Realized<br>Gains /<br>(Losses) |
| Financial Services Businesses excluding Japanese Insurance Operations(1): |                       |        |                                 |                   |        |                                 |
| Fixed maturities                                                          | 7.02%                 | 1,613  | (190)                           | 8.00%             | 1,903  | 66                              |
| Equity securities                                                         | 2.97%                 | 10     | 20                              | 0.94%             | 4      | 50                              |
| Commercial loans                                                          | 8.78%                 | 381    | 4                               | 8.06%             | 303    | 11                              |
| Policy loans                                                              | 6.43%                 | 72     | —                               | 6.67%             | 73     | —                               |
| Short-term investments and cash equivalents                               | 2.21%                 | 111    | (1)                             | 5.27%             | 141    | (4)                             |
| Other investments                                                         | 8.07%                 | 118    | (106)                           | 9.33%             | 118    | 169                             |
| Gross investment income before investment expenses                        | 6.54%                 | 2,305  | (273)                           | 7.69%             | 2,542  | 292                             |
| Investment expenses                                                       | -0.30%                | (101)  | —                               | -0.57%            | (185)  | —                               |
| Total                                                                     | 6.24%                 | 2,204  | (273)                           | 7.12%             | 2,357  | 292                             |

- (1) Excludes investments of securities brokerage, securities trading, banking operations, assets of our asset management operations managed for third parties, and separate account assets for which the customer assumes risks of ownership.
- (2) Yields are annualized and based on quarterly average carrying values except for fixed maturities, equity securities and commercial loans. Yields for fixed maturities are based on amortized cost. Yields for equity securities are based on cost. Yields for commercial loans are calculated gross of any allowance for losses on commercial loans.



RECLASSIFIED STATEMENTS OF OPERATIONS—INSURANCE DIVISION  
(in millions)

| Year ended<br>December 31 |       |                                                           | 2001  |       |       |       | 2002  |       |
|---------------------------|-------|-----------------------------------------------------------|-------|-------|-------|-------|-------|-------|
| 1999                      | 2000  |                                                           | 1Q    | 2Q    | 3Q    | 4Q    | 1Q    | 2Q    |
|                           |       | Revenues(1):                                              |       |       |       |       |       |       |
| 3,703                     | 4,060 | Premiums                                                  | 1,137 | 1,194 | 1,219 | 1,279 | 1,252 | 1,309 |
| 1,360                     | 1,479 | Policy charges and fee income                             | 349   | 356   | 355   | 363   | 358   | 350   |
| 1,460                     | 1,523 | Net investment income                                     | 398   | 382   | 375   | 381   | 380   | 386   |
| 229                       | 280   | Commissions, investment management fees, and other income | 56    | 56    | 64    | 55    | 56    | 63    |
|                           |       |                                                           |       |       |       |       |       |       |
| 6,752                     | 7,342 | Total revenues                                            | 1,940 | 1,988 | 2,013 | 2,078 | 2,046 | 2,108 |
|                           |       |                                                           |       |       |       |       |       |       |
|                           |       | Benefits and Expenses(1):                                 |       |       |       |       |       |       |
| 3,492                     | 3,880 | Insurance and annuity benefits                            | 1,018 | 1,149 | 1,243 | 1,223 | 1,199 | 1,256 |
| 584                       | 595   | Interest credited to policyholders' account balances      | 156   | 152   | 153   | 159   | 147   | 153   |
| 8                         | 7     | Interest expense                                          | (2)   | 4     | —     | (1)   | —     | (1)   |
| (824)                     | (801) | Deferral of acquisition costs                             | (205) | (207) | (197) | (199) | (194) | (218) |
| 688                       | 671   | Amortization of acquisition costs                         | 203   | 175   | 210   | 177   | 173   | 227   |
| 2,307                     | 2,421 | General and administrative expenses                       | 549   | 544   | 522   | 648   | 516   | 524   |
|                           |       |                                                           |       |       |       |       |       |       |
| 6,255                     | 6,773 | Total benefits and expenses                               | 1,719 | 1,817 | 1,931 | 2,007 | 1,841 | 1,941 |
|                           |       |                                                           |       |       |       |       |       |       |
| 497                       | 569   | Adjusted operating income before income taxes             | 221   | 171   | 82    | 71    | 205   | 167   |

(1) Revenues exclude realized investment gains, net of losses. Benefits and expenses exclude charges related to realized investment gains, net of losses.

RECLASSIFIED STATEMENTS OF OPERATIONS—INDIVIDUAL LIFE AND ANNUITIES SEGMENT  
(in millions)

| Year ended<br>December 31 |       |                                                           | 2001  |       |      |      | 2002 |       |
|---------------------------|-------|-----------------------------------------------------------|-------|-------|------|------|------|-------|
| 1999                      | 2000  |                                                           | 1Q    | 2Q    | 3Q   | 4Q   | 1Q   | 2Q    |
|                           |       | Revenues(1):                                              |       |       |      |      |      |       |
| 295                       | 342   | Premiums                                                  | 100   | 109   | 83   | 141  | 65   | 86    |
| 1,293                     | 1,307 | Policy charges and fee income                             | 315   | 321   | 305  | 318  | 306  | 308   |
| 793                       | 845   | Net investment income                                     | 219   | 205   | 202  | 205  | 205  | 201   |
| 196                       | 247   | Commissions, investment management fees, and other income | 49    | 49    | 53   | 46   | 49   | 53    |
| 2,577                     | 2,741 | Total revenues                                            | 683   | 684   | 643  | 710  | 625  | 648   |
|                           |       | Benefits and Expenses(1):                                 |       |       |      |      |      |       |
| 633                       | 793   | Insurance and annuity benefits                            | 181   | 198   | 194  | 236  | 157  | 165   |
| 397                       | 395   | Interest credited to policyholders' account balances      | 103   | 99    | 96   | 98   | 93   | 96    |
| 8                         | 8     | Interest expense                                          | 1     | 2     | —    | —    | —    | —     |
| (469)                     | (419) | Deferral of acquisition costs                             | (102) | (101) | (98) | (99) | (94) | (115) |
| 338                       | 305   | Amortization of acquisition costs                         | 103   | 76    | 111  | 76   | 76   | 133   |
| 1,453                     | 1,398 | General and administrative expenses                       | 283   | 281   | 256  | 346  | 247  | 256   |
| 2,360                     | 2,480 | Total benefits and expenses                               | 569   | 555   | 559  | 657  | 479  | 535   |
| 217                       | 261   | Adjusted operating income before income taxes             | 114   | 129   | 84   | 53   | 146  | 113   |

(1) Revenues exclude realized investment gains, net of losses. Benefits and expenses exclude charges related to realized investment gains, net of losses.

RECLASSIFIED STATEMENTS OF OPERATIONS—ANNUITIES  
(in millions)

| Year ended<br>December 31 |       |                                                           | 2001 |      |      |      | 2002 |      |
|---------------------------|-------|-----------------------------------------------------------|------|------|------|------|------|------|
| 1999                      | 2000  |                                                           | 1Q   | 2Q   | 3Q   | 4Q   | 1Q   | 2Q   |
|                           |       | Revenues(1):                                              |      |      |      |      |      |      |
| 53                        | 72    | Premiums                                                  | 13   | 13   | 12   | 8    | 9    | 21   |
| 263                       | 284   | Policy charges and fee income                             | 64   | 65   | 57   | 56   | 56   | 56   |
| 477                       | 471   | Net investment income                                     | 120  | 108  | 107  | 105  | 100  | 100  |
| 81                        | 86    | Commissions, investment management fees, and other income | 19   | 20   | 18   | 16   | 17   | 16   |
| 874                       | 913   | Total revenues                                            | 216  | 206  | 194  | 185  | 182  | 193  |
|                           |       | Benefits and Expenses(1):                                 |      |      |      |      |      |      |
| 118                       | 153   | Insurance and annuity benefits                            | 24   | 25   | 28   | 33   | 28   | 37   |
| 271                       | 264   | Interest credited to policyholders' account balances      | 68   | 65   | 63   | 63   | 60   | 60   |
| 4                         | (2)   | Interest expense                                          | 1    | 1    | —    | 1    | —    | —    |
| (177)                     | (142) | Deferral of acquisition costs                             | (26) | (24) | (24) | (25) | (28) | (35) |
| 153                       | 133   | Amortization of acquisition costs                         | 41   | 21   | 51   | 21   | 23   | 70   |
| 405                       | 360   | General and administrative expenses                       | 73   | 76   | 68   | 70   | 70   | 78   |
| 774                       | 766   | Total benefits and expenses                               | 181  | 164  | 186  | 163  | 153  | 210  |
| 100                       | 147   | Adjusted operating income before income taxes             | 35   | 42   | 8    | 22   | 29   | (17) |

(1) Revenues exclude realized investment gains, net of losses. Benefits and expenses exclude charges related to realized investment gains, net of losses.

RECLASSIFIED STATEMENTS OF OPERATIONS—INVESTMENT DIVISION  
(in millions)

| Year ended December 31    |       | 2001  |       |       |       | 2002  |       |
|---------------------------|-------|-------|-------|-------|-------|-------|-------|
| 1999                      | 2000  | 1Q    | 2Q    | 3Q    | 4Q    | 1Q    | 2Q    |
| Revenues(1):              |       |       |       |       |       |       |       |
| 80                        | 71    | 18    | 3     | (8)   | 7     | 8     | 21    |
| 83                        | 78    | 19    | 20    | 18    | 23    | 19    | 19    |
| 2,741                     | 2,665 | 652   | 627   | 611   | 594   | 563   | 602   |
| 4,182                     | 4,576 | 1,040 | 970   | 927   | 957   | 937   | 931   |
| 7,086                     | 7,390 | 1,729 | 1,620 | 1,548 | 1,581 | 1,527 | 1,573 |
| Benefits and Expenses(1): |       |       |       |       |       |       |       |
| 997                       | 930   | 249   | 213   | 231   | 220   | 197   | 231   |
| 1,086                     | 1,024 | 226   | 251   | 250   | 250   | 243   | 238   |
| 46                        | 52    | 10    | 7     | 8     | 7     | 3     | 5     |
| (93)                      | (92)  | (20)  | (16)  | (12)  | (12)  | (14)  | (14)  |
| 87                        | 101   | 22    | 22    | 22    | 20    | 21    | 27    |
| 2,536                     | 2,830 | 682   | 733   | 653   | 661   | 607   | 619   |
| 1,653                     | 1,753 | 400   | 411   | 397   | 429   | 370   | 377   |
| 6,312                     | 6,598 | 1,569 | 1,621 | 1,549 | 1,575 | 1,427 | 1,483 |
| 774                       | 792   | 160   | (1)   | (1)   | 6     | 100   | 90    |

(1) Revenues exclude realized investment gains, net of losses. Benefits and expenses exclude charges related to realized investment gains, net of losses.

RECLASSIFIED STATEMENTS OF OPERATIONS—INVESTMENT MANAGEMENT SEGMENT  
(in millions)

| Year ended December 31 |       |                                                           | 2001 |      |     |     | 2002 |      |
|------------------------|-------|-----------------------------------------------------------|------|------|-----|-----|------|------|
| 1999                   | 2000  |                                                           | 1Q   | 2Q   | 3Q  | 4Q  | 1Q   | 2Q   |
|                        |       | Revenues(1):                                              |      |      |     |     |      |      |
| —                      | —     | Premiums                                                  | —    | —    | —   | —   | —    | —    |
| —                      | —     | Policy charges and fee income                             | —    | —    | —   | —   | —    | —    |
| 17                     | 28    | Net investment income                                     | 9    | 10   | 7   | 16  | 6    | 7    |
| 1,309                  | 1,439 | Commissions, investment management fees, and other income | 337  | 327  | 332 | 319 | 311  | 309  |
| 1,326                  | 1,467 | Total revenues                                            | 346  | 337  | 339 | 335 | 317  | 316  |
|                        |       | Benefits and Expenses(1):                                 |      |      |     |     |      |      |
| —                      | —     | Insurance and annuity benefits                            | —    | —    | —   | —   | —    | —    |
| —                      | —     | Interest credited to policyholders' account balances      | —    | —    | —   | —   | —    | —    |
| 1                      | 8     | Interest expense                                          | 4    | 3    | 3   | 1   | —    | 3    |
| (74)                   | (77)  | Deferral of acquisition costs                             | (17) | (13) | (9) | (9) | (10) | (12) |
| 77                     | 79    | Amortization of acquisition costs                         | 19   | 19   | 20  | 18  | 18   | 19   |
| —                      | —     | Securities operations non-interest expenses               | —    | —    | —   | —   | —    | —    |
| 1,134                  | 1,252 | General and administrative expenses                       | 289  | 298  | 284 | 306 | 262  | 270  |
| 1,138                  | 1,262 | Total benefits and expenses                               | 295  | 307  | 298 | 316 | 270  | 280  |
| 188                    | 205   | Adjusted operating income before income taxes             | 51   | 30   | 41  | 19  | 47   | 36   |

(1) Revenues exclude realized investment gains, net of losses. Benefits and expenses exclude charges related to realized investment gains, net of losses.

RECLASSIFIED STATEMENTS OF OPERATIONS—FINANCIAL ADVISORY SEGMENT  
(in millions)

| Year ended December 31 |       | 2001                      |      |      |      | 2002 |     |
|------------------------|-------|---------------------------|------|------|------|------|-----|
| 1999                   | 2000  | 1Q                        | 2Q   | 3Q   | 4Q   | 1Q   | 2Q  |
|                        |       | Revenues(1):              |      |      |      |      |     |
| —                      | —     | —                         | —    | —    | —    | —    | —   |
| —                      | —     | —                         | —    | —    | —    | —    | —   |
| 279                    | 300   | 71                        | 59   | 63   | 56   | 46   | 47  |
| 2,645                  | 2,933 | 651                       | 595  | 550  | 577  | 571  | 572 |
| 2,924                  | 3,233 | 722                       | 654  | 613  | 633  | 617  | 619 |
|                        |       | Benefits and Expenses(1): |      |      |      |      |     |
| —                      | —     | —                         | —    | —    | —    | —    | —   |
| —                      | —     | —                         | —    | —    | —    | —    | —   |
| —                      | —     | —                         | —    | —    | —    | —    | —   |
| —                      | —     | —                         | —    | —    | —    | —    | —   |
| —                      | —     | —                         | —    | —    | —    | —    | —   |
| 2,536                  | 2,830 | 682                       | 733  | 653  | 661  | 607  | 619 |
| 69                     | 45    | 9                         | 9    | 8    | 9    | 7    | 8   |
| 2,605                  | 2,875 | 691                       | 742  | 661  | 670  | 614  | 627 |
| 319                    | 358   | 31                        | (88) | (48) | (37) | 3    | (8) |

(1) Revenues exclude realized investment gains, net of losses. Benefits and expenses exclude charges related to realized investment gains, net of losses.

RECLASSIFIED STATEMENTS OF OPERATIONS—RETIREMENT SEGMENT  
(in millions)

| Year ended<br>December 31                     |       | 2001 |     |     |     | 2002 |     |
|-----------------------------------------------|-------|------|-----|-----|-----|------|-----|
| 1999                                          | 2000  | 1Q   | 2Q  | 3Q  | 4Q  | 1Q   | 2Q  |
| Revenues(1):                                  |       |      |     |     |     |      |     |
| 80                                            | 71    | 18   | 3   | (8) | 7   | 8    | 21  |
| 83                                            | 78    | 19   | 20  | 18  | 23  | 19   | 19  |
| 2,426                                         | 2,307 | 562  | 545 | 529 | 512 | 502  | 542 |
| 176                                           | 168   | 38   | 39  | 36  | 33  | 35   | 35  |
| 2,765                                         | 2,624 | 637  | 607 | 575 | 575 | 564  | 617 |
| Total revenues                                |       |      |     |     |     |      |     |
| Benefits and Expenses(1):                     |       |      |     |     |     |      |     |
| 997                                           | 930   | 249  | 213 | 231 | 220 | 197  | 231 |
| 1,086                                         | 1,024 | 226  | 251 | 250 | 250 | 243  | 238 |
| 45                                            | 44    | 5    | 2   | 3   | 3   | 1    | 2   |
| (19)                                          | (15)  | (3)  | (3) | (3) | (3) | (4)  | (2) |
| 10                                            | 22    | 3    | 3   | 2   | 2   | 3    | 8   |
| —                                             | —     | —    | —   | —   | —   | —    | —   |
| 422                                           | 432   | 95   | 94  | 96  | 98  | 90   | 90  |
| 2,541                                         | 2,437 | 575  | 560 | 579 | 570 | 530  | 567 |
| Total benefits and expenses                   |       |      |     |     |     |      |     |
| 224                                           | 187   | 62   | 47  | (4) | 5   | 34   | 50  |
| Adjusted operating income before income taxes |       |      |     |     |     |      |     |

(1) Revenues exclude realized investment gains, net of losses. Benefits and expenses exclude charges related to realized investment gains, net of losses.

RECLASSIFIED STATEMENTS OF OPERATIONS—OTHER ASSET MANAGEMENT SEGMENT  
(in millions)

| Year ended<br>December 31 |      | 2001 |    |    |    | 2002 |    |
|---------------------------|------|------|----|----|----|------|----|
| 1999                      | 2000 | 1Q   | 2Q | 3Q | 4Q | 1Q   | 2Q |
| Revenues(1):              |      |      |    |    |    |      |    |
| —                         | —    | —    | —  | —  | —  | —    | —  |
| —                         | —    | —    | —  | —  | —  | —    | —  |
| 19                        | 30   | 10   | 13 | 12 | 10 | 9    | 6  |
| 52                        | 36   | 14   | 9  | 9  | 28 | 20   | 15 |
| 71                        | 66   | 24   | 22 | 21 | 38 | 29   | 21 |
| Benefits and Expenses(1): |      |      |    |    |    |      |    |
| —                         | —    | —    | —  | —  | —  | —    | —  |
| —                         | —    | —    | —  | —  | —  | —    | —  |
| —                         | —    | 1    | 2  | 2  | 3  | 2    | —  |
| —                         | —    | —    | —  | —  | —  | —    | —  |
| —                         | —    | —    | —  | —  | —  | —    | —  |
| 28                        | 24   | 7    | 10 | 9  | 16 | 11   | 9  |
| 28                        | 24   | 8    | 12 | 11 | 19 | 13   | 9  |
| 43                        | 42   | 16   | 10 | 10 | 19 | 16   | 12 |

(1) Revenues exclude realized investment gains, net of losses. Benefits and expenses exclude charges related to realized investment gains, net of losses.



RECLASSIFIED STATEMENTS OF OPERATIONS—CORPORATE AND OTHER OPERATIONS  
(in millions)

| Year ended<br>December 31 |       |                                                           | 2001  |      |       |      | 2002 |      |
|---------------------------|-------|-----------------------------------------------------------|-------|------|-------|------|------|------|
| 1999                      | 2000  |                                                           | 1Q    | 2Q   | 3Q    | 4Q   | 1Q   | 2Q   |
|                           |       | Revenues(1):                                              |       |      |       |      |      |      |
| 11                        | 15    | Premiums                                                  | 2     | —    | 10    | 29   | 2    | (2)  |
| (4)                       | (10)  | Policy charges and fee income                             | —     | (4)  | (1)   | (2)  | —    | (6)  |
| 960                       | 841   | Net investment income                                     | 197   | 214  | 132   | 165  | 142  | 183  |
| (150)                     | (317) | Commissions, investment management fees, and other income | (132) | 4    | (117) | (63) | (47) | (79) |
| 817                       | 529   | Total revenues                                            | 67    | 214  | 24    | 129  | 97   | 96   |
|                           |       | Benefits and Expenses(1):                                 |       |      |       |      |      |      |
| 85                        | 27    | Insurance and annuity benefits                            | 7     | 9    | 11    | 12   | 27   | 31   |
| —                         | (3)   | Interest credited to policyholders' account balances      | (1)   | 1    | 1     | —    | —    | —    |
| 426                       | 385   | Interest expense                                          | 98    | 87   | 60    | 44   | 53   | 46   |
| 79                        | 105   | Deferral of acquisition costs                             | 26    | 23   | 17    | 16   | 19   | 21   |
| (32)                      | (84)  | Amortization of acquisition costs                         | (21)  | (20) | (21)  | (20) | (20) | (25) |
| 27                        | 38    | Securities operations non-interest expenses               | 8     | 11   | (7)   | 8    | 1    | (7)  |
| 47                        | 23    | General and administrative expenses                       | (44)  | 32   | (32)  | 98   | (1)  | (15) |
| 632                       | 491   | Total benefits and expenses                               | 73    | 143  | 29    | 158  | 79   | 51   |
| 185                       | 38    | Adjusted operating income before income taxes             | (6)   | 71   | (5)   | (29) | 18   | 45   |

(1) Revenues exclude realized investment gains, net of losses. Benefits and expenses exclude charges related to realized investment gains, net of losses.

RECLASSIFIED—OPERATIONS HIGHLIGHTS  
(in millions)

| Year ended<br>December 31                                               |       |                                                                | 2001  |       |       |       | 2002  |       |
|-------------------------------------------------------------------------|-------|----------------------------------------------------------------|-------|-------|-------|-------|-------|-------|
| 1999                                                                    | 2000  |                                                                | 1Q    | 2Q    | 3Q    | 4Q    | 1Q    | 2Q    |
| <b>Assets Under Management and Administration (\$ billions)(1)(2):</b>  |       |                                                                |       |       |       |       |       |       |
| Assets Under Management :                                               |       |                                                                |       |       |       |       |       |       |
| Managed by Investment Division(3):                                      |       |                                                                |       |       |       |       |       |       |
| Investment Management Segment—Investment Management & Advisory Services |       |                                                                |       |       |       |       |       |       |
| 108.5                                                                   | 107.4 | Retail customers                                               | 97.2  | 99.8  | 92.8  | 96.5  | 92.3  | 84.8  |
| 96.8                                                                    | 95.1  | Institutional customers                                        | 89.5  | 90.7  | 84.9  | 89.1  | 86.2  | 83.5  |
| 107.9                                                                   | 110.0 | General account(4)                                             | 111.0 | 109.3 | 110.1 | 113.8 | 111.7 | 116.0 |
|                                                                         |       |                                                                |       |       |       |       |       |       |
| 313.2                                                                   | 312.5 | Total Investment Management and Advisory Services              | 297.7 | 299.8 | 287.8 | 299.4 | 290.2 | 284.3 |
| 40.6                                                                    | 45.4  | Non-proprietary wrap-fee and other assets under management     | 41.7  | 42.8  | 36.6  | 41.2  | 41.9  | 38.2  |
|                                                                         |       |                                                                |       |       |       |       |       |       |
| 353.8                                                                   | 357.9 | Total managed by Investment Division                           | 339.4 | 342.6 | 324.4 | 340.6 | 332.1 | 322.5 |
| 5.8                                                                     | 8.1   | Managed by International Insurance and Investments Division(4) | 8.9   | 42.4  | 40.5  | 39.3  | 38.0  | 37.9  |
| 3.7                                                                     | 5.1   | Managed by Insurance Division                                  | 8.1   | 8.5   | 8.4   | 8.1   | 8.7   | 8.0   |
|                                                                         |       |                                                                |       |       |       |       |       |       |
| 363.3                                                                   | 371.1 | Total assets under management                                  | 356.4 | 393.5 | 373.3 | 388.0 | 378.8 | 368.4 |
| 232.9                                                                   | 221.8 | Client assets under administration                             | 203.5 | 212.3 | 190.9 | 201.6 | 201.2 | 188.4 |
|                                                                         |       |                                                                |       |       |       |       |       |       |
| 596.2                                                                   | 592.9 | Total assets under management and administration               | 559.9 | 605.8 | 564.2 | 589.6 | 580.0 | 556.8 |
|                                                                         |       |                                                                |       |       |       |       |       |       |
| <b>Distribution Representative Productivity</b>                         |       |                                                                |       |       |       |       |       |       |
| 378                                                                     | 412   | Financial Advisor productivity (domestic; \$ thousands)        | 375   | 348   | 327   | 336   | 379   | 375   |

(1) As of end of period.

(2) At fair market value.

(3) Reflects reclassification of amounts by client category as of January 1, 2002, based on internal management criteria, which reduced the amount attributed to retail customers by \$3.3 billion and increased the amounts attributed to institutional customers and the general account by \$2.8 billion and \$0.5 billion, respectively.

(4) Reflects, as of June 30, 2002, Investment division's assumption of management of \$3.5 billion of assets which were previously reflected in assets under management of the International Insurance and Investments division.

**RECLASSIFIED—INVESTMENT DIVISION—SUPPLEMENTARY REVENUE INFORMATION FOR INVESTMENT MANAGEMENT AND FINANCIAL  
ADVISORY SEGMENTS**  
(dollar amounts in millions unless otherwise noted)

| Year ended December 31                                                          |       |                                                                    | 2001  |       |       |       | 2002  |       |
|---------------------------------------------------------------------------------|-------|--------------------------------------------------------------------|-------|-------|-------|-------|-------|-------|
| 1999                                                                            | 2000  |                                                                    | 1Q    | 2Q    | 3Q    | 4Q    | 1Q    | 2Q    |
| <b>Investment Management Segment:</b>                                           |       |                                                                    |       |       |       |       |       |       |
| Analysis of revenues by source:                                                 |       |                                                                    |       |       |       |       |       |       |
| Investment Management and Advisory Services:                                    |       |                                                                    |       |       |       |       |       |       |
| 225                                                                             | 244   | Retail customers                                                   | 53    | 54    | 52    | 51    | 49    | 48    |
| 322                                                                             | 409   | Institutional customers                                            | 97    | 99    | 91    | 96    | 84    | 87    |
| 221                                                                             | 221   | General account                                                    | 55    | 51    | 59    | 62    | 54    | 57    |
| 768                                                                             | 874   | Subtotal                                                           | 205   | 204   | 202   | 209   | 187   | 192   |
| 558                                                                             | 593   | Mutual Fund revenues(1)                                            | 141   | 133   | 137   | 126   | 130   | 124   |
| 1,326                                                                           | 1,467 | Total Investment Management segment revenues                       | 346   | 337   | 339   | 335   | 317   | 316   |
| Analysis of commissions, investment management fees and other revenues by type: |       |                                                                    |       |       |       |       |       |       |
| Investment Management and Advisory Services:                                    |       |                                                                    |       |       |       |       |       |       |
| 794                                                                             |       | Asset-based fees                                                   | 183   | 188   | 186   | 184   | 176   | 178   |
| 59                                                                              |       | Transaction-based and other revenues                               | 14    | 7     | 10    | 9     | 5     | 8     |
| 853                                                                             |       | Subtotal                                                           | 197   | 195   | 196   | 193   | 181   | 186   |
| 586                                                                             |       | Mutual Fund revenues(1)                                            | 140   | 132   | 136   | 126   | 130   | 123   |
| 1,439                                                                           |       | Total Investment Management segment                                | 337   | 327   | 332   | 319   | 311   | 309   |
| <b>Financial Advisory Segment:</b>                                              |       |                                                                    |       |       |       |       |       |       |
| Non-Interest Revenues:                                                          |       |                                                                    |       |       |       |       |       |       |
| 1,775                                                                           | 1,845 | Commissions                                                        | 387   | 361   | 311   | 361   | 334   | 342   |
| 631                                                                             | 811   | Fees                                                               | 198   | 182   | 193   | 171   | 193   | 194   |
| 239                                                                             | 277   | Other non-interest revenues                                        | 66    | 52    | 46    | 45    | 44    | 36    |
| 2,645                                                                           | 2,933 | Total non-interest revenues                                        | 651   | 595   | 550   | 577   | 571   | 572   |
| 27.3%                                                                           | 32.6% | Recurring revenue as a percentage of total non-interest revenue(2) | 35.8% | 36.3% | 37.4% | 36.7% | 37.4% | 38.5% |

- (1) Represents mutual fund revenues other than asset management fees, which are included in appropriate categories above.  
(2) Calculated on a trailing 12 month basis excluding Consumer Banking and Equity Securities sales and trading revenue.

**RECLASSIFIED—INVESTMENT DIVISION—MUTUAL FUNDS AND WRAP-FEE PRODUCTS ASSETS UNDER MANAGEMENT**  
(in millions)

| Year ended<br>December 31                                  |         | 2001    |         |         |         | 2002    |         |
|------------------------------------------------------------|---------|---------|---------|---------|---------|---------|---------|
| 1999                                                       | 2000    | 1Q      | 2Q      | 3Q      | 4Q      | 1Q      | 2Q      |
| MUTUAL FUNDS AND WRAP-FEE PRODUCTS ASSETS UNDER MANAGEMENT |         |         |         |         |         |         |         |
| Mutual Funds and Wrap-fee Products:                        |         |         |         |         |         |         |         |
| Mutual fund assets, excluding wrap-fee products:           |         |         |         |         |         |         |         |
| 53,412                                                     | 55,245  | 57,764  | 58,168  | 59,618  | 56,951  | 57,809  | 56,743  |
| 3,773                                                      | 5,378   | 1,324   | 2,106   | 907     | 936     | 914     | 1,460   |
| (4,872)                                                    | (5,561) | (1,202) | (1,103) | (1,110) | (1,282) | (1,116) | (1,339) |
| 3,744                                                      | 726     | (1,254) | 1,056   | (3,840) | 2,144   | 32      | (2,450) |
| (812)                                                      | 1,976   | 1,536   | (609)   | 1,376   | (940)   | (896)   | (1,955) |
| 55,245                                                     | 57,764  | 58,168  | 59,618  | 56,951  | 57,809  | 56,743  | 52,459  |
| 16,723                                                     | 19,621  | 17,335  | 18,714  | 16,141  | 17,955  | 18,192  | 16,676  |
| 17,092                                                     | 17,410  | 15,911  | 17,037  | 15,366  | 17,575  | 18,006  | 16,827  |
| 89,060                                                     | 94,795  | 91,414  | 95,369  | 88,458  | 93,339  | 92,941  | 85,962  |

(1) Excludes other managed accounts.

(2) Includes amounts under both management and administration for certain Prudential Securities programs and unit investment trusts.

## KEY DEFINITIONS AND FORMULAS

### 1. *Attributed Equity:*

Amount of capital assigned to each of the Company's segments for purposes of measuring segment adjusted operating income before income taxes, established at a level which management considers necessary to support the segment's risks. Attributed equity for the Financial Services Businesses represents all of the Company's equity that is not included in the Closed Block Business.

### 2. *Adjusted operating income before income taxes:*

Adjusted operating income is a non-GAAP measure that excludes realized investment gains, net of losses and related adjustments; results of divested businesses; and demutualization costs and expenses. Revenues and benefits and expenses shown as components of adjusted operating income, and for the divisions of the Financial Services Businesses, are presented on the same basis as pre-tax adjusted operating income and exclude these items as well. Adjusted operating income should not be viewed as a substitute for net income determined in accordance with GAAP, and our definition of adjusted operating income may differ from that used by other companies. The excluded items are important to an understanding of our overall results of operations. However, we believe that the presentation of adjusted operating income as we measure it for management purposes enhances the understanding of our results of operations by highlighting the results from ongoing operations and the underlying profitability factors of our businesses.

### 3. *After-tax adjusted operating income:*

Adjusted operating income before taxes, as defined above, less the income tax effect applicable to adjusted operating income before taxes.

### 4. *Assets Under Management:*

Fair market value or account value of assets which Prudential manages directly in proprietary products, such as mutual funds and variable annuities, in separate accounts, wrap-fee products and the general account, and assets invested in investment options included in the Company's products that are managed by third party sub-managers (i.e., the non-proprietary investment options in the Company's products).

### 5. *Book value per share of Common Stock:*

Equity attributed to Financial Services Businesses divided by number of Common shares outstanding at end of period, on a diluted basis.

### 6. *Borrowings—General Corporate Purposes:*

Amounts used for corporate purposes including uses for cash flow timing mismatches, and investments in equity and debt securities of subsidiaries including amounts needed for regulatory capital purposes.

### 7. *Borrowings—Investment Related:*

Debt issued to finance specific investment assets or portfolios of investment assets, including real estate, real estate related assets held in consolidated joint ventures, and institutional spread lending portfolios.

### 8. *Borrowings—Securities Business Related:*

Debt issued to finance primarily the liquidity of our broker-dealers, and our capital markets and other securities business related operations.

### 9. *Borrowings—Specified Other Businesses:*

Borrowings associated with consumer banking activities, real estate franchises, and relocation services.

### 10. *Client Assets:*

Fair market value of assets in client accounts of Prudential Securities and Prudential Bank, and trust client accounts, that are not included in Assets Under Management. Prudential does not receive a management or administrative fee on these assets, but may receive a fee for executing trades, custody or recordkeeping services.

## KEY DEFINITIONS AND FORMULAS

### 11. Earned Premiums:

The portion of a premium, net of any amount ceded, that represents coverage already provided or that belongs to the insurer based on the part of the policy period that has passed.

### 12. Earnings Per Share of Common Stock:

Prudential Financial, Inc.'s initial public offering and the demutualization of The Prudential Insurance Company of America became effective on December 18, 2001. For the 2001 periods, earnings per share data are presented on a pro forma basis that assumes that shares issued in the initial public offering, including those issued as a result of the subsequent exercise by underwriters of options to acquire additional shares, and shares distributed as demutualization consideration to policyholders, were outstanding for all such periods. Earnings used in per-share calculations for the 2001 periods have not been adjusted to reflect the demutualization or related transactions, including the establishment of the Closed Block Business. For periods subsequent to 2001, earnings per share is based on the weighted average number of diluted shares outstanding. Stock options are included in the number of diluted shares for the periods they are outstanding based on the treasury stock method. Net income for the Financial Services Businesses and the Closed Block Business is determined in accordance with GAAP and includes general and administrative expenses charged to each of the businesses based on the Company's methodology for allocation of such expenses. For periods subsequent to the date of demutualization, the net income of each business is modified for cash flows between the Financial Services Businesses and the Closed Block Business related to administrative expenses, which are determined by a policy servicing fee arrangement that is based upon insurance in force and statutory cash premiums. To the extent actual administrative expenses vary from these cash flow amounts, these differences are recorded, on an after-tax basis, as direct equity adjustments to the equity balances of each business. The direct equity adjustments are used to adjust net income to determine the earnings available to the Common Stock and the Class B Stock for earnings per share purposes.

### 13. Financial Advisors (Domestic and International):

Financial advisors and securities brokers in our securities operations.

### 14. Financial Advisor Productivity (Domestic):

Financial Advisory segment total non-interest revenues, excluding revenues generated by the consumer bank and by the segment's retail fixed income and equity securities trading operations, divided by the average number of domestic Financial Advisors for the period. For interim reporting periods, the productivity measures are annualized.

### 15. General Account:

Invested assets and policyholder liabilities and reserves for which the Company bears the investment risk. Excludes assets recognized for statutory purposes that are specifically allocated to a separate account. General account assets also include assets of the parent company, Prudential Financial, Inc.

### 16. Gibraltar Life Advisors:

Insurance representatives for Gibraltar Life.

### 17. Group Life Insurance and Group Disability Insurance Administrative Operating Expense Ratios:

Ratio of administrative operating expenses (excluding commissions) to gross premiums, policy charges and fee income.

### 18. Group Life Insurance and Group Disability Insurance Benefits Ratios:

Ratio of policyholder benefits to earned premiums, policy charges and fee income.

### 19. Insurance and Annuity Benefits:

Total death benefits, annuity benefits, disability benefits, other policy benefits, losses and loss adjustment expenses paid or incurred, under insurance and annuity contracts, plus the change in reserves for future policy benefits, losses and loss adjustment expenses.

### 20. International Life Planners:

Insurance agents in our insurance operations outside the United States, excluding Gibraltar Life Advisors.

## KEY DEFINITIONS AND FORMULAS

### 21. New annualized premiums:

Premiums from new sales that are expected to be collected over a one year period. Group insurance new annualized premiums exclude new premiums resulting from rate changes on existing policies, from additional coverage under our Servicemembers' Group Life Insurance contract, and from excess premiums on group universal life insurance that build cash value but do not purchase face amounts.

### 22. Non-recourse and Limited-recourse Debt:

Limited and non-recourse borrowing is where the holder is entitled to collect only against the assets pledged to the debt as collateral or has only very limited rights to collect against other assets.

### 23. Operating return on average equity:

Adjusted operating income after tax (giving effect to the direct equity adjustment for earnings per share calculation), annualized for interim periods, divided by average attributed equity for the Financial Services Businesses excluding unrealized gains and losses on investments.

### 24. Policy Persistency—Group Insurance:

Percentage of the premiums in force at the end of the prior year that are still in force at the end of the period (excluding Servicemembers' Group Life Insurance and Prudential Employee Benefit Plan).

### 25. Policy Persistency—International Insurance:

13 month persistency represents the percentage of policies issued that are still in force at the beginning of their second policy year. 25 month persistency represents the percentage of policies issued that are still in force at the beginning of their third policy year.

### 26. Prudential Agents:

Insurance agents in our insurance operations in the United States.

### 27. Prudential Agent productivity:

Commissions on new sales of all products by Prudential Agents under contract for the entire period, divided by the number of those Prudential Agents. Excludes commissions on new sales by Prudential Agents hired or departed during the period. For interim reporting periods, the productivity measures are annualized.

### 28. Ratio of corporate debt to total capitalization:

For purposes of this ratio, we measure "debt" as the sum of borrowings for general corporate purposes and 20% of the stated aggregate liquidation amount of the Equity Security Units, and we measure "total capitalization" as the sum of equity excluding unrealized gains and losses on available-for-sale securities, corporate debt and the stated aggregate liquidation amount of the Equity Security Units. The ratio is calculated by dividing debt by total capitalization.

### 29. Redeemable Capital Securities:

Capital Trust Certificates of Prudential Financial Capital Trust I (element of Equity Security Units).

### 30. Separate Accounts:

Assets of our insurance companies allocated under certain policies and contracts that are segregated from the general account and other separate accounts. The policyholder or contractholder predominantly bears the risk of investments held in a separate account.

### 31. Wrap-Fee Products:

Investment products generating asset-based fees in which the funds of the customer are generally invested in other investment products such as mutual funds.

## RATINGS AND INVESTOR INFORMATION

### INSURANCE CLAIMS PAYING RATINGS as of October 21, 2002

|                                                                    | A.M.Best | Standard & Poor's | Moody's | Fitch Ratings |
|--------------------------------------------------------------------|----------|-------------------|---------|---------------|
| The Prudential Insurance Company of America                        | A        | A+                | A1      | AA-           |
| PRUCO Life Insurance Company                                       | A        | A+                | A1      | NR*           |
| PRUCO Life Insurance Company of New Jersey                         | A        | A+                | A1      | NR            |
| Prudential Property and Casualty Insurance Company                 | A-       | A-                | A2      | NR            |
| The Prudential Property & Casualty Insurance Company of New Jersey | A-       | NR                | NR      | NR            |
| The Prudential Life Insurance Co., Ltd. (Prudential of Japan)      | A+       | AA-               | NR      | NR            |
| Gibraltar Life Insurance Company, Ltd.                             | NR       | A                 | A2      | NR            |

### CREDIT RATINGS:

as of October 21, 2002

Prudential Financial, Inc.:

|                               |       |    |    |    |
|-------------------------------|-------|----|----|----|
| Short-Term Borrowings         | AMB-1 | A2 | P2 | F1 |
| Long-Term Senior Debt         | a-    | A- | A3 | A  |
| Redeemable Capital Securities | a-    | A- | A3 | A  |

The Prudential Insurance Company of America :

|                                          |    |    |    |    |
|------------------------------------------|----|----|----|----|
| Capital and surplus notes, due 2003-2025 | a- | A- | A3 | NR |
|------------------------------------------|----|----|----|----|

Prudential Funding, LLC:

|                                  |       |     |    |    |
|----------------------------------|-------|-----|----|----|
| Commercial Paper                 | AMB-1 | A1  | P1 | NR |
| Long-Term Senior Debt            | a     | A+  | A2 | NR |
| Prudential Securities Group, Inc | NR    | BBB | NR | NR |

\* NR indicates not rated.

### INVESTOR INFORMATION:

Corporate Offices:

Prudential Financial, Inc.  
751 Broad Street  
Newark, New Jersey 07102

Investor Information Hotline:

Dial 877-998-ROCK for additional printed information or inquiries.

Web Site:

[www.prudential.com](http://www.prudential.com)

Publicly Traded Securities:

Common Stock of Prudential Financial, Inc. is traded on the New York Stock Exchange under the symbol PRU.

Equity Security Units of Prudential Financial, Inc. are traded on the New York Stock Exchange under the symbol PFA.