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**UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION**  
Washington, D.C. 20549

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**FORM 8-K**

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**CURRENT REPORT**

**Pursuant to Section 13 or 15(d) of the  
Securities Exchange Act of 1934**

**Date of Report (Date of earliest event reported): August 3, 2004**

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**PRUDENTIAL FINANCIAL, INC.**

(Exact name of registrant as specified in its charter)

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**New Jersey**  
(State or other jurisdiction  
of incorporation)

**001-16707**  
(Commission File Number)

**22-3703799**  
(I.R.S. Employer  
Identification No.)

**751 Broad Street  
Newark, New Jersey 07102**  
(Address of principal executive offices and zip code)

**(973) 802-6000**  
(Registrant's telephone number, including area code)

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**Item 5. Other Events and Regulation FD Disclosure.**

The U.S. Department of Homeland Security announced on August 1, 2004 that Prudential Financial's Newark, New Jersey facilities, along with several other financial institutions in New York and Washington, DC, have been identified as possible targets of a terrorist attack.

Prudential is coordinating with local, state and federal law enforcement officials and has taken additional security precautions to provide for the safety of its employees, customers and visitors.

Prudential has in place business continuation plans to facilitate the continuation of operations and management in the event of terrorist attack as well as other contingencies. Prudential maintains property and casualty, business continuation and other insurance coverages that it deems reasonable in light of its businesses and physical properties and the markets for such coverages, including coverages against certain risks associated with terrorist attacks.

**Item 9. Regulation FD Disclosure.**

- A. Prudential Financial, Inc., a New Jersey corporation, furnishes herewith, as Exhibit 99.0, a press release announcing second quarter 2004 results.
- B. Prudential Financial, Inc. furnishes herewith, as Exhibit 99.1, the Quarterly Financial Supplement for its Financial Services Businesses for the quarterly period ended June 30, 2004.

**Item 12. Results of Operations and Financial Condition.**

Prudential Financial, Inc., a New Jersey corporation, furnishes herewith, as Exhibit 99.0, a press release announcing second quarter 2004 results.

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**SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

Date: August 3, 2004

PRUDENTIAL FINANCIAL, INC.

By: /s/ ANTHONY S. PISZEL

Name: Anthony S. Pisel

Title: Controller (Principal Accounting Officer)

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**Exhibit Index**

| <b>Exhibit No.</b> | <b>Description</b>                                                                                                                               |
|--------------------|--------------------------------------------------------------------------------------------------------------------------------------------------|
| 99.0               | Press Release of Prudential Financial, Inc., dated August 3, 2004.                                                                               |
| 99.1               | Quarterly Financial Supplement for the Financial Services Businesses of Prudential Financial, Inc. for the quarterly period ended June 30, 2004. |

**For Immediate Release**

August 3, 2004

**Contact: Bob DeFillippo**  
(973) 802-4149**PRUDENTIAL FINANCIAL, INC.  
ANNOUNCES SECOND QUARTER 2004 RESULTS**

**NEWARK, N.J.** – Prudential Financial, Inc. (NYSE:PRU) today reported net income for its Financial Services Businesses of \$519 million (\$1.02 per Common share) for the second quarter of 2004, compared to \$127 million (25 cents per Common share) for the year-ago quarter. After-tax adjusted operating income for the Financial Services Businesses was \$495 million (97 cents per Common share) for the second quarter of 2004, compared to \$357 million (66 cents per Common share) for the second quarter of 2003, for a 47% increase per Common share. Pre-tax adjusted operating income of the Financial Services Businesses was \$638 million in the second quarter of 2004, compared to \$529 million in the year-ago quarter.

For the first half of 2004, net income of the Financial Services Businesses amounted to \$809 million (\$1.59 per Common share) compared to \$324 million (63 cents per Common share) for the first half of 2003. First half 2004 after-tax adjusted operating income of the Financial Services Businesses amounted to \$874 million (\$1.71 per Common share) compared to \$649 million (\$1.22 per Common share) for the first half of 2003.

Adjusted operating income excludes net realized investment gains/losses and related charges and adjustments, and results from divested businesses. Adjusted operating income also excludes discontinued operations, an extraordinary gain in the second quarter of 2004 on an acquisition, and a charge in the first quarter of 2004 for the cumulative effect of an accounting change, which are presented as separate components of net income under GAAP. In the second quarter, we modified our definition of adjusted operating income as a result of the acquisition of the retirement business of CIGNA Corporation. With respect to this business, recorded changes in asset values that will ultimately inure to contractholders are excluded from adjusted operating income. Similarly, recorded changes in contractholder liabilities resulting from changes in related asset values are also excluded from adjusted operating income.

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The company acquired the retirement business of CIGNA Corporation on April 1, 2004 and American Skandia on May 1, 2003. Results of the Financial Services Businesses include the results of these businesses from the dates of acquisition. The acquired retirement business contributed about 5 cents per Common share to overall adjusted operating income of the Financial Services Businesses for the current quarter, net of estimated financing costs and after absorption of transition costs. On July 1, 2003, the company completed the combination of its retail securities brokerage operations with Wachovia. Adjusted operating income of the Financial Services Businesses for the second quarter of 2004 includes after-tax transition costs of 1 cent per Common share related to the retirement business acquisition and 5 cents per Common share related to the retail securities brokerage combination. Results for the Financial Services Businesses for the second quarter also benefited from the acquisition, in late February 2004, of majority ownership of Hyundai Investment and Securities Co., Ltd., a Korean asset management firm.

“Our second quarter results reinforce our confidence that Prudential Financial, Inc. is on track toward our targeted returns. In our domestic businesses, we’ve significantly strengthened our position in the retirement market with the acquisition of CIGNA’s retirement business, which is beginning to contribute to our reported results with the integration process off to a good start. The quarter also benefited from strong annuity business results, bolstered by the American Skandia acquisition, which has consistently met our return expectations through the first year of our ownership. In addition, our international operations continued to produce strong earnings growth this quarter,” said Chairman and CEO Arthur F. Ryan.

“Considering the impact we expect from our recent transactions, we believe that Prudential Financial will achieve Common Stock earnings per share in the range of \$3.15 to \$3.25 for the year 2004, based on after-tax adjusted operating income of the Financial Services Businesses. This expectation includes anticipated charges, to be absorbed within 2004 adjusted operating income, of approximately 35 cents per share relating to these transactions, including approximately 25 cents per share from the combination of the retail securities brokerage operations and approximately 10 cents per share from the integration of the retirement business acquired from CIGNA. A total of 10 cents per share of these charges has already been absorbed in first half results. The 2004 expectation further assumes appreciation in the S&P 500 index of 2% per quarter in the second half of the year,” Ryan said. The 2004 expectation is subject to change if these assumptions are not realized and as discussed under “Forward Looking Statements” below.

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**Financial Services Businesses**

Prudential Financial's Common Stock (NYSE:PRU) reflects the performance of its Financial Services Businesses, which consist of its Insurance, Investment, and International Insurance and Investments divisions and its Corporate and Other operations.

Presented below is a discussion of the results of our divisions, based on a non-GAAP financial measure we call adjusted operating income. We believe that the presentation of adjusted operating income as we measure it for management purposes enhances the understanding of the results of operations of the Financial Services Businesses by highlighting the results from ongoing operations and the underlying profitability of our businesses. The schedules accompanying this release provide a reconciliation of adjusted operating income for the Financial Services Businesses to income from continuing operations in accordance with generally accepted accounting principles.

In the following business-level discussion, adjusted operating income refers to pre-tax results.

The **Insurance division** reported adjusted operating income of \$238 million for the second quarter of 2004, compared to \$236 million in the year-ago quarter. Our Individual Life and Annuities segment reported adjusted operating income of \$192 million for the current quarter, compared to \$178 million in the year-ago quarter. The segment's individual life insurance business reported adjusted operating income of \$98 million in the current quarter, compared to \$113 million in the year-ago quarter. The \$15 million decrease reflected a lower contribution from investment income due to a reduction in capital required to support the business, and the effect of the recent sale of our property and casualty business on recovery of costs of our agency distribution system. The segment's individual annuity business reported adjusted operating income of \$94 million in the current quarter, an increase of \$29 million from the year-ago quarter, including an \$18 million greater contribution from American Skandia for which the year-ago quarter included its initial two months of results. The segment's original individual annuity business reported adjusted operating income of \$33 million in the current quarter, an \$11 million increase from the year-ago quarter, as current quarter results benefited from increased net interest spread on general account annuities and higher asset-based fees. Our Group Insurance segment reported adjusted operating income of \$46 million in the current quarter, a decrease of \$12 million from the year-ago quarter, reflecting less favorable disability claims experience.

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The **Investment division** reported adjusted operating income of \$72 million in the second quarter of 2004, compared to \$77 million in the year-ago quarter. The Retirement segment reported adjusted operating income of \$92 million for the current quarter, representing a \$47 million increase from the year-ago quarter, including a \$36 million contribution to the segment's results from the April 1 acquisition of CIGNA's retirement business. The segment's original retirement business reported adjusted operating income of \$56 million for the current quarter, an \$11 million increase from the year-ago quarter, reflecting increased net interest spread on general account products and higher asset-based fees. The Asset Management segment reported adjusted operating income of \$60 million for the current quarter, an increase of \$7 million from the year-ago quarter. Current quarter results included an estimated contribution of \$11 million from management of assets associated with the acquired retirement business, and expenses of \$7 million to exit an operating facility.

Our Financial Advisory segment, which reflects the combination of our retail securities brokerage business with Wachovia Securities, LLC on July 1, 2003, reported a loss, on an adjusted operating income basis, of \$80 million for the current quarter. Our 38% share of the venture's results, before transition costs, resulted in adjusted operating income of \$36 million. However, current quarter results also include expenses of \$77 million related to obligations and costs we retained in connection with the contributed businesses primarily for litigation and regulatory matters, as well as \$38 million of transition costs. In the year-ago quarter, the Financial Advisory segment reported a loss, on an adjusted operating income basis, of \$21 million.

The **International Insurance and Investments division** reported adjusted operating income of \$262 million for the second quarter of 2004, compared to \$217 million in the year-ago quarter. The International Insurance segment reported adjusted operating income of \$244 million for the current quarter, an increase of \$37 million from \$207 million for the year-ago quarter. Adjusted operating income from our international insurance operations other than Gibraltar Life was \$129 million in the current quarter, an increase of \$20 million from the year-ago quarter, reflecting continued business growth in Japan and Korea and a favorable impact of \$5 million, versus the year-ago quarter, from currency exchange rates. The segment's Gibraltar Life operations reported adjusted operating income of \$115 million for the current quarter, an increase of \$17 million from \$98 million in the year-ago quarter. Current quarter results

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benefited \$9 million from the extinguishment of liabilities established in connection with Gibraltar Life's restructuring in April 2001 and a favorable impact of \$5 million, versus the year-ago quarter, from currency exchange rates. The International Investments segment reported adjusted operating income of \$18 million for the quarter, an increase of \$8 million from the year-ago quarter, as current quarter results benefited from the recent acquisition of an 80% stake in Hyundai Investment and Securities Co., Ltd., a Korean asset management firm.

**Corporate and Other operations** resulted in adjusted operating income of \$66 million in the second quarter of 2004, compared to a \$1 million loss in the year-ago quarter which included costs of \$37 million related to a pre-demutualization structured financing transaction. Current quarter results include adjusted operating income of \$31 million from the company's real estate and relocation business, a \$14 million increase from the year-ago quarter, reflecting greater transaction volume and home sale prices. Current quarter results also include a \$13 million benefit from a new Medicare program. Under this program, the Federal government shares costs of the company's prescription drug benefits provided to eligible retirees on a continuing basis beginning in 2004.

The effective tax rate for the full year applied to adjusted operating income of the Financial Services Businesses was decreased in the second quarter of 2004 from 31% to 30%. The effective tax rate for the second quarter was reduced further to 22% as a result of non-recurring favorable adjustments to the company's income tax liabilities. These adjustments contributed 9 cents per share to after-tax adjusted operating income for the current quarter.

**Assets under management** amounted to \$474 billion at June 30, 2004, compared to \$422 billion a year earlier and \$414 billion at December 31, 2003. The acquisition of the retirement business of CIGNA Corporation, on April 1, 2004, added \$49 billion of assets under management during the current quarter. Our acquisition of an 80% stake in Hyundai Investment and Securities Co., Ltd. in February 2004 added \$12 billion of mutual fund assets during the first quarter.

**Net income** of the Financial Services Businesses for the second quarter of 2004 amounted to \$519 million, compared to \$127 million in the year-ago quarter. Current quarter net income includes \$143 million of net realized investment gains and related charges and adjustments, and losses of \$9 million from divested businesses, in each case before income taxes. Net income for the second quarter also reflects declines of \$322 million in recorded asset values and

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\$183 million in recorded liabilities pertaining to contracts, primarily in connection with the retirement business we acquired from CIGNA, for which such changes in value will ultimately inure to contractholders. These changes primarily represent interest-rate related mark-to-market adjustments and, as discussed previously, are excluded from adjusted operating income.

Net realized investment gains in the current quarter include \$63 million of losses from impairments and sales of credit-impaired securities. At June 30, 2004, gross unrealized losses on fixed maturity investments of the Financial Services Businesses amounted to \$803 million, including \$753 million on investment-grade securities which are substantially all interest rate related. Gross unrealized losses on fixed maturity investments of the Financial Services Businesses amounted to \$369 million at year-end 2003.

Net income for the current quarter also includes a \$20 million extraordinary gain (net of related taxes) to recognize the excess of estimated fair value of net assets acquired over the purchase price in our recent acquisition of an 80% stake in Hyundai Investment and Securities Co., Ltd.

Net income of the Financial Services Businesses for the year-ago quarter included a \$410 million loss from divested businesses, before applicable taxes, related primarily to the company's agreements to sell its National and New Jersey property and casualty insurance businesses which were completed in the fourth quarter of 2003. Year-ago quarter net income also included realized investment losses, net, and related charges and adjustments, of \$11 million, and income of \$18 million (net of related taxes) from discontinued operations.

#### **Closed Block Business**

Prudential's Class B Stock, which is not traded on any exchange, reflects the performance of its Closed Block Business.

The Closed Block Business includes our in-force participating life insurance and annuity policies, and assets that are being used for the payment of benefits and policyholder dividends on these policies, as well as other assets and equity that support these policies. We have ceased offering these participating policies.

The Closed Block Business reported second quarter 2004 net income of \$30 million, compared to \$69 million for the year-ago quarter.

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The Closed Block Business reported income from operations before income taxes of \$45 million for the second quarter of 2004 and \$108 million for the year-ago quarter. Closed Block Business results included net realized investment gains of \$60 million in the current quarter and \$114 million in the year-ago quarter.

For the first half of 2004, the Closed Block Business reported net income of \$141 million, compared to \$68 million for the first half of 2003.

The Closed Block Business reported income from operations before income taxes of \$217 million for the first half of 2004 and \$107 million for the first half of 2003.

#### **Consolidated Results**

There is no legal separation of the Financial Services Businesses and the Closed Block Business, and holders of the Common Stock and the Class B Stock are both common stockholders of Prudential Financial, Inc.

On a consolidated basis, which includes the results of both the Financial Services Businesses and the Closed Block Business, Prudential Financial, Inc. reported net income of \$549 million for the second quarter of 2004 and \$196 million for the year-ago quarter, and reported net income of \$950 million for the first half of 2004 and \$392 million for the first half of 2003.

#### **Share Repurchase Program**

During the second quarter of 2004, the company acquired 8.5 million shares of its Common Stock, at a total cost of \$377 million. From the commencement of share repurchases in May, 2002, through June 30, 2004, the company has acquired 71.8 million shares of its Common Stock at a total cost of \$2.550 billion. This included 1.7 million shares repurchased and reissued directly to a company deferred compensation plan during 2002.

#### **Forward-Looking Statements**

Certain of the statements included in this release, including (but not limited to) those in the sixth paragraph hereof, constitute forward-looking statements within the meaning of the U. S. Private Securities Litigation Reform Act of 1995. Words such as “expects,” “believes,” “anticipates,” “includes,” “plans,” “assumes,” “estimates,” “projects,” “intends,” or variations of

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such words are generally part of forward-looking statements. Forward-looking statements are made based on management's current expectations and beliefs concerning future developments and their potential effects upon Prudential Financial, Inc. and its subsidiaries. There can be no assurance that future developments affecting Prudential Financial, Inc. and its subsidiaries will be those anticipated by management. These forward-looking statements are not a guarantee of future performance and involve risks and uncertainties, and there are certain important factors that could cause actual results to differ, possibly materially, from expectations or estimates reflected in such forward-looking statements, including without limitation: general economic, market and political conditions, including the performance of financial markets, interest rate fluctuations and the economic environment; various domestic or international military or terrorist activities or conflicts; volatility in the securities markets; reestimates of our reserves for future policy benefits and claims; changes in our assumptions related to deferred policy acquisition costs; our exposure to contingent liabilities; catastrophe losses; investment losses and defaults; changes in our claims-paying or credit ratings; competition in our product lines and for personnel; fluctuations in foreign currency exchange rates and foreign securities markets; risks to our international operations; the impact of changing regulation or accounting practices; Prudential Financial, Inc.'s primary reliance, as a holding company, on dividends from its subsidiaries to meet debt payment obligations and the applicable regulatory restrictions on the ability of the subsidiaries to pay such dividends; adverse litigation results; and changes in tax law. Prudential Financial, Inc. is under no obligation to update any particular forward-looking statement included in this document.

As indicated above, our expectation of earnings per Common share is based on after-tax adjusted operating income. Adjusted operating income, which is not measured in accordance with generally accepted accounting principles (GAAP), excludes net realized investment gains and losses. A significant element of realized losses is impairments and losses from sales of credit-impaired securities, the timing of which depends largely on market credit cycles and can vary considerably across periods. The timing of other sales that would result in gains or losses is largely subject to our discretion and influenced by market opportunities. Similarly, adjusted operating income excludes investment gains and losses on trading account assets supporting insurance liabilities and changes in experience-rated contractholder liabilities due to asset value

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changes, because these recorded changes in asset and liability values will ultimately inure to contractholders. Trends in the underlying profitability of our businesses can be more clearly identified without the fluctuating effects of these transactions. Adjusted operating income also excludes the results of divested businesses, which are not relevant to our ongoing operations. Because we do not predict future realized investment gains/losses or recorded changes in asset and liability values that will ultimately inure to contractholders, we cannot provide a measure of our Common Stock earnings per share expectation based on income from continuing operations of the Financial Services Businesses, which is the GAAP measure most comparable to adjusted operating income.

The information referred to above, as well as the risks of our businesses described in our Annual Report on Form 10-K for the year ended December 31, 2003, should be considered by readers when reviewing forward-looking statements contained in this release. Additional historical information relating to our financial performance is located on our Web site at [www.investor.prudential.com](http://www.investor.prudential.com).

#### **Earnings Conference Call**

Members of Prudential's senior management will host a conference call on Wednesday, August 4, 2004, at 11 a.m. ET, to discuss with the investment community the company's second quarter results. The conference call will be broadcast live over the company's Investor Relations Web site at: <http://www.investor.prudential.com>. Please log on fifteen minutes early in the event necessary software needs to be downloaded. The call will remain on the Investor Relations Web site for replay through August 11. Institutional investors, analysts, and other members of the professional financial community are invited to listen to the call and participate in Q&A by dialing (888) 428-4479 (domestic callers) or (651) 291-5254 (international callers). All others are encouraged to dial into the conference call in listen-only mode, using the same numbers. To listen to a replay of the conference call starting at 4:15 p.m. on August 4, dial (800) 475-6701 (domestic callers) or (320) 365-3844 (international callers). The access code for the replay is 737409.

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Prudential Financial companies serve individual and institutional customers worldwide and include The Prudential Insurance Company of America, one of the largest life insurance companies in the U.S. These companies offer a variety of products and services, including life insurance, mutual funds, annuities, pension and retirement related services and administration, asset management, securities brokerage, banking and trust services, real estate brokerage franchises and relocation services. For more information, visit [www.prudential.com](http://www.prudential.com).



**Financial Highlights**  
(in millions, except per share data)

|                                                                                                                                                                           | Three Months Ended<br>June 30 |               | Six Months Ended<br>June 30 |               |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------|---------------|-----------------------------|---------------|
|                                                                                                                                                                           | 2004                          | 2003          | 2004                        | 2003          |
| <b>Financial Services Businesses Income Statement Data:</b>                                                                                                               |                               |               |                             |               |
| <b>Adjusted Operating Income (1):</b>                                                                                                                                     |                               |               |                             |               |
| Revenues:                                                                                                                                                                 |                               |               |                             |               |
| Premiums                                                                                                                                                                  | \$ 2,210                      | \$ 1,953      | \$ 4,401                    | \$ 3,926      |
| Policy charges and fee income                                                                                                                                             | 580                           | 481           | 1,139                       | 939           |
| Net investment income                                                                                                                                                     | 1,333                         | 1,250         | 2,579                       | 2,502         |
| Commissions, investment management fees, and other income                                                                                                                 | 933                           | 1,059         | 1,642                       | 1,953         |
| Total revenues                                                                                                                                                            | 5,056                         | 4,743         | 9,761                       | 9,320         |
| Benefits and expenses:                                                                                                                                                    |                               |               |                             |               |
| Insurance and annuity benefits                                                                                                                                            | 2,217                         | 1,983         | 4,479                       | 4,090         |
| Interest credited to policyholders' account balances                                                                                                                      | 559                           | 421           | 986                         | 839           |
| Interest expense                                                                                                                                                          | 57                            | 42            | 110                         | 84            |
| Other expenses                                                                                                                                                            | 1,585                         | 1,768         | 2,999                       | 3,346         |
| Total benefits and expenses                                                                                                                                               | 4,418                         | 4,214         | 8,574                       | 8,359         |
| Adjusted operating income before income taxes                                                                                                                             | 638                           | 529           | 1,187                       | 961           |
| Income taxes, applicable to adjusted operating income                                                                                                                     | 143                           | 172           | 313                         | 312           |
| <b>Financial Services Businesses after-tax adjusted operating income (1)</b>                                                                                              | <b>495</b>                    | <b>357</b>    | <b>874</b>                  | <b>649</b>    |
| Items excluded from adjusted operating income:                                                                                                                            |                               |               |                             |               |
| Realized investment gains (losses), net, and related charges and adjustments                                                                                              | 143                           | (11)          | 144                         | (124)         |
| Investment gains (losses) on trading account assets supporting insurance liabilities, net                                                                                 | (322)                         | —             | (272)                       | —             |
| Change in experience-rated contractholder liabilities due to asset value changes                                                                                          | 183                           | —             | 133                         | —             |
| Divested businesses                                                                                                                                                       | (9)                           | (410)         | (30)                        | (414)         |
| Total items excluded from adjusted operating income before income taxes                                                                                                   | (5)                           | (421)         | (25)                        | (538)         |
| Income taxes, applicable to items excluded from adjusted operating income                                                                                                 | (11)                          | (173)         | (24)                        | (211)         |
| Total items excluded from adjusted operating income, after income taxes                                                                                                   | 6                             | (248)         | (1)                         | (327)         |
| <b>Income from continuing operations (after-tax) of Financial Services Businesses before extraordinary gain on acquisition and cumulative effect of accounting change</b> | <b>501</b>                    | <b>109</b>    | <b>873</b>                  | <b>322</b>    |
| Income (loss) from discontinued operations, net of taxes                                                                                                                  | (2)                           | 18            | (5)                         | 2             |
| Extraordinary gain on acquisition, net of taxes                                                                                                                           | 20                            | —             | 20                          | —             |
| Cumulative effect of accounting change, net of taxes                                                                                                                      | —                             | —             | (79)                        | —             |
| <b>Net income of Financial Services Businesses</b>                                                                                                                        | <b>\$ 519</b>                 | <b>\$ 127</b> | <b>\$ 809</b>               | <b>\$ 324</b> |
| <b>Direct equity adjustment for earnings per share calculation (2)</b>                                                                                                    | <b>23</b>                     | <b>8</b>      | <b>42</b>                   | <b>26</b>     |
| <b>Earnings available to holders of Common Stock after direct equity adjustment:</b>                                                                                      |                               |               |                             |               |
| Based on net income                                                                                                                                                       | \$ 542                        | \$ 135        | \$ 851                      | \$ 350        |
| Based on after-tax adjusted operating income                                                                                                                              | \$ 518                        | \$ 365        | \$ 916                      | \$ 675        |

See footnotes on last page.

**Financial Highlights**  
(in millions, except per share data)

|                                                                                                                                                                           | Three Months Ended<br>June 30 |           | Six Months Ended<br>June 30 |         |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------|-----------|-----------------------------|---------|
|                                                                                                                                                                           | 2004                          | 2003      | 2004                        | 2003    |
| <b>Earnings per share of Common Stock (diluted) (2):</b>                                                                                                                  |                               |           |                             |         |
| <b>Financial Services Businesses after-tax adjusted operating income</b>                                                                                                  | \$ 0.97                       | \$ 0.66   | \$ 1.71                     | \$ 1.22 |
| Items excluded from adjusted operating income:                                                                                                                            |                               |           |                             |         |
| Realized investment gains (losses), net, and related charges and adjustments                                                                                              | 0.27                          | (0.02)    | 0.27                        | (0.22)  |
| Investment gains (losses) on trading account assets supporting insurance liabilities, net                                                                                 | (0.60)                        | —         | (0.51)                      | —       |
| Change in experience-rated contractholder liabilities due to asset value changes                                                                                          | 0.34                          | —         | 0.25                        | —       |
| Divested businesses                                                                                                                                                       | (0.02)                        | (0.74)    | (0.06)                      | (0.75)  |
| Total items excluded from adjusted operating income, before income taxes                                                                                                  | (0.01)                        | (0.76)    | (0.05)                      | (0.97)  |
| Income taxes, applicable to items excluded from adjusted operating income                                                                                                 | (0.02)                        | (0.31)    | (0.05)                      | (0.38)  |
| Total items excluded from adjusted operating income, after income taxes                                                                                                   | 0.01                          | (0.45)    | —                           | (0.59)  |
| <b>Income from continuing operations (after-tax) of Financial Services Businesses before extraordinary gain on acquisition and cumulative effect of accounting change</b> | 0.98                          | 0.21      | 1.71                        | 0.63    |
| Income (loss) from discontinued operations, net of taxes                                                                                                                  | —                             | 0.04      | (0.01)                      | —       |
| Extraordinary gain on acquisition, net of taxes                                                                                                                           | 0.04                          | —         | 0.04                        | —       |
| Cumulative effect of accounting change, net of taxes                                                                                                                      | —                             | —         | (0.15)                      | —       |
| <b>Net income of Financial Services Businesses</b>                                                                                                                        | \$ 1.02                       | \$ 0.25   | \$ 1.59                     | \$ 0.63 |
| Weighted average number of outstanding Common shares (diluted basis)                                                                                                      | 532.2                         | 549.4     | 536.0                       | 552.9   |
| <b>Financial Services Businesses Attributed Equity (as of end of period):</b>                                                                                             |                               |           |                             |         |
| Total attributed equity                                                                                                                                                   | \$ 19,619                     | \$ 21,768 |                             |         |
| Per share of Common Stock - diluted                                                                                                                                       | 37.11                         | 39.83     |                             |         |
| Attributed equity excluding unrealized gains and losses on investments                                                                                                    | \$ 18,695                     | \$ 18,318 |                             |         |
| Per share of Common Stock - diluted                                                                                                                                       | 35.36                         | 33.52     |                             |         |
| Number of diluted shares at end of period                                                                                                                                 | 528.7                         | 546.5     |                             |         |
| <b>Adjusted operating income before income taxes, by Segment (1):</b>                                                                                                     |                               |           |                             |         |
| Individual Life and Annuities                                                                                                                                             | \$ 192                        | \$ 178    | \$ 377                      | \$ 307  |
| Group Insurance                                                                                                                                                           | 46                            | 58        | 72                          | 92      |
| Total Insurance Division                                                                                                                                                  | 238                           | 236       | 449                         | 399     |
| Asset Management                                                                                                                                                          | 60                            | 53        | 118                         | 98      |
| Financial Advisory                                                                                                                                                        | (80)                          | (21)      | (94)                        | (46)    |
| Retirement                                                                                                                                                                | 92                            | 45        | 144                         | 98      |
| Total Investment Division                                                                                                                                                 | 72                            | 77        | 168                         | 150     |
| International Insurance                                                                                                                                                   | 244                           | 207       | 459                         | 382     |
| International Investments                                                                                                                                                 | 18                            | 10        | 22                          | 13      |
| Total International Insurance and Investments Division                                                                                                                    | 262                           | 217       | 481                         | 395     |
| Corporate and other operations                                                                                                                                            | 66                            | (1)       | 89                          | 17      |
| Financial Services Businesses adjusted operating income before income taxes                                                                                               | 638                           | 529       | 1,187                       | 961     |
| Items excluded from adjusted operating income:                                                                                                                            |                               |           |                             |         |
| Realized investment gains (losses), net, and related charges and adjustments                                                                                              | 143                           | (11)      | 144                         | (124)   |
| Investment gains (losses) on trading account assets supporting insurance liabilities, net                                                                                 | (322)                         | —         | (272)                       | —       |
| Change in experience-rated contractholder liabilities due to asset value changes                                                                                          | 183                           | —         | 133                         | —       |
| Divested businesses                                                                                                                                                       | (9)                           | (410)     | (30)                        | (414)   |
| Total items excluded from adjusted operating income before income taxes                                                                                                   | (5)                           | (421)     | (25)                        | (538)   |
| Income from continuing operations before income taxes, extraordinary gain on acquisition and cumulative effect of accounting change - Financial Services Businesses       | \$ 633                        | \$ 108    | \$ 1,162                    | \$ 423  |

See footnotes on last page.

**Financial Highlights**  
(in millions, except as otherwise noted)

|                                                                                                   | Three Months Ended<br>June 30 |               | Six Months Ended<br>June 30 |              |
|---------------------------------------------------------------------------------------------------|-------------------------------|---------------|-----------------------------|--------------|
|                                                                                                   | 2004                          | 2003          | 2004                        | 2003         |
| <b>Insurance Division:</b>                                                                        |                               |               |                             |              |
| Individual Life Insurance Sales (3):                                                              |                               |               |                             |              |
| Excluding corporate-owned life insurance                                                          |                               |               |                             |              |
| Variable life                                                                                     | \$ 27                         | \$ 26         | \$ 53                       | \$ 52        |
| Universal life                                                                                    | 39                            | 25            | 71                          | 54           |
| Term life                                                                                         | 28                            | 29            | 60                          | 55           |
|                                                                                                   | <u>94</u>                     | <u>80</u>     | <u>184</u>                  | <u>161</u>   |
| Corporate-owned life insurance                                                                    | 1                             | 13            | 7                           | 17           |
|                                                                                                   | <u>95</u>                     | <u>93</u>     | <u>191</u>                  | <u>178</u>   |
| <b>Fixed and Variable Annuity Sales and Account Values:</b>                                       |                               |               |                             |              |
| Gross sales                                                                                       | \$ 1,732                      | \$ 1,127      | \$ 3,547                    | \$ 1,568     |
|                                                                                                   | <u>418</u>                    | <u>171</u>    | <u>830</u>                  | <u>160</u>   |
| Net sales                                                                                         |                               |               |                             |              |
|                                                                                                   | <u>48,649</u>                 | <u>43,278</u> |                             |              |
| <b>Group Insurance New Annualized Premiums (4):</b>                                               |                               |               |                             |              |
| Group life                                                                                        | \$ 34                         | \$ 35         | \$ 161                      | \$ 123       |
| Group disability                                                                                  | 15                            | 29            | 105                         | 96           |
|                                                                                                   | <u>49</u>                     | <u>64</u>     | <u>266</u>                  | <u>219</u>   |
| <b>Investment Division:</b>                                                                       |                               |               |                             |              |
| Asset Management Segment:                                                                         |                               |               |                             |              |
| Assets managed by Investment Management and Advisory Services (in billions, as of end of period): |                               |               |                             |              |
| Retail customers                                                                                  | \$ 74.4                       | \$ 82.5       |                             |              |
| Institutional customers                                                                           | 106.3                         | 89.2          |                             |              |
| General account                                                                                   | 147.6                         | 127.1         |                             |              |
|                                                                                                   | <u>328.3</u>                  | <u>298.8</u>  |                             |              |
| <b>Mutual Funds and Wrap-Fee Products:</b>                                                        |                               |               |                             |              |
| Mutual Funds and Wrap-Fee Products Sales:                                                         |                               |               |                             |              |
| Gross sales, other than money market                                                              | \$ 2,694                      | \$ 2,562      | \$ 5,721                    | \$ 4,935     |
|                                                                                                   | <u>(441)</u>                  | <u>(141)</u>  | <u>(133)</u>                | <u>92</u>    |
| Net sales (redemptions), other than money market                                                  |                               |               |                             |              |
| <b>Assets at end of period:</b>                                                                   |                               |               |                             |              |
| Mutual funds, excluding money markets                                                             | \$ 26,463                     | \$ 25,723     |                             |              |
| Money markets                                                                                     | 13,311                        | 26,112        |                             |              |
| Wrap-fee products                                                                                 | 27,728                        | 16,702        |                             |              |
| Other managed accounts (5)                                                                        | —                             | 18,089        |                             |              |
|                                                                                                   | <u>67,502</u>                 | <u>86,626</u> |                             |              |
| Total                                                                                             |                               |               |                             |              |
| <b>Retirement Segment Sales:</b>                                                                  |                               |               |                             |              |
| Defined Contribution:                                                                             |                               |               |                             |              |
| Gross sales                                                                                       | \$ 2,239                      | \$ 876        | \$ 3,363                    | \$ 1,904     |
|                                                                                                   | <u>(281)</u>                  | <u>(394)</u>  | <u>(692)</u>                | <u>(4)</u>   |
| Net withdrawals                                                                                   |                               |               |                             |              |
| <b>Guaranteed Products:</b>                                                                       |                               |               |                             |              |
| Gross sales                                                                                       | \$ 1,704                      | \$ 648        | \$ 2,205                    | \$ 1,202     |
|                                                                                                   | <u>(617)</u>                  | <u>(372)</u>  | <u>(958)</u>                | <u>(863)</u> |
| Net withdrawals                                                                                   |                               |               |                             |              |
| <b>International Insurance and Investments Division:</b>                                          |                               |               |                             |              |
| International Insurance New Annualized Premiums (6):                                              |                               |               |                             |              |
| Actual exchange rate basis                                                                        | \$ 224                        | \$ 220        | \$ 464                      | \$ 440       |
|                                                                                                   | <u>212</u>                    | <u>226</u>    | <u>438</u>                  | <u>453</u>   |
| Constant exchange rate basis                                                                      |                               |               |                             |              |



**Financial Highlights**

(in millions, except per share data or as otherwise noted)

|                                                                                                                       | Three Months Ended<br>June 30 |                 | Six Months Ended<br>June 30 |               |
|-----------------------------------------------------------------------------------------------------------------------|-------------------------------|-----------------|-----------------------------|---------------|
|                                                                                                                       | 2004                          | 2003            | 2004                        | 2003          |
| <b>Closed Block Business Data:</b>                                                                                    |                               |                 |                             |               |
| <b>Income Statement Data:</b>                                                                                         |                               |                 |                             |               |
| Revenues                                                                                                              | \$ 1,990                      | \$ 2,092        | \$ 3,978                    | \$ 3,959      |
| Benefits and expenses                                                                                                 | 1,945                         | 1,984           | 3,761                       | 3,852         |
| Income from operations before income taxes                                                                            | 45                            | 108             | 217                         | 107           |
| Income taxes                                                                                                          | 15                            | 39              | 76                          | 39            |
| <b>Closed Block Business net income</b>                                                                               | <b>\$ 30</b>                  | <b>\$ 69</b>    | <b>\$ 141</b>               | <b>\$ 68</b>  |
| <b>Direct equity adjustment for earnings per share calculation (2)</b>                                                | <b>(23)</b>                   | <b>(8)</b>      | <b>(42)</b>                 | <b>(26)</b>   |
| <b>Earnings available to holders of Class B Stock after direct equity adjustment</b>                                  | <b>\$ 7</b>                   | <b>\$ 61</b>    | <b>\$ 99</b>                | <b>\$ 42</b>  |
| Net income per share of Class B Stock                                                                                 | \$ 3.50                       | \$ 30.50        | \$ 49.50                    | \$ 21.00      |
| Weighted average diluted shares outstanding during period                                                             | 2.0                           | 2.0             | 2.0                         | 2.0           |
| <b>Closed Block Business Attributed Equity (as of end of period):</b>                                                 |                               |                 |                             |               |
| Total attributed equity                                                                                               | \$ 1,008                      | \$ 929          |                             |               |
| Per Share of Class B Stock                                                                                            | 504.00                        | 464.50          |                             |               |
| Attributed equity excluding unrealized gains and losses on investments                                                | \$ 375                        | \$ 151          |                             |               |
| Per Share of Class B Stock                                                                                            | 187.50                        | 75.50           |                             |               |
| Number of Class B Shares at end of period                                                                             | 2.0                           | 2.0             |                             |               |
| <b>Consolidated Data:</b>                                                                                             |                               |                 |                             |               |
| <b>Consolidated Income Statement Data:</b>                                                                            |                               |                 |                             |               |
| Revenues                                                                                                              | \$ 6,884                      | \$ 7,304        | \$ 13,633                   | \$ 14,089     |
| Benefits and expenses                                                                                                 | 6,206                         | 7,088           | 12,254                      | 13,559        |
| Income from operations before income taxes                                                                            | 678                           | 216             | 1,379                       | 530           |
| Income taxes                                                                                                          | 147                           | 38              | 365                         | 140           |
| Income from continuing operations before extraordinary gain on acquisition and cumulative effect of accounting change | 531                           | 178             | 1,014                       | 390           |
| Income (loss) from discontinued operations, net of taxes                                                              | (2)                           | 18              | (5)                         | 2             |
| Extraordinary gain on acquisition, net of taxes                                                                       | 20                            | —               | 20                          | —             |
| Cumulative effect of accounting change, net of taxes                                                                  | —                             | —               | (79)                        | —             |
| <b>Consolidated net income</b>                                                                                        | <b>\$ 549</b>                 | <b>\$ 196</b>   | <b>\$ 950</b>               | <b>\$ 392</b> |
| <b>Net income:</b>                                                                                                    |                               |                 |                             |               |
| Financial Services Businesses                                                                                         | \$ 519                        | \$ 127          | \$ 809                      | \$ 324        |
| Closed Block Business                                                                                                 | 30                            | 69              | 141                         | 68            |
| <b>Consolidated net income</b>                                                                                        | <b>\$ 549</b>                 | <b>\$ 196</b>   | <b>\$ 950</b>               | <b>\$ 392</b> |
| <b>Assets and Asset Management Information (in billions, as of end of period)</b>                                     |                               |                 |                             |               |
| Total assets                                                                                                          | \$ 374.7                      | \$ 336.1        |                             |               |
| Assets under management (at fair market value):                                                                       |                               |                 |                             |               |
| Managed by Investment Division:                                                                                       |                               |                 |                             |               |
| Asset Management Segment - Investment Management and Advisory Services                                                | \$ 328.3                      | \$ 298.8        |                             |               |
| Non-proprietary assets under management                                                                               | 43.6                          | 40.7            |                             |               |
| Total managed by Investment Division                                                                                  | 371.9                         | 339.5           |                             |               |
| Managed by International Insurance and Investments Division                                                           | 67.0                          | 50.0            |                             |               |
| Managed by Insurance Division                                                                                         | 35.3                          | 32.9            |                             |               |
| Total assets under management                                                                                         | 474.2                         | 422.4           |                             |               |
| Client assets under administration (7)                                                                                | 64.6                          | 186.5           |                             |               |
| <b>Total assets under management and administration</b>                                                               | <b>\$ 538.8</b>               | <b>\$ 608.9</b> |                             |               |

See footnotes on last page.



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- (1) Adjusted operating income is a non-GAAP measure that excludes realized investment gains, net of losses, and related charges and adjustments; investment gains and losses on trading account assets supporting insurance liabilities; change in experience-rated contractholder liabilities due to asset value changes; results of divested businesses and discontinued operations; cumulative effect of accounting change; extraordinary gain on acquisition; and the related tax effects thereof. Revenues and benefits and expenses shown as components of adjusted operating income, are presented on the same basis as pre-tax adjusted operating income and exclude these items as well. Adjusted operating income should not be viewed as a substitute for net income determined in accordance with GAAP, and our definition of adjusted operating income may differ from that used by other companies.

The excluded items are important to an understanding of our overall results of operations. However, we believe that the presentation of adjusted operating income as we measure it for management purposes enhances the understanding of our results of operations by highlighting the results from ongoing operations and the underlying profitability factors of our businesses.

- (2) Net income for the Financial Services Businesses and the Closed Block Business is determined in accordance with GAAP and includes general and administrative expenses charged to each of the businesses based on the Company's methodology for allocation of such expenses. Cash flows between the Financial Services Businesses and the Closed Block Business related to administrative expenses are determined by a policy servicing fee arrangement that is based upon insurance and policies in force and statutory cash premiums. To the extent reported administrative expenses vary from these cash flow amounts, the differences are recorded, on an after-tax basis, as direct equity adjustments to the equity balances of each business. The direct equity adjustments modify earnings available to holders of Common Stock and Class B Stock for earnings per share purposes. Earnings per share of Common Stock based on adjusted operating income of the Financial Services Businesses reflects these adjustments as well.
- (3) Scheduled premiums from new sales on an annualized basis and first year excess premiums and deposits on a cash-received basis.
- (4) Amounts exclude new premiums resulting from rate changes on existing policies, from additional coverage issued under our Servicemembers' Group Life Insurance contract, and from excess premiums on group universal life insurance that build cash value but do not purchase face amounts. Group insurance new annualized premiums include premiums from the takeover of claim liabilities.
- (5) Other managed accounts were associated with businesses that were combined into Wachovia Securities Financial Holdings, LLC on July 1, 2003. As a result, Prudential Financial no longer reports these assets as a component of its mutual fund and wrap-fee assets under management.
- (6) Annualized new business premiums. Actual amounts reflect the impact of currency fluctuations. Constant exchange rates amounts are based on the average exchange rates for the year ended December 31, 2003.
- (7) Assets under administration at June 30, 2003 include approximately \$155 billion associated with businesses that were combined into Wachovia Securities Financial Holdings, LLC on July 1, 2003. As a result, Prudential Financial no longer reports these assets as a component of its assets under management and administration.



**Prudential Financial, Inc. (PRU)**  
**Quarterly Financial Supplement**

FINANCIAL SERVICES BUSINESSES  
SECOND QUARTER 2004

Reference is made to Prudential Financial, Inc.'s filings with the Securities and Exchange Commission for general information, and consolidated financial information, regarding Prudential Financial, Inc., including its Closed Block Business.

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Effective with reporting of results for the second quarter of 2004, fixed maturity and equity security investments for which fair value changes result in changes in experience-rated contractholder liabilities are classified as "Trading account assets supporting insurance liabilities." Adjusted operating income excludes net realized and unrealized investment gains and losses on these assets, as well as changes in experience-rated contractholder liabilities due to asset value changes.

Revenues and expenses for the first quarter of 2004, and balance sheet presentations for all historical periods presented, have been reclassified to conform to the current reporting practice. This reclassification had no impact on adjusted operating income of the Financial Services Businesses for previously reported periods, and had no significant impact on revenues and expenses for periods prior to the first quarter of 2004.

Managed account and wrap-fee assets for which Prudential provides recordkeeping and performance measurement services but does not have responsibility for asset management or selection of asset managers are classified as "Assets under administration" commencing as of June 30, 2004. Amounts reported for earlier periods have been reclassified to conform to the current reporting practice. As a result, approximately \$20 billion of such assets which were formerly classified as Assets under Management as of March 31, 2004 were reclassified to "Assets under administration".

| Year-to-date                                                                                                                                                       |        |          |                                                                                           | 2003   |        |        | 2004   |        |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------|----------|-------------------------------------------------------------------------------------------|--------|--------|--------|--------|--------|
| 2004                                                                                                                                                               | 2003   | % Change |                                                                                           | 2Q     | 3Q     | 4Q     | 1Q     | 2Q     |
| Financial Services Businesses:                                                                                                                                     |        |          |                                                                                           |        |        |        |        |        |
| Pre-tax adjusted operating income by division:                                                                                                                     |        |          |                                                                                           |        |        |        |        |        |
| 449                                                                                                                                                                | 399    | 13%      | Insurance Division                                                                        | 236    | 183    | 206    | 211    | 238    |
| 168                                                                                                                                                                | 150    | 12%      | Investment Division                                                                       | 77     | 83     | 56     | 96     | 72     |
| 481                                                                                                                                                                | 395    | 22%      | International Insurance and Investments Division                                          | 217    | 223    | 184    | 219    | 262    |
| 89                                                                                                                                                                 | 17     | 424%     | Corporate and other operations                                                            | (1)    | 32     | 44     | 23     | 66     |
| 1,187                                                                                                                                                              | 961    | 24%      | Total pre-tax adjusted operating income                                                   | 529    | 521    | 490    | 549    | 638    |
| 313                                                                                                                                                                | 312    | —        | Income taxes, applicable to adjusted operating income                                     | 172    | 170    | 159    | 170    | 143    |
| 874                                                                                                                                                                | 649    | 35%      | Financial Services Businesses after-tax adjusted operating income                         | 357    | 351    | 331    | 379    | 495    |
| Items excluded from adjusted operating income:                                                                                                                     |        |          |                                                                                           |        |        |        |        |        |
| 144                                                                                                                                                                | (124)  | 216%     | Realized investment gains (losses), net, and related charges and adjustments              | (11)   | (46)   | (29)   | 1      | 143    |
| (272)                                                                                                                                                              | —      | —        | Investment gains (losses) on trading account assets supporting insurance liabilities, net | —      | —      | —      | 50     | (322)  |
| 133                                                                                                                                                                | —      | —        | Change in experience-rated contractholder liabilities due to asset value changes          | —      | —      | —      | (50)   | 183    |
| (30)                                                                                                                                                               | (414)  | 93%      | Divested businesses                                                                       | (410)  | (36)   | 265    | (21)   | (9)    |
| (25)                                                                                                                                                               | (538)  | 95%      | Total items excluded from adjusted operating income, before income taxes                  | (421)  | (82)   | 236    | (20)   | (5)    |
| (24)                                                                                                                                                               | (211)  | 89%      | Income taxes, applicable to items excluded from adjusted operating income                 | (173)  | 24     | 65     | (13)   | (11)   |
| (1)                                                                                                                                                                | (327)  | 100%     | Total items excluded from adjusted operating income, after income taxes                   | (248)  | (106)  | 171    | (7)    | 6      |
| Income from continuing operations (after-tax) of Financial Services Businesses before extraordinary gain on acquisition and cumulative effect of accounting change |        |          |                                                                                           |        |        |        |        |        |
| 873                                                                                                                                                                | 322    | 171%     |                                                                                           | 109    | 245    | 502    | 372    | 501    |
| (5)                                                                                                                                                                | 2      | -350%    | Income (loss) from discontinued operations, net of taxes                                  | 18     | (25)   | (21)   | (3)    | (2)    |
| 20                                                                                                                                                                 | —      | —        | Extraordinary gain on acquisition, net of taxes                                           | —      | —      | —      | —      | 20     |
| (79)                                                                                                                                                               | —      | —        | Cumulative effect of accounting change, net of taxes                                      | —      | —      | —      | (79)   | —      |
| 809                                                                                                                                                                | 324    | 150%     | Net income of Financial Services Businesses                                               | 127    | 220    | 481    | 290    | 519    |
| Earnings per share of Common Stock (diluted):                                                                                                                      |        |          |                                                                                           |        |        |        |        |        |
| 1.71                                                                                                                                                               | 1.22   |          | Financial Services Businesses after-tax adjusted operating income                         | 0.66   | 0.68   | 0.64   | 0.74   | 0.97   |
| Items excluded from adjusted operating income:                                                                                                                     |        |          |                                                                                           |        |        |        |        |        |
| 0.27                                                                                                                                                               | (0.22) |          | Realized investment gains (losses), net, and related charges and adjustments              | (0.02) | (0.08) | (0.06) | —      | 0.27   |
| (0.51)                                                                                                                                                             | —      |          | Investment gains (losses) on trading account assets supporting insurance liabilities, net | —      | —      | —      | 0.09   | (0.60) |
| 0.25                                                                                                                                                               | —      |          | Change in experience-rated contractholder liabilities due to asset value changes          | —      | —      | —      | (0.09) | 0.34   |
| (0.06)                                                                                                                                                             | (0.75) |          | Divested businesses                                                                       | (0.74) | (0.07) | 0.49   | (0.04) | (0.02) |
| (0.05)                                                                                                                                                             | (0.97) |          | Total items excluded from adjusted operating income, before income taxes                  | (0.76) | (0.15) | 0.43   | (0.04) | (0.01) |
| (0.05)                                                                                                                                                             | (0.38) |          | Income taxes, applicable to items excluded from adjusted operating income                 | (0.31) | 0.05   | 0.12   | (0.02) | (0.02) |
| —                                                                                                                                                                  | (0.59) |          | Total items excluded from adjusted operating income, after income taxes                   | (0.45) | (0.20) | 0.31   | (0.02) | 0.01   |
| Income from continuing operations (after-tax) of Financial Services Businesses before extraordinary gain on acquisition and cumulative effect of accounting change |        |          |                                                                                           |        |        |        |        |        |
| 1.71                                                                                                                                                               | 0.63   |          |                                                                                           | 0.21   | 0.48   | 0.95   | 0.72   | 0.98   |
| (0.01)                                                                                                                                                             | —      |          | Income (loss) from discontinued operations, net of taxes                                  | 0.04   | (0.04) | (0.03) | —      | —      |
| 0.04                                                                                                                                                               | —      |          | Extraordinary gain on acquisition, net of taxes                                           | —      | —      | —      | —      | 0.04   |
| (0.15)                                                                                                                                                             | —      |          | Cumulative effect of accounting change, net of taxes                                      | —      | —      | —      | (0.15) | —      |
| 1.59                                                                                                                                                               | 0.63   |          | Net income of Financial Services Businesses                                               | 0.25   | 0.44   | 0.92   | 0.57   | 1.02   |
| 536.0                                                                                                                                                              | 552.9  |          | Weighted average number of outstanding Common shares (diluted basis)                      | 549.4  | 545.9  | 541.9  | 539.9  | 532.2  |
| 9.88%                                                                                                                                                              | 7.35%  |          | Operating Return on Average Equity (based on adjusted operating income)                   | 7.96%  | 8.06%  | 7.51%  | 8.61%  | 11.14% |
| Reconciliation to Consolidated Net Income of Prudential Financial, Inc:                                                                                            |        |          |                                                                                           |        |        |        |        |        |

|     |     |                                                               |     |     |     |     |     |
|-----|-----|---------------------------------------------------------------|-----|-----|-----|-----|-----|
| 809 | 324 | Net income of Financial Services Businesses (above)           | 127 | 220 | 481 | 290 | 519 |
| 141 | 68  | Net income of Closed Block Business                           | 69  | 77  | 94  | 111 | 30  |
|     |     |                                                               |     |     |     |     |     |
| 950 | 392 | Consolidated net income                                       | 196 | 297 | 575 | 401 | 549 |
|     |     |                                                               |     |     |     |     |     |
| 42  | 26  | Direct equity adjustments for earnings per share calculations | 8   | 19  | 15  | 19  | 23  |

FINANCIAL HIGHLIGHTS  
(in millions, except per share data)

| Year-to-date                                                  |       |                                                      | 2003   | 2004   |        |        |        |
|---------------------------------------------------------------|-------|------------------------------------------------------|--------|--------|--------|--------|--------|
| 2004                                                          | 2003  |                                                      | 2Q     | 3Q     | 4Q     | 1Q     | 2Q     |
| <b>Financial Services Businesses Capitalization Data (1):</b> |       |                                                      |        |        |        |        |        |
|                                                               |       | Short-term debt                                      | 5,416  | 5,117  | 4,739  | 4,603  | 4,432  |
|                                                               |       | Long-term debt (2)                                   | 2,663  | 4,330  | 3,860  | 3,820  | 4,437  |
|                                                               |       | Equity Security Units (2)                            | 690    | —      | —      | —      | —      |
| <b>Attributed Equity:</b>                                     |       |                                                      |        |        |        |        |        |
|                                                               |       | Including accumulated other comprehensive income     | 21,768 | 20,541 | 20,340 | 20,837 | 19,619 |
|                                                               |       | Excluding unrealized gains and losses on investments | 18,318 | 18,396 | 18,440 | 18,520 | 18,695 |
|                                                               |       | Excluding accumulated other comprehensive income     | 18,523 | 18,564 | 18,563 | 18,554 | 18,755 |
| <b>Total Capitalization:</b>                                  |       |                                                      |        |        |        |        |        |
|                                                               |       | Including accumulated other comprehensive income     | 25,121 | 24,871 | 24,200 | 24,657 | 24,056 |
|                                                               |       | Excluding unrealized gains and losses on investments | 21,671 | 22,726 | 22,300 | 22,340 | 23,132 |
|                                                               |       | Excluding accumulated other comprehensive income     | 21,876 | 22,894 | 22,423 | 22,374 | 23,192 |
| <b>Book value per share of Common Stock:</b>                  |       |                                                      |        |        |        |        |        |
|                                                               |       | Including accumulated other comprehensive income     | 39.83  | 37.81  | 37.61  | 38.90  | 37.11  |
|                                                               |       | Excluding unrealized gains and losses on investments | 33.52  | 33.86  | 34.10  | 34.58  | 35.36  |
|                                                               |       | Excluding accumulated other comprehensive income     | 33.89  | 34.17  | 34.33  | 34.64  | 35.47  |
|                                                               |       | Number of diluted shares at end of period            | 546.5  | 543.3  | 540.8  | 535.6  | 528.7  |
| <b>Common Stock Price Range (based on closing price):</b>     |       |                                                      |        |        |        |        |        |
| 48.11                                                         | 34.50 | High                                                 | 34.50  | 38.06  | 42.19  | 48.11  | 46.47  |
| 41.05                                                         | 27.56 | Low                                                  | 29.84  | 34.00  | 36.60  | 41.62  | 41.05  |
| 46.47                                                         | 33.65 | Close                                                | 33.65  | 37.36  | 41.77  | 44.78  | 46.47  |
| <b>Common Stock market capitalization (1)</b>                 |       |                                                      | 18,405 | 20,202 | 22,341 | 23,679 | 24,568 |

(1) As of end of period.

(2) For periods ended on or before June 30, 2003, Equity Security Units represent Guaranteed beneficial interest in Trust holding solely debentures of Parent, as reported in combined balance sheet. Effective for the third quarter of 2003, debt related to the Company's Equity Security Units is included in Long-term debt.

OPERATIONS HIGHLIGHTS

| Year-to-date                                                             |       | 2003  |       |       | 2004  |       |
|--------------------------------------------------------------------------|-------|-------|-------|-------|-------|-------|
| 2004                                                                     | 2003  | 2Q    | 3Q    | 4Q    | 1Q    | 2Q    |
| <b>Assets Under Management and Administration (\$ billions) (1) (2):</b> |       |       |       |       |       |       |
| Assets Under Management :                                                |       |       |       |       |       |       |
| Managed by Investment Division:                                          |       |       |       |       |       |       |
| Asset Management Segment - Investment Management & Advisory Services     |       |       |       |       |       |       |
|                                                                          |       | 82.5  | 82.1  | 81.2  | 78.4  | 74.4  |
|                                                                          |       | 89.2  | 89.7  | 94.8  | 99.9  | 106.3 |
|                                                                          |       | 127.1 | 130.3 | 127.8 | 131.2 | 147.6 |
|                                                                          |       |       |       |       |       |       |
|                                                                          |       | 298.8 | 302.1 | 303.8 | 309.5 | 328.3 |
|                                                                          |       | 40.7  | 22.1  | 22.7  | 22.3  | 43.6  |
|                                                                          |       |       |       |       |       |       |
|                                                                          |       | 339.5 | 324.2 | 326.5 | 331.8 | 371.9 |
|                                                                          |       | 50.0  | 50.7  | 53.9  | 67.6  | 67.0  |
|                                                                          |       | 32.9  | 31.4  | 33.9  | 35.3  | 35.3  |
|                                                                          |       |       |       |       |       |       |
|                                                                          |       | 422.4 | 406.3 | 414.3 | 434.7 | 474.2 |
|                                                                          |       | 186.5 | 45.2  | 50.4  | 52.2  | 64.6  |
|                                                                          |       |       |       |       |       |       |
|                                                                          |       | 608.9 | 451.5 | 464.7 | 486.9 | 538.8 |
|                                                                          |       |       |       |       |       |       |
|                                                                          |       | 89.6  | 81.0  | 84.9  | 100.8 | 97.3  |
| <b>Distribution Representatives (1):</b>                                 |       |       |       |       |       |       |
|                                                                          |       | 4,290 | 4,281 | 4,320 | 4,147 | 4,001 |
|                                                                          |       | 4,689 | 4,875 | 4,989 | 5,008 | 5,123 |
|                                                                          |       | 4,877 | 4,848 | 4,826 | 4,815 | 4,888 |
| 38                                                                       | 36    |       |       |       |       |       |
|                                                                          |       | 39    | 38    | 44    | 36    | 40    |
| <b>Third Party Distribution - Retail Products (\$ millions) (4):</b>     |       |       |       |       |       |       |
| 62                                                                       | 45    | 22    | 17    | 49    | 28    | 34    |
| 7                                                                        | 17    | 13    | 3     | —     | 6     | 1     |
| 2,742                                                                    | 757   | 699   | 1,125 | 1,166 | 1,410 | 1,332 |
| 5,128                                                                    | 1,399 | 783   | 2,517 | 2,144 | 2,742 | 2,386 |

(1) As of end of period.

(2) At fair market value.

(3) Assets under administration and Assets managed or administered for customers outside of the United States at the end of the period at June 30, 2003 include approximately \$155 billion and \$8 billion respectively, associated with businesses that were combined into Wachovia Securities Financial Holdings, LLC on July 1, 2003. As a result, Prudential Financial, Inc. no longer reports these assets as a component of its assets under management and administration.

(4) Represents scheduled premiums from new sales on an annualized basis and first year excess premiums and deposits on a cash-received basis for Individual Life Insurance, including corporate-owned life insurance, and gross sales for Individual Annuities, Mutual Funds and Wrap-fee products.

(5) Excludes corporate-owned life insurance sales.

(6) Includes, effective July 1, 2003, production through Financial Advisors formerly associated with Prudential Securities, who became associated with Wachovia Securities Financial Holdings, LLC as a result of the combination of Prudential's retail securities brokerage operation with Wachovia Securities Financial Holdings, LLC as of that date.

COMBINED STATEMENTS OF OPERATIONS - FINANCIAL SERVICES BUSINESSES  
(in millions)

| Year-to-date                                                       |       |          |                                                                                                                                     | 2003  |       |       | 2004  |       |
|--------------------------------------------------------------------|-------|----------|-------------------------------------------------------------------------------------------------------------------------------------|-------|-------|-------|-------|-------|
| 2004                                                               | 2003  | % Change |                                                                                                                                     | 2Q    | 3Q    | 4Q    | 1Q    | 2Q    |
| Revenues (1):                                                      |       |          |                                                                                                                                     |       |       |       |       |       |
| 4,401                                                              | 3,926 | 12%      | Premiums                                                                                                                            | 1,953 | 1,950 | 2,042 | 2,191 | 2,210 |
| 1,139                                                              | 939   | 21%      | Policy charges and fee income                                                                                                       | 481   | 509   | 553   | 559   | 580   |
| 2,579                                                              | 2,502 | 3%       | Net investment income                                                                                                               | 1,250 | 1,215 | 1,226 | 1,246 | 1,333 |
| 1,642                                                              | 1,953 | -16%     | Commissions, investment management fees, and other income                                                                           | 1,059 | 695   | 714   | 709   | 933   |
| 9,761                                                              | 9,320 | 5%       | Total revenues                                                                                                                      | 4,743 | 4,369 | 4,535 | 4,705 | 5,056 |
| Benefits and Expenses (1):                                         |       |          |                                                                                                                                     |       |       |       |       |       |
| 4,479                                                              | 4,090 | 10%      | Insurance and annuity benefits                                                                                                      | 1,983 | 2,023 | 2,171 | 2,262 | 2,217 |
| 986                                                                | 839   | 18%      | Interest credited to policyholders' account balances                                                                                | 421   | 424   | 428   | 427   | 559   |
| 110                                                                | 84    | 31%      | Interest expense                                                                                                                    | 42    | 59    | 57    | 53    | 57    |
| (718)                                                              | (605) | -19%     | Deferral of acquisition costs                                                                                                       | (320) | (312) | (353) | (364) | (354) |
| 376                                                                | 302   | 25%      | Amortization of acquisition costs                                                                                                   | 142   | 150   | 81    | 187   | 189   |
| 3,341                                                              | 3,649 | -8%      | General and administrative expenses                                                                                                 | 1,946 | 1,504 | 1,661 | 1,591 | 1,750 |
| 8,574                                                              | 8,359 | 3%       | Total benefits and expenses                                                                                                         | 4,214 | 3,848 | 4,045 | 4,156 | 4,418 |
| 1,187                                                              | 961   | 24%      | Adjusted operating income before income taxes                                                                                       | 529   | 521   | 490   | 549   | 638   |
| Items excluded from adjusted operating income before income taxes: |       |          |                                                                                                                                     |       |       |       |       |       |
| 164                                                                | (105) | 256%     | Realized investment gains (losses), net, and related adjustments                                                                    | 9     | (40)  | (11)  | 9     | 155   |
| (20)                                                               | (19)  | -5%      | Related charges                                                                                                                     | (20)  | (6)   | (18)  | (8)   | (12)  |
| 144                                                                | (124) | 216%     | Total realized investment gains (losses), net, and related charges and adjustments                                                  | (11)  | (46)  | (29)  | 1     | 143   |
| (272)                                                              | —     | —        | Investment gains (losses) on trading account assets supporting insurance liabilities, net                                           | —     | —     | —     | 50    | (322) |
| 133                                                                | —     | —        | Change in experience-rated contractholder liabilities due to asset value changes                                                    | —     | —     | —     | (50)  | 183   |
| (30)                                                               | (414) | 93%      | Divested businesses                                                                                                                 | (410) | (36)  | 265   | (21)  | (9)   |
| (25)                                                               | (538) | 95%      | Total items excluded from adjusted operating income before income taxes                                                             | (421) | (82)  | 236   | (20)  | (5)   |
| 1,162                                                              | 423   | 175%     | Income from continuing operations before income taxes, extraordinary gain on acquisition and cumulative effect of accounting change | 108   | 439   | 726   | 529   | 633   |
| 289                                                                | 101   | 186%     | Income tax expense (benefit)                                                                                                        | (1)   | 194   | 224   | 157   | 132   |
| 873                                                                | 322   | 171%     | Income from continuing operations before extraordinary gain on acquisition and cumulative effect of accounting change               | 109   | 245   | 502   | 372   | 501   |

- (1) Revenues exclude realized investment gains, net of losses and related charges and adjustments, investment gains, net of losses, on trading account assets supporting insurance liabilities, and revenues of divested businesses. Benefits and expenses exclude charges related to realized investment gains, net of losses; changes in experience-rated contractholder liabilities due to asset value changes, and benefits and expenses of divested businesses.

COMBINED BALANCE SHEETS - - FINANCIAL SERVICES BUSINESSES  
(in millions)

|                                                                                                                       | 6/30/2003      | 9/30/2003      | 12/31/2003     | 3/31/2004      | 6/30/2004      |
|-----------------------------------------------------------------------------------------------------------------------|----------------|----------------|----------------|----------------|----------------|
| <b>Assets:</b>                                                                                                        |                |                |                |                |                |
| Investments:                                                                                                          |                |                |                |                |                |
| Fixed maturities, available for sale, at fair value (amortized cost \$77,995; \$79,964; \$79,900; \$84,853; \$87,800) | 85,283         | 84,725         | 84,353         | 90,479         | 90,596         |
| Fixed maturities, held to maturity, at amortized cost (fair value \$2,867; \$2,954; \$3,084; \$2,999; \$2,704)        | 2,793          | 2,954          | 3,068          | 2,949          | 2,724          |
| Trading account assets supporting insurance liabilities, at fair value (1)                                            | 77             | 83             | 88             | 807            | 11,920         |
| Other trading account assets, at fair value (1)                                                                       | 3,754          | 3,769          | 3,214          | 5,245          | 3,098          |
| Equity securities, available for sale, at fair value (cost \$991; \$950; \$1,045; \$1,027; \$1,271)                   | 1,044          | 1,106          | 1,119          | 1,164          | 1,422          |
| Commercial loans                                                                                                      | 12,210         | 12,261         | 12,463         | 11,508         | 16,412         |
| Policy loans                                                                                                          | 2,992          | 2,732          | 2,609          | 2,671          | 2,608          |
| Securities purchased under agreements to resell                                                                       | 5,424          | 1,276          | 1,464          | 2,086          | 147            |
| Cash collateral for borrowed securities                                                                               | 5,089          | —              | —              | —              | —              |
| Other long-term investments                                                                                           | 4,546          | 4,796          | 4,568          | 4,143          | 4,553          |
| Short-term investments                                                                                                | 2,311          | 3,758          | 4,052          | 2,913          | 3,818          |
| <b>Total investments</b>                                                                                              | <b>125,523</b> | <b>117,460</b> | <b>116,998</b> | <b>123,965</b> | <b>137,298</b> |
| Cash and cash equivalents                                                                                             | 6,743          | 6,252          | 5,791          | 5,893          | 4,053          |
| Accrued investment income                                                                                             | 1,095          | 1,139          | 1,046          | 1,137          | 1,238          |
| Broker-dealer related receivables                                                                                     | 6,425          | 908            | 1,098          | 1,072          | 1,146          |
| Deferred policy acquisition costs                                                                                     | 5,997          | 6,348          | 6,605          | 6,665          | 7,005          |
| Other assets                                                                                                          | 16,735         | 14,558         | 14,320         | 17,652         | 49,607         |
| Separate account assets                                                                                               | 99,116         | 101,841        | 106,680        | 106,833        | 103,961        |
| <b>Total assets</b>                                                                                                   | <b>261,634</b> | <b>248,506</b> | <b>252,538</b> | <b>263,217</b> | <b>304,308</b> |
| <b>Liabilities:</b>                                                                                                   |                |                |                |                |                |
| Future policy benefits                                                                                                | 43,792         | 44,608         | 46,003         | 47,648         | 46,736         |
| Policyholders' account balances                                                                                       | 42,345         | 42,766         | 44,168         | 47,012         | 63,236         |
| Unpaid claims and claim adjustment expenses                                                                           | 3,494          | 3,201          | 1,687          | 1,717          | 1,740          |
| Securities sold under agreements to repurchase                                                                        | 9,835          | 5,454          | 5,196          | 5,536          | 5,685          |
| Cash collateral for loaned securities                                                                                 | 7,289          | 3,563          | 3,571          | 3,361          | 3,661          |
| Income taxes payable                                                                                                  | 2,352          | 2,019          | 2,234          | 2,686          | 2,015          |
| Broker-dealer related payables                                                                                        | 6,099          | 1,951          | 2,364          | 2,555          | 2,230          |
| Securities sold but not yet purchased                                                                                 | 2,220          | 1,620          | 1,598          | 2,386          | 345            |
| Short-term debt                                                                                                       | 5,416          | 5,117          | 4,739          | 4,603          | 4,432          |
| Long-term debt (2)                                                                                                    | 2,663          | 4,330          | 3,860          | 3,820          | 4,437          |
| Other liabilities                                                                                                     | 14,555         | 11,495         | 10,098         | 14,223         | 46,211         |
| Separate account liabilities                                                                                          | 99,116         | 101,841        | 106,680        | 106,833        | 103,961        |
| <b>Total liabilities</b>                                                                                              | <b>239,176</b> | <b>227,965</b> | <b>232,198</b> | <b>242,380</b> | <b>284,689</b> |
| Guaranteed beneficial interest in Trust holding solely debentures of Parent (2)                                       | 690            | —              | —              | —              | —              |
| <b>Attributed Equity:</b>                                                                                             |                |                |                |                |                |
| Accumulated other comprehensive income                                                                                | 3,245          | 1,977          | 1,777          | 2,283          | 864            |
| Other attributed equity                                                                                               | 18,523         | 18,564         | 18,563         | 18,554         | 18,755         |
| <b>Total attributed equity</b>                                                                                        | <b>21,768</b>  | <b>20,541</b>  | <b>20,340</b>  | <b>20,837</b>  | <b>19,619</b>  |
| <b>Total liabilities and attributed equity</b>                                                                        | <b>261,634</b> | <b>248,506</b> | <b>252,538</b> | <b>263,217</b> | <b>304,308</b> |

- (1) Commencing June 30, 2004, fixed maturity and equity security investments for which fair value changes result in changes in experience-rated contractholder liabilities are classified as "Trading account assets supporting insurance liabilities." Classification for earlier periods presented has been conformed to the current presentation.
- (2) Effective September 30, 2003, Long-term debt includes the debt related to the Company's Equity Security Units which was previously included in Guaranteed beneficial interest in Trust holding solely debentures of Parent.

FINANCIAL SERVICES BUSINESSES COMBINING STATEMENTS OF OPERATIONS - BY DIVISION  
(in millions)

| Quarter Ended June 30, 2004                               |                                              |                       |                        |                                                         |                                      |
|-----------------------------------------------------------|----------------------------------------------|-----------------------|------------------------|---------------------------------------------------------|--------------------------------------|
|                                                           | Total<br>Financial<br>Services<br>Businesses | Insurance<br>Division | Investment<br>Division | International<br>Insurance &<br>Investments<br>Division | Corporate<br>and Other<br>Operations |
| <b>Revenues (1) :</b>                                     |                                              |                       |                        |                                                         |                                      |
| Premiums                                                  | 2,210                                        | 826                   | 27                     | 1,354                                                   | 3                                    |
| Policy charges and fee income                             | 580                                          | 488                   | 35                     | 61                                                      | (4)                                  |
| Net investment income                                     | 1,333                                        | 378                   | 584                    | 236                                                     | 135                                  |
| Commissions, investment management fees, and other income | 933                                          | 156                   | 622                    | 131                                                     | 24                                   |
| <b>Total revenues</b>                                     | <b>5,056</b>                                 | <b>1,848</b>          | <b>1,268</b>           | <b>1,782</b>                                            | <b>158</b>                           |
| <b>Benefits and Expenses (1):</b>                         |                                              |                       |                        |                                                         |                                      |
| Insurance and annuity benefits                            | 2,217                                        | 921                   | 208                    | 1,072                                                   | 16                                   |
| Interest credited to policyholders' account balances      | 559                                          | 178                   | 353                    | 29                                                      | (1)                                  |
| Interest expense                                          | 57                                           | 2                     | 1                      | 2                                                       | 52                                   |
| Deferral of acquisition costs                             | (354)                                        | (180)                 | (14)                   | (175)                                                   | 15                                   |
| Amortization of acquisition costs                         | 189                                          | 109                   | 14                     | 79                                                      | (13)                                 |
| General and administrative expenses                       | 1,750                                        | 580                   | 634                    | 513                                                     | 23                                   |
| <b>Total benefits and expenses</b>                        | <b>4,418</b>                                 | <b>1,610</b>          | <b>1,196</b>           | <b>1,520</b>                                            | <b>92</b>                            |
| <b>Adjusted operating income before income taxes</b>      | <b>638</b>                                   | <b>238</b>            | <b>72</b>              | <b>262</b>                                              | <b>66</b>                            |
| Quarter Ended June 30, 2003                               |                                              |                       |                        |                                                         |                                      |
|                                                           | Total<br>Financial<br>Services<br>Businesses | Insurance<br>Division | Investment<br>Division | International<br>Insurance &<br>Investments<br>Division | Corporate<br>and Other<br>Operations |
| <b>Revenues (1):</b>                                      |                                              |                       |                        |                                                         |                                      |
| Premiums                                                  | 1,953                                        | 822                   | 8                      | 1,129                                                   | (6)                                  |
| Policy charges and fee income                             | 481                                          | 408                   | 19                     | 58                                                      | (4)                                  |
| Net investment income                                     | 1,250                                        | 366                   | 553                    | 205                                                     | 126                                  |
| Commissions, investment management fees, and other income | 1,059                                        | 81                    | 906                    | 87                                                      | (15)                                 |
| <b>Total revenues</b>                                     | <b>4,743</b>                                 | <b>1,677</b>          | <b>1,486</b>           | <b>1,479</b>                                            | <b>101</b>                           |
| <b>Benefits and Expenses (1):</b>                         |                                              |                       |                        |                                                         |                                      |
| Insurance and annuity benefits                            | 1,983                                        | 891                   | 204                    | 865                                                     | 23                                   |
| Interest credited to policyholders' account balances      | 421                                          | 161                   | 233                    | 27                                                      | —                                    |
| Interest expense                                          | 42                                           | —                     | 8                      | 1                                                       | 33                                   |
| Deferral of acquisition costs                             | (320)                                        | (149)                 | (8)                    | (175)                                                   | 12                                   |
| Amortization of acquisition costs                         | 142                                          | 69                    | 17                     | 71                                                      | (15)                                 |
| General and administrative expenses                       | 1,946                                        | 469                   | 955                    | 473                                                     | 49                                   |
| <b>Total benefits and expenses</b>                        | <b>4,214</b>                                 | <b>1,441</b>          | <b>1,409</b>           | <b>1,262</b>                                            | <b>102</b>                           |
| <b>Adjusted operating income before income taxes</b>      | <b>529</b>                                   | <b>236</b>            | <b>77</b>              | <b>217</b>                                              | <b>(1)</b>                           |

(1) Revenues exclude realized investment gains, net of losses and related charges and adjustments, investment gains, net of losses, on trading account assets supporting insurance liabilities, and revenues of divested businesses. Benefits and expenses exclude charges related to realized investment gains, net of losses; changes in experience-rated contractholder liabilities due to asset value changes, and benefits and expenses of divested businesses.

FINANCIAL SERVICES BUSINESSES COMBINING STATEMENTS OF OPERATIONS - BY DIVISION  
(in millions)

|                                                           | Six Months Ended June 30, 2004               |                       |                        |                                                         |                                      |
|-----------------------------------------------------------|----------------------------------------------|-----------------------|------------------------|---------------------------------------------------------|--------------------------------------|
|                                                           | Total<br>Financial<br>Services<br>Businesses | Insurance<br>Division | Investment<br>Division | International<br>Insurance &<br>Investments<br>Division | Corporate<br>and Other<br>Operations |
| <b>Revenues (1) :</b>                                     |                                              |                       |                        |                                                         |                                      |
| Premiums                                                  | 4,401                                        | 1,676                 | 39                     | 2,684                                                   | 2                                    |
| Policy charges and fee income                             | 1,139                                        | 970                   | 53                     | 124                                                     | (8)                                  |
| Net investment income                                     | 2,579                                        | 747                   | 1,107                  | 467                                                     | 258                                  |
| Commissions, investment management fees, and other income | 1,642                                        | 306                   | 1,099                  | 225                                                     | 12                                   |
| <b>Total revenues</b>                                     | <b>9,761</b>                                 | <b>3,699</b>          | <b>2,298</b>           | <b>3,500</b>                                            | <b>264</b>                           |
| <b>Benefits and Expenses (1):</b>                         |                                              |                       |                        |                                                         |                                      |
| Insurance and annuity benefits                            | 4,479                                        | 1,891                 | 416                    | 2,136                                                   | 36                                   |
| Interest credited to policyholders' account balances      | 986                                          | 353                   | 579                    | 55                                                      | (1)                                  |
| Interest expense                                          | 110                                          | 3                     | 10                     | 3                                                       | 94                                   |
| Deferral of acquisition costs                             | (718)                                        | (362)                 | (22)                   | (365)                                                   | 31                                   |
| Amortization of acquisition costs                         | 376                                          | 217                   | 29                     | 158                                                     | (28)                                 |
| General and administrative expenses                       | 3,341                                        | 1,148                 | 1,118                  | 1,032                                                   | 43                                   |
| <b>Total benefits and expenses</b>                        | <b>8,574</b>                                 | <b>3,250</b>          | <b>2,130</b>           | <b>3,019</b>                                            | <b>175</b>                           |
| <b>Adjusted operating income before income taxes</b>      | <b>1,187</b>                                 | <b>449</b>            | <b>168</b>             | <b>481</b>                                              | <b>89</b>                            |

|                                                           | Six Months Ended June 30, 2003               |                       |                        |                                                         |                                      |
|-----------------------------------------------------------|----------------------------------------------|-----------------------|------------------------|---------------------------------------------------------|--------------------------------------|
|                                                           | Total<br>Financial<br>Services<br>Businesses | Insurance<br>Division | Investment<br>Division | International<br>Insurance &<br>Investments<br>Division | Corporate<br>and Other<br>Operations |
| <b>Revenues (1):</b>                                      |                                              |                       |                        |                                                         |                                      |
| Premiums                                                  | 3,926                                        | 1,646                 | 22                     | 2,270                                                   | (12)                                 |
| Policy charges and fee income                             | 939                                          | 797                   | 37                     | 112                                                     | (7)                                  |
| Net investment income                                     | 2,502                                        | 726                   | 1,109                  | 398                                                     | 269                                  |
| Commissions, investment management fees, and other income | 1,953                                        | 134                   | 1,720                  | 161                                                     | (62)                                 |
| <b>Total revenues</b>                                     | <b>9,320</b>                                 | <b>3,303</b>          | <b>2,888</b>           | <b>2,941</b>                                            | <b>188</b>                           |
| <b>Benefits and Expenses (1):</b>                         |                                              |                       |                        |                                                         |                                      |
| Insurance and annuity benefits                            | 4,090                                        | 1,847                 | 414                    | 1,771                                                   | 58                                   |
| Interest credited to policyholders' account balances      | 839                                          | 318                   | 469                    | 52                                                      | —                                    |
| Interest expense                                          | 84                                           | —                     | 16                     | 1                                                       | 67                                   |
| Deferral of acquisition costs                             | (605)                                        | (261)                 | (15)                   | (352)                                                   | 23                                   |
| Amortization of acquisition costs                         | 302                                          | 154                   | 36                     | 145                                                     | (33)                                 |
| General and administrative expenses                       | 3,649                                        | 846                   | 1,818                  | 929                                                     | 56                                   |
| <b>Total benefits and expenses</b>                        | <b>8,359</b>                                 | <b>2,904</b>          | <b>2,738</b>           | <b>2,546</b>                                            | <b>171</b>                           |
| <b>Adjusted operating income before income taxes</b>      | <b>961</b>                                   | <b>399</b>            | <b>150</b>             | <b>395</b>                                              | <b>17</b>                            |

- (1) Revenues exclude realized investment gains, net of losses and related charges and adjustments, investment gains, net of losses, on trading account assets supporting insurance liabilities, and revenues of divested businesses. Benefits and expenses exclude charges related to realized investment gains, net of losses; changes in experience-rated contractholder liabilities due to asset value changes, and benefits and expenses of divested businesses.

FINANCIAL SERVICES BUSINESSES COMBINING BALANCE SHEETS - BY DIVISION  
(in millions)

| As of June 30, 2004                            |                                              |                       |                        |                                                         |                                      |
|------------------------------------------------|----------------------------------------------|-----------------------|------------------------|---------------------------------------------------------|--------------------------------------|
|                                                | Total<br>Financial<br>Services<br>Businesses | Insurance<br>Division | Investment<br>Division | International<br>Insurance &<br>Investments<br>Division | Corporate<br>and Other<br>Operations |
| <b>Assets:</b>                                 |                                              |                       |                        |                                                         |                                      |
| Total investments                              | 137,298                                      | 30,886                | 52,396                 | 43,175                                                  | 10,841                               |
| Deferred policy acquisition costs              | 7,005                                        | 4,093                 | 54                     | 2,982                                                   | (124)                                |
| Other assets                                   | 56,044                                       | 3,237                 | 42,000                 | 5,569                                                   | 5,238                                |
| Separate account assets                        | 103,961                                      | 63,661                | 41,310                 | 16                                                      | (1,026)                              |
| <b>Total assets</b>                            | <b>304,308</b>                               | <b>101,877</b>        | <b>135,760</b>         | <b>51,742</b>                                           | <b>14,929</b>                        |
| <b>Liabilities:</b>                            |                                              |                       |                        |                                                         |                                      |
| Future policy benefits                         | 46,736                                       | 4,912                 | 13,150                 | 28,055                                                  | 619                                  |
| Policyholders' account balances                | 63,236                                       | 18,596                | 33,915                 | 10,871                                                  | (146)                                |
| Debt                                           | 8,869                                        | 372                   | 1,048                  | 541                                                     | 6,908                                |
| Other liabilities                              | 61,887                                       | 8,268                 | 40,321                 | 8,552                                                   | 4,746                                |
| Separate account liabilities                   | 103,961                                      | 63,661                | 41,310                 | 16                                                      | (1,026)                              |
| <b>Total liabilities</b>                       | <b>284,689</b>                               | <b>95,809</b>         | <b>129,744</b>         | <b>48,035</b>                                           | <b>11,101</b>                        |
| <b>Attributed Equity:</b>                      |                                              |                       |                        |                                                         |                                      |
| Accumulated other comprehensive income (loss)  | 864                                          | 445                   | 229                    | 193                                                     | (3)                                  |
| Other attributed equity                        | 18,755                                       | 5,623                 | 5,787                  | 3,514                                                   | 3,831                                |
| <b>Total attributed equity</b>                 | <b>19,619</b>                                | <b>6,068</b>          | <b>6,016</b>           | <b>3,707</b>                                            | <b>3,828</b>                         |
| <b>Total liabilities and attributed equity</b> | <b>304,308</b>                               | <b>101,877</b>        | <b>135,760</b>         | <b>51,742</b>                                           | <b>14,929</b>                        |
| As of December 31, 2003                        |                                              |                       |                        |                                                         |                                      |
|                                                | Total<br>Financial<br>Services<br>Businesses | Insurance<br>Division | Investment<br>Division | International<br>Insurance &<br>Investments<br>Division | Corporate<br>and Other<br>Operations |
| <b>Assets:</b>                                 |                                              |                       |                        |                                                         |                                      |
| Total investments                              | 116,998                                      | 27,048                | 38,002                 | 41,015                                                  | 10,933                               |
| Deferred policy acquisition costs              | 6,605                                        | 3,918                 | 23                     | 2,769                                                   | (105)                                |
| Other assets                                   | 22,255                                       | 3,211                 | 8,153                  | 6,047                                                   | 4,844                                |
| Separate account assets                        | 106,680                                      | 64,034                | 43,019                 | 649                                                     | (1,022)                              |
| <b>Total assets</b>                            | <b>252,538</b>                               | <b>98,211</b>         | <b>89,197</b>          | <b>50,480</b>                                           | <b>14,650</b>                        |
| <b>Liabilities:</b>                            |                                              |                       |                        |                                                         |                                      |
| Future policy benefits                         | 46,003                                       | 5,008                 | 12,937                 | 27,613                                                  | 445                                  |
| Policyholders' account balances                | 44,168                                       | 15,863                | 17,632                 | 10,673                                                  | —                                    |
| Debt                                           | 8,599                                        | 437                   | 2,645                  | 528                                                     | 4,989                                |
| Other liabilities                              | 26,748                                       | 6,539                 | 8,599                  | 7,409                                                   | 4,201                                |
| Separate account liabilities                   | 106,680                                      | 64,034                | 43,019                 | 649                                                     | (1,022)                              |
| <b>Total liabilities</b>                       | <b>232,198</b>                               | <b>91,881</b>         | <b>84,832</b>          | <b>46,872</b>                                           | <b>8,613</b>                         |
| <b>Attributed Equity:</b>                      |                                              |                       |                        |                                                         |                                      |
| Accumulated other comprehensive income         | 1,777                                        | 632                   | 587                    | 415                                                     | 143                                  |
| Other attributed equity                        | 18,563                                       | 5,698                 | 3,778                  | 3,193                                                   | 5,894                                |
| <b>Total attributed equity</b>                 | <b>20,340</b>                                | <b>6,330</b>          | <b>4,365</b>           | <b>3,608</b>                                            | <b>6,037</b>                         |
| <b>Total liabilities and attributed equity</b> | <b>252,538</b>                               | <b>98,211</b>         | <b>89,197</b>          | <b>50,480</b>                                           | <b>14,650</b>                        |

SHORT TERM DEBT  
(in millions)

|                                                              | As of June 30, 2004           |                                                   |                     |              | As of December 31, 2003       |                                                   |                     |              |
|--------------------------------------------------------------|-------------------------------|---------------------------------------------------|---------------------|--------------|-------------------------------|---------------------------------------------------|---------------------|--------------|
|                                                              | Prudential<br>Financial, Inc. | The Prudential<br>Insurance Co.<br>of America (1) | Other<br>Affiliates | Total        | Prudential<br>Financial, Inc. | The Prudential<br>Insurance Co.<br>of America (1) | Other<br>Affiliates | Total        |
| <b>Financial Services Businesses:</b>                        |                               |                                                   |                     |              |                               |                                                   |                     |              |
| <i><b>Borrowings by use of proceeds:</b></i>                 |                               |                                                   |                     |              |                               |                                                   |                     |              |
| General corporate purposes                                   | —                             | 5                                                 | —                   | 5            | —                             | 5                                                 | —                   | 5            |
| Investment related                                           | 49                            | 1,239                                             | —                   | 1,288        | 167                           | 386                                               | —                   | 553          |
| Securities business related                                  | 319                           | 1,305                                             | 883                 | 2,507        | 155                           | 1,872                                             | 882                 | 2,909        |
| Specified other businesses                                   | —                             | 495                                               | 136                 | 631          | 90                            | 1,052                                             | 129                 | 1,271        |
| Limited recourse and non-recourse borrowing                  | —                             | —                                                 | 1                   | 1            | —                             | —                                                 | 1                   | 1            |
| <b>Total short-term debt - Financial Services Businesses</b> | <b>368</b>                    | <b>3,044</b>                                      | <b>1,020</b>        | <b>4,432</b> | <b>412</b>                    | <b>3,315</b>                                      | <b>1,012</b>        | <b>4,739</b> |
| <i><b>Borrowings by type:</b></i>                            |                               |                                                   |                     |              |                               |                                                   |                     |              |
| Long-term debt due within one year                           | —                             | 55                                                | —                   | 55           | —                             | 453                                               | —                   | 453          |
| Commercial paper                                             | 368                           | 2,973                                             | —                   | 3,341        | 412                           | 2,846                                             | —                   | 3,258        |
| Bank borrowings                                              | —                             | —                                                 | 543                 | 543          | —                             | —                                                 | 535                 | 535          |
| Other short-term debt                                        | —                             | 16                                                | 476                 | 492          | —                             | 16                                                | 476                 | 492          |
| <b>Total general obligations</b>                             | <b>368</b>                    | <b>3,044</b>                                      | <b>1,019</b>        | <b>4,431</b> | <b>412</b>                    | <b>3,315</b>                                      | <b>1,011</b>        | <b>4,738</b> |
| Limited recourse and non-recourse borrowing                  | —                             | —                                                 | 1                   | 1            | —                             | —                                                 | 1                   | 1            |
| <b>Total short-term debt - Financial Services Businesses</b> | <b>368</b>                    | <b>3,044</b>                                      | <b>1,020</b>        | <b>4,432</b> | <b>412</b>                    | <b>3,315</b>                                      | <b>1,012</b>        | <b>4,739</b> |
| <b>Closed Block Business:</b>                                |                               |                                                   |                     |              |                               |                                                   |                     |              |
| Investment related commercial paper borrowings               | —                             | 591                                               | —                   | 591          | —                             | —                                                 | —                   | —            |

(1) Includes Prudential Funding, LLC.

LONG TERM DEBT  
(in millions)

As of June 30, 2004

|                                                                                                        | General<br>Corporate<br>Purposes | Investment<br>Related | Securities<br>Business<br>Related | Specified<br>Other<br>Businesses | Total<br>General<br>Obligations | Limited<br>Recourse and<br>non-Recourse | Total<br>Borrowing |
|--------------------------------------------------------------------------------------------------------|----------------------------------|-----------------------|-----------------------------------|----------------------------------|---------------------------------|-----------------------------------------|--------------------|
| <b>Financial Services Businesses:</b>                                                                  |                                  |                       |                                   |                                  |                                 |                                         |                    |
| Prudential Financial, Inc. (1):                                                                        |                                  |                       |                                   |                                  |                                 |                                         |                    |
| Long-term fixed and floating rate notes                                                                | 1,312                            | 680                   | —                                 | 132                              | 2,124                           | —                                       | 2,124              |
| Hybrid notes                                                                                           | —                                | —                     | —                                 | —                                | —                               | —                                       | —                  |
| Total                                                                                                  | 1,312                            | 680                   | —                                 | 132                              | 2,124                           | —                                       | 2,124              |
| The Prudential Insurance Company of America (2):                                                       |                                  |                       |                                   |                                  |                                 |                                         |                    |
| Surplus notes                                                                                          | 691                              | —                     | —                                 | —                                | 691                             | —                                       | 691                |
| Long-term fixed and floating rate notes                                                                | 600                              | 263                   | —                                 | —                                | 863                             | —                                       | 863                |
| Commercial paper backed by long-term credit agreements                                                 | —                                | —                     | —                                 | —                                | —                               | —                                       | —                  |
| Total                                                                                                  | 1,291                            | 263                   | —                                 | —                                | 1,554                           | —                                       | 1,554              |
| Long-term debt of other affiliated companies                                                           | —                                | —                     | —                                 | —                                | —                               | 57                                      | 57                 |
| Total long-term debt of Financial Services Businesses, excluding debt related to Equity Security Units | 2,603                            | 943                   | —                                 | 132                              | 3,678                           | 57                                      | 3,735              |
| Debt related to Equity Security Units (3)                                                              | 702                              | —                     | —                                 | —                                | 702                             | —                                       | 702                |
| Total long-term debt of Financial Services Businesses                                                  | 3,305                            | 943                   | —                                 | 132                              | 4,380                           | 57                                      | 4,437              |
| Ratio of long-term and short-term corporate debt to capitalization                                     | 12.5%                            |                       |                                   |                                  |                                 |                                         |                    |

**Closed Block Business:**

Limited recourse notes of Prudential Holdings, LLC

|   |   |   |   |   |       |       |
|---|---|---|---|---|-------|-------|
| — | — | — | — | — | 1,750 | 1,750 |
|---|---|---|---|---|-------|-------|

As of December 31, 2003

|                                                                                                        | General<br>Corporate<br>Purposes | Investment<br>Related | Securities<br>Business<br>Related | Specified<br>Other<br>Businesses | Total<br>General<br>Obligations | Limited<br>Recourse and<br>non-Recourse | Total<br>Borrowing |
|--------------------------------------------------------------------------------------------------------|----------------------------------|-----------------------|-----------------------------------|----------------------------------|---------------------------------|-----------------------------------------|--------------------|
| <b>Financial Services Businesses:</b>                                                                  |                                  |                       |                                   |                                  |                                 |                                         |                    |
| Prudential Financial, Inc.:                                                                            |                                  |                       |                                   |                                  |                                 |                                         |                    |
| Long-term fixed and floating rate notes                                                                | 670                              | 681                   | —                                 | 141                              | 1,492                           | —                                       | 1,492              |
| Hybrid notes                                                                                           | —                                | —                     | —                                 | —                                | —                               | —                                       | —                  |
| Total                                                                                                  | 670                              | 681                   | —                                 | 141                              | 1,492                           | —                                       | 1,492              |
| The Prudential Insurance Company of America (2):                                                       |                                  |                       |                                   |                                  |                                 |                                         |                    |
| Surplus notes                                                                                          | 691                              | —                     | —                                 | —                                | 691                             | —                                       | 691                |
| Long-term fixed and floating rate notes                                                                | 600                              | 291                   | —                                 | —                                | 891                             | —                                       | 891                |
| Commercial paper backed by long-term credit agreements                                                 | —                                | —                     | —                                 | —                                | —                               | —                                       | —                  |
| Total                                                                                                  | 1,291                            | 291                   | —                                 | —                                | 1,582                           | —                                       | 1,582              |
| Long-term debt of other affiliated companies                                                           | —                                | 17                    | —                                 | —                                | 17                              | 58                                      | 75                 |
| Total long-term debt of Financial Services Businesses, excluding debt related to Equity Security Units | 1,961                            | 989                   | —                                 | 141                              | 3,091                           | 58                                      | 3,149              |
| Debt related to Equity Security Units (3)                                                              | 711                              | —                     | —                                 | —                                | 711                             | —                                       | 711                |
| Total long-term debt of Financial Services Businesses                                                  | 2,672                            | 989                   | —                                 | 141                              | 3,802                           | 58                                      | 3,860              |
| Ratio of long-term and short-term corporate debt to capitalization                                     | 10.0%                            |                       |                                   |                                  |                                 |                                         |                    |

**Closed Block Business:**

Limited recourse notes of Prudential Holdings, LLC

|   |   |   |   |   |       |       |
|---|---|---|---|---|-------|-------|
| — | — | — | — | — | 1,750 | 1,750 |
|---|---|---|---|---|-------|-------|

- (1) Excluding obligations related to Equity Security Units.
- (2) Includes Prudential Funding, LLC.
- (3) Includes \$690 million corresponding to contractual obligation of holders of Equity Security Units for purchase of Prudential Financial, Inc. Common Stock in November 2004.

COMBINED STATEMENTS OF OPERATIONS - INSURANCE DIVISION  
(in millions)

| Year-to-date               |       |             |                                                           | 2003  |       |       | 2004  |       |
|----------------------------|-------|-------------|-----------------------------------------------------------|-------|-------|-------|-------|-------|
| 2004                       | 2003  | %<br>Change |                                                           | 2Q    | 3Q    | 4Q    | 1Q    | 2Q    |
| Revenues (1):              |       |             |                                                           |       |       |       |       |       |
| 1,676                      | 1,646 | 2%          | Premiums                                                  | 822   | 779   | 797   | 850   | 826   |
| 970                        | 797   | 22%         | Policy charges and fee income                             | 408   | 441   | 479   | 482   | 488   |
| 747                        | 726   | 3%          | Net investment income                                     | 366   | 349   | 371   | 369   | 378   |
| 306                        | 134   | 128%        | Commissions, investment management fees, and other income | 81    | 108   | 145   | 150   | 156   |
| 3,699                      | 3,303 | 12%         | Total revenues                                            | 1,677 | 1,677 | 1,792 | 1,851 | 1,848 |
| Benefits and Expenses (1): |       |             |                                                           |       |       |       |       |       |
| 1,891                      | 1,847 | 2%          | Insurance and annuity benefits                            | 891   | 918   | 1,033 | 970   | 921   |
| 353                        | 318   | 11%         | Interest credited to policyholders' account balances      | 161   | 158   | 160   | 175   | 178   |
| 3                          | —     | —           | Interest expense                                          | —     | 1     | (1)   | 1     | 2     |
| (362)                      | (261) | -39%        | Deferral of acquisition costs                             | (149) | (161) | (173) | (182) | (180) |
| 217                        | 154   | 41%         | Amortization of acquisition costs                         | 69    | 80    | 11    | 108   | 109   |
| 1,148                      | 846   | 36%         | General and administrative expenses                       | 469   | 498   | 556   | 568   | 580   |
| 3,250                      | 2,904 | 12%         | Total benefits and expenses                               | 1,441 | 1,494 | 1,586 | 1,640 | 1,610 |
| 449                        | 399   | 13%         | Adjusted operating income before income taxes             | 236   | 183   | 206   | 211   | 238   |

(1) Revenues exclude realized investment gains, net of losses and related charges and adjustments. Benefits and expenses exclude charges related to realized investment gains, net of losses.

COMBINING STATEMENTS OF OPERATIONS - INSURANCE DIVISION  
(in millions)

| Quarter Ended June 30, 2004                               |                                |                                     |                    |                                  |                         |
|-----------------------------------------------------------|--------------------------------|-------------------------------------|--------------------|----------------------------------|-------------------------|
|                                                           | Total<br>Insurance<br>Division | Individual<br>Life and<br>Annuities | Group<br>Insurance | Individual Life<br>and Annuities |                         |
|                                                           |                                |                                     |                    | Individual<br>Life               | Individual<br>Annuities |
| <b>Revenues (1):</b>                                      |                                |                                     |                    |                                  |                         |
| Premiums                                                  | 826                            | 103                                 | 723                | 86                               | 17                      |
| Policy charges and fee income                             | 488                            | 412                                 | 76                 | 256                              | 156                     |
| Net investment income                                     | 378                            | 240                                 | 138                | 97                               | 143                     |
| Commissions, investment management fees, and other income | 156                            | 147                                 | 9                  | 76                               | 71                      |
| <b>Total revenues</b>                                     | <b>1,848</b>                   | <b>902</b>                          | <b>946</b>         | <b>515</b>                       | <b>387</b>              |
| <b>Benefits and Expenses (1):</b>                         |                                |                                     |                    |                                  |                         |
| Insurance and annuity benefits                            | 921                            | 205                                 | 716                | 155                              | 50                      |
| Interest credited to policyholders' account balances      | 178                            | 131                                 | 47                 | 41                               | 90                      |
| Interest expense                                          | 2                              | 1                                   | 1                  | —                                | 1                       |
| Deferral of acquisition costs                             | (180)                          | (172)                               | (8)                | (75)                             | (97)                    |
| Amortization of acquisition costs                         | 109                            | 108                                 | 1                  | 68                               | 40                      |
| General and administrative expenses (2)                   | 580                            | 437                                 | 143                | 228                              | 209                     |
| <b>Total benefits and expenses</b>                        | <b>1,610</b>                   | <b>710</b>                          | <b>900</b>         | <b>417</b>                       | <b>293</b>              |
| <b>Adjusted operating income before income taxes</b>      | <b>238</b>                     | <b>192</b>                          | <b>46</b>          | <b>98</b>                        | <b>94</b>               |
| Quarter Ended June 30, 2003                               |                                |                                     |                    |                                  |                         |
|                                                           | Total<br>Insurance<br>Division | Individual<br>Life and<br>Annuities | Group<br>Insurance | Individual Life<br>and Annuities |                         |
|                                                           |                                |                                     |                    | Individual<br>Life               | Individual<br>Annuities |
| <b>Revenues (1):</b>                                      |                                |                                     |                    |                                  |                         |
| Premiums                                                  | 822                            | 111                                 | 711                | 96                               | 15                      |
| Policy charges and fee income                             | 408                            | 366                                 | 42                 | 258                              | 108                     |
| Net investment income                                     | 366                            | 216                                 | 150                | 101                              | 115                     |
| Commissions, investment management fees, and other income | 81                             | 74                                  | 7                  | 28                               | 46                      |
| <b>Total revenues</b>                                     | <b>1,677</b>                   | <b>767</b>                          | <b>910</b>         | <b>483</b>                       | <b>284</b>              |
| <b>Benefits and Expenses (1):</b>                         |                                |                                     |                    |                                  |                         |
| Insurance and annuity benefits                            | 891                            | 219                                 | 672                | 178                              | 41                      |
| Interest credited to policyholders' account balances      | 161                            | 104                                 | 57                 | 38                               | 66                      |
| Interest expense                                          | —                              | —                                   | —                  | (1)                              | 1                       |
| Deferral of acquisition costs                             | (149)                          | (139)                               | (10)               | (74)                             | (65)                    |
| Amortization of acquisition costs                         | 69                             | 69                                  | —                  | 49                               | 20                      |
| General and administrative expenses (2)                   | 469                            | 336                                 | 133                | 180                              | 156                     |
| <b>Total benefits and expenses</b>                        | <b>1,441</b>                   | <b>589</b>                          | <b>852</b>         | <b>370</b>                       | <b>219</b>              |
| <b>Adjusted operating income before income taxes</b>      | <b>236</b>                     | <b>178</b>                          | <b>58</b>          | <b>113</b>                       | <b>65</b>               |

- (1) Revenues exclude realized investment gains, net of losses and related charges and adjustments. Benefits and expenses exclude charges related to realized investment gains, net of losses.
- (2) General and administrative expenses for Individual Annuities include \$8 million for the quarter ended June 30, 2004 and \$11 million for the quarter ended June 30, 2003 for the amortization, net of interest, of value of business acquired (VOBA) associated with the May 1, 2003 acquisition of American Skandia.

COMBINING STATEMENTS OF OPERATIONS - INSURANCE DIVISION  
(in millions)

|                                                           | Six Months Ended June 30, 2004 |                               |                 |                               |                      |
|-----------------------------------------------------------|--------------------------------|-------------------------------|-----------------|-------------------------------|----------------------|
|                                                           | Total Insurance Division       | Individual Life and Annuities | Group Insurance | Individual Life and Annuities |                      |
|                                                           |                                |                               |                 | Individual Life               | Individual Annuities |
| Revenues (1):                                             |                                |                               |                 |                               |                      |
| Premiums                                                  | 1,676                          | 204                           | 1,472           | 173                           | 31                   |
| Policy charges and fee income                             | 970                            | 823                           | 147             | 512                           | 311                  |
| Net investment income                                     | 747                            | 474                           | 273             | 194                           | 280                  |
| Commissions, investment management fees, and other income | 306                            | 286                           | 20              | 143                           | 143                  |
|                                                           |                                |                               |                 |                               |                      |
| Total revenues                                            | 3,699                          | 1,787                         | 1,912           | 1,022                         | 765                  |
|                                                           |                                |                               |                 |                               |                      |
| Benefits and Expenses (1):                                |                                |                               |                 |                               |                      |
| Insurance and annuity benefits                            | 1,891                          | 414                           | 1,477           | 321                           | 93                   |
| Interest credited to policyholders' account balances      | 353                            | 259                           | 94              | 80                            | 179                  |
| Interest expense                                          | 3                              | 2                             | 1               | —                             | 2                    |
| Deferral of acquisition costs                             | (362)                          | (347)                         | (15)            | (152)                         | (195)                |
| Amortization of acquisition costs                         | 217                            | 215                           | 2               | 138                           | 77                   |
| General and administrative expenses (2)                   | 1,148                          | 867                           | 281             | 450                           | 417                  |
|                                                           |                                |                               |                 |                               |                      |
| Total benefits and expenses                               | 3,250                          | 1,410                         | 1,840           | 837                           | 573                  |
|                                                           |                                |                               |                 |                               |                      |
| Adjusted operating income before income taxes             | 449                            | 377                           | 72              | 185                           | 192                  |

|                                                           | Six Months Ended June 30, 2003 |                               |                 |                               |                      |
|-----------------------------------------------------------|--------------------------------|-------------------------------|-----------------|-------------------------------|----------------------|
|                                                           |                                |                               |                 | Individual Life and Annuities |                      |
|                                                           | Total Insurance Division       | Individual Life and Annuities | Group Insurance | Individual Life               | Individual Annuities |
| Revenues (1):                                             |                                |                               |                 |                               |                      |
| Premiums                                                  | 1,646                          | 224                           | 1,422           | 190                           | 34                   |
| Policy charges and fee income                             | 797                            | 664                           | 133             | 512                           | 152                  |
| Net investment income                                     | 726                            | 424                           | 302             | 202                           | 222                  |
| Commissions, investment management fees, and other income | 134                            | 119                           | 15              | 60                            | 59                   |
| Total revenues                                            | 3,303                          | 1,431                         | 1,872           | 964                           | 467                  |
| Benefits and Expenses (1):                                |                                |                               |                 |                               |                      |
| Insurance and annuity benefits                            | 1,847                          | 435                           | 1,412           | 351                           | 84                   |
| Interest credited to policyholders' account balances      | 318                            | 201                           | 117             | 74                            | 127                  |
| Interest expense                                          | —                              | (1)                           | 1               | (2)                           | 1                    |
| Deferral of acquisition costs                             | (261)                          | (243)                         | (18)            | (151)                         | (92)                 |
| Amortization of acquisition costs                         | 154                            | 153                           | 1               | 116                           | 37                   |
| General and administrative expenses (2)                   | 846                            | 579                           | 267             | 357                           | 222                  |
| Total benefits and expenses                               | 2,904                          | 1,124                         | 1,780           | 745                           | 379                  |
| Adjusted operating income before income taxes             | 399                            | 307                           | 92              | 219                           | 88                   |

- (1) Revenues exclude realized investment gains, net of losses and related charges and adjustments. Benefits and expenses exclude charges related to realized investment gains, net of losses.
- (2) General and administrative expenses for Individual Annuities include \$16 million for the six months ended June 30, 2004 and \$11 million for the six months ended June 30, 2003 for the amortization, net of interest, of value of business acquired (VOBA) associated with the May 1, 2003 acquisition of American Skandia.

INSURANCE DIVISION - INDIVIDUAL LIFE AND ANNUITIES SALES RESULTS AND ACCOUNT VALUES  
(in millions)

| Year-to-date                              |         |                                                      | 2003   |         |         | 2004    |         |
|-------------------------------------------|---------|------------------------------------------------------|--------|---------|---------|---------|---------|
| 2004                                      | 2003    |                                                      | 2Q     | 3Q      | 4Q      | 1Q      | 2Q      |
| INDIVIDUAL LIFE INSURANCE SALES:          |         |                                                      |        |         |         |         |         |
| Excluding corporate-owned life insurance: |         |                                                      |        |         |         |         |         |
| 53                                        | 52      | Variable life                                        | 26     | 20      | 27      | 26      | 27      |
| 71                                        | 54      | Universal life                                       | 25     | 24      | 54      | 32      | 39      |
| 60                                        | 55      | Term life                                            | 29     | 26      | 29      | 32      | 28      |
| 184                                       | 161     | Total excluding corporate-owned life insurance       | 80     | 70      | 110     | 90      | 94      |
| 7                                         | 17      | Corporate-owned life insurance                       | 13     | 3       | 1       | 6       | 1       |
| 191                                       | 178     | Total                                                | 93     | 73      | 111     | 96      | 95      |
| ANNUITY SALES AND ACCOUNT VALUES          |         |                                                      |        |         |         |         |         |
| Variable Annuities:                       |         |                                                      |        |         |         |         |         |
| 43,949                                    | 15,338  | Beginning total account value                        | 14,965 | 39,780  | 40,815  | 43,949  | 44,858  |
| 3,259                                     | 1,401   | Sales                                                | 1,070  | 1,469   | 1,548   | 1,723   | 1,536   |
| (2,615)                                   | (1,342) | Surrenders and withdrawals                           | (924)  | (1,159) | (1,215) | (1,352) | (1,263) |
| 644                                       | 59      | Net sales                                            | 146    | 310     | 333     | 371     | 273     |
| (304)                                     | (180)   | Benefit payments                                     | (114)  | (136)   | (133)   | (161)   | (143)   |
| 340                                       | (121)   | Net flows                                            | 32     | 174     | 200     | 210     | 130     |
| 927                                       | 2,267   | Change in market value, interest credited, and other | 2,447  | 990     | 3,072   | 843     | 84      |
| (289)                                     | (135)   | Policy charges                                       | (95)   | (129)   | (138)   | (144)   | (145)   |
| —                                         | 22,431  | Acquisition                                          | 22,431 | —       | —       | —       | —       |
| 44,927                                    | 39,780  | Ending total account value                           | 39,780 | 40,815  | 43,949  | 44,858  | 44,927  |
| Fixed Annuities:                          |         |                                                      |        |         |         |         |         |
| 3,514                                     | 3,396   | Beginning total account value                        | 3,473  | 3,498   | 3,523   | 3,514   | 3,574   |
| 288                                       | 167     | Sales                                                | 57     | 47      | 33      | 92      | 196     |
| (102)                                     | (66)    | Surrenders and withdrawals                           | (32)   | (33)    | (42)    | (51)    | (51)    |
| 186                                       | 101     | Net sales (redemptions)                              | 25     | 14      | (9)     | 41      | 145     |
| (83)                                      | (87)    | Benefit payments                                     | (46)   | (39)    | (36)    | (45)    | (38)    |
| 103                                       | 14      | Net flows                                            | (21)   | (25)    | (45)    | (4)     | 107     |
| 107                                       | 90      | Interest credited and other                          | 47     | 51      | 37      | 65      | 42      |
| (2)                                       | (2)     | Policy charges                                       | (1)    | (1)     | (1)     | (1)     | (1)     |
| 3,722                                     | 3,498   | Ending total account value                           | 3,498  | 3,523   | 3,514   | 3,574   | 3,722   |
| SALES BY DISTRIBUTION CHANNEL             |         |                                                      |        |         |         |         |         |
| Life Insurance:                           |         |                                                      |        |         |         |         |         |
| Excluding corporate-owned life insurance: |         |                                                      |        |         |         |         |         |
| 122                                       | 116     | Prudential Agents                                    | 58     | 53      | 61      | 62      | 60      |
| 62                                        | 45      | Third party distribution                             | 22     | 17      | 49      | 28      | 34      |
| 7                                         | 17      | Corporate-owned life insurance                       | 13     | 3       | 1       | 6       | 1       |
| 191                                       | 178     | Total                                                | 93     | 73      | 111     | 96      | 95      |
| Variable and Fixed Annuities (1):         |         |                                                      |        |         |         |         |         |
| 805                                       | 706     | Prudential Agents                                    | 380    | 391     | 415     | 405     | 400     |
| 204                                       | 188     | Wirehouses                                           | 109    | 115     | 89      | 108     | 96      |
| 2,538                                     | 674     | Independent Financial Planners (2)                   | 638    | 1,010   | 1,077   | 1,302   | 1,236   |
| 3,547                                     | 1,568   | Total                                                | 1,127  | 1,516   | 1,581   | 1,815   | 1,732   |

(1) Amounts represent gross sales.

(2) Including bank distribution.

INSURANCE DIVISION - INDIVIDUAL LIFE ACCOUNT VALUE ACTIVITY  
(in millions)

| Year-to-date                                |        |                                                     | 2003   |        |        | 2004   |        |
|---------------------------------------------|--------|-----------------------------------------------------|--------|--------|--------|--------|--------|
| 2004                                        | 2003   |                                                     | 2Q     | 3Q     | 4Q     | 1Q     | 2Q     |
| <b>INDIVIDUAL LIFE INSURANCE:</b>           |        |                                                     |        |        |        |        |        |
| <i>Policyholders' Account Balances (1):</i> |        |                                                     |        |        |        |        |        |
| 4,520                                       | 4,112  | Beginning balance                                   | 4,205  | 4,275  | 4,373  | 4,520  | 4,567  |
| 588                                         | 486    | Premiums and deposits                               | 237    | 248    | 281    | 293    | 295    |
| (319)                                       | (265)  | Surrenders and withdrawals                          | (143)  | (137)  | (147)  | (158)  | (161)  |
| 269                                         | 221    | Net sales                                           | 94     | 111    | 134    | 135    | 134    |
| (47)                                        | (42)   | Benefit payments                                    | (20)   | (25)   | (20)   | (25)   | (22)   |
| 222                                         | 179    | Net flows                                           | 74     | 86     | 114    | 110    | 112    |
| 33                                          | 47     | Interest credited and other                         | 27     | 39     | 55     | (49)   | 82     |
| 33                                          | (9)    | Net transfers (to) from separate account            | (2)    | (1)    | 10     | 18     | 15     |
| (66)                                        | (54)   | Policy charges                                      | (29)   | (26)   | (32)   | (32)   | (34)   |
| 4,742                                       | 4,275  | Ending balance                                      | 4,275  | 4,373  | 4,520  | 4,567  | 4,742  |
| <i>Separate Account Liabilities:</i>        |        |                                                     |        |        |        |        |        |
| 13,981                                      | 11,412 | Beginning balance                                   | 11,235 | 12,511 | 12,843 | 13,981 | 14,246 |
| 686                                         | 752    | Premiums and deposits                               | 379    | 354    | 328    | 331    | 355    |
| (285)                                       | (334)  | Surrenders and withdrawals                          | (177)  | (132)  | (134)  | (145)  | (140)  |
| 401                                         | 418    | Net sales                                           | 202    | 222    | 194    | 186    | 215    |
| (14)                                        | (13)   | Benefit payments                                    | (8)    | (5)    | (4)    | (8)    | (6)    |
| 387                                         | 405    | Net flows                                           | 194    | 217    | 190    | 178    | 209    |
| 415                                         | 1,157  | Change in market value, interest credited and other | 1,311  | 340    | 1,181  | 328    | 87     |
| (76)                                        | (52)   | Net transfers to general account                    | (23)   | (21)   | (29)   | (39)   | (37)   |
| (404)                                       | (411)  | Policy charges                                      | (206)  | (204)  | (204)  | (202)  | (202)  |
| 14,303                                      | 12,511 | Ending balance                                      | 12,511 | 12,843 | 13,981 | 14,246 | 14,303 |

(1) Includes fixed rate funds, alliance deposits, supplementary contracts and deferred revenues on variable products.

INSURANCE DIVISION - ANNUITIES ACCOUNT VALUE ACTIVITY  
(in millions)

| Year-to-date                                  |         |                                                     | 2003   |         |         | 2004    |         |
|-----------------------------------------------|---------|-----------------------------------------------------|--------|---------|---------|---------|---------|
| 2004                                          | 2003    |                                                     | 2Q     | 3Q      | 4Q      | 1Q      | 2Q      |
| <b>INDIVIDUAL ANNUITIES:</b>                  |         |                                                     |        |         |         |         |         |
| <i>Account Values in General Account (1):</i> |         |                                                     |        |         |         |         |         |
| 7,660                                         | 6,795   | Beginning balance                                   | 7,073  | 7,457   | 7,614   | 7,660   | 9,675   |
| 587                                           | 597     | Premiums and deposits                               | 327    | 263     | 209     | 249     | 338     |
| (460)                                         | (207)   | Surrenders and withdrawals                          | (100)  | (102)   | (120)   | (251)   | (209)   |
| 127                                           | 390     | Net sales (redemptions)                             | 227    | 161     | 89      | (2)     | 129     |
| (163)                                         | (151)   | Benefit payments                                    | (78)   | (71)    | (69)    | (82)    | (81)    |
| (36)                                          | 239     | Net flows                                           | 149    | 90      | 20      | (84)    | 48      |
| 140                                           | 147     | Interest credited and other                         | 71     | 105     | 62      | 22      | 118     |
| 2,340                                         | 122     | Net transfers (to) from separate account (2)        | 8      | (36)    | (34)    | 2,079   | 261     |
| (3)                                           | (4)     | Policy charges                                      | (2)    | (2)     | (2)     | (2)     | (1)     |
| —                                             | 158     | Acquisition                                         | 158    | —       | —       | —       | —       |
| 10,101                                        | 7,457   | Ending balance                                      | 7,457  | 7,614   | 7,660   | 9,675   | 10,101  |
| <i>Account Values in Separate Account:</i>    |         |                                                     |        |         |         |         |         |
| 39,803                                        | 11,939  | Beginning balance                                   | 11,365 | 35,821  | 36,724  | 39,803  | 38,757  |
| 2,960                                         | 971     | Premiums and deposits                               | 800    | 1,253   | 1,372   | 1,566   | 1,394   |
| (2,257)                                       | (1,201) | Surrenders and withdrawals                          | (856)  | (1,090) | (1,137) | (1,152) | (1,105) |
| 703                                           | (230)   | Net sales (redemptions)                             | (56)   | 163     | 235     | 414     | 289     |
| (224)                                         | (116)   | Benefit payments                                    | (82)   | (104)   | (100)   | (124)   | (100)   |
| 479                                           | (346)   | Net flows                                           | (138)  | 59      | 135     | 290     | 189     |
| 894                                           | 2,210   | Change in market value, interest credited and other | 2,423  | 936     | 3,047   | 886     | 8       |
| (2,340)                                       | (122)   | Net transfers (to) from general account (2)         | (8)    | 36      | 34      | (2,079) | (261)   |
| (288)                                         | (133)   | Policy charges                                      | (94)   | (128)   | (137)   | (143)   | (145)   |
| —                                             | 22,273  | Acquisition                                         | 22,273 | —       | —       | —       | —       |
| 38,548                                        | 35,821  | Ending balance                                      | 35,821 | 36,724  | 39,803  | 38,757  | 38,548  |

- (1) Premiums and deposits, and surrenders and withdrawals, are classified within the general account and separate account for purposes of this presentation based on the allocation of customer funds. For example, premiums allocated by customers to separate account investments at the time of sale, while remitted through the company's general account, are shown as separate account premium in this display, rather than as general account premium and transfers to the separate account.
- (2) Includes the transfer in classification, as of January 1, 2004, of \$2,168 million of assets from separate account to general account, reflecting the adoption of Statement of Position 03-1, "Accounting and Reporting by Insurance Enterprises for Certain Non-Traditional Long-Duration Contracts and for Separate Accounts" (SOP 03-1).

INSURANCE DIVISION - DEFERRED POLICY ACQUISITION COSTS  
(in millions)

| Year-to-date                      |              |                                                          | 2003         |              |              | 2004         |              |
|-----------------------------------|--------------|----------------------------------------------------------|--------------|--------------|--------------|--------------|--------------|
| 2004                              | 2003         |                                                          | 2Q           | 3Q           | 4Q           | 1Q           | 2Q           |
| <b>INDIVIDUAL LIFE INSURANCE:</b> |              |                                                          |              |              |              |              |              |
| 3,194                             | 3,110        | Beginning balance                                        | 3,104        | 3,102        | 3,131        | 3,194        | 3,032        |
| 152                               | 151          | Capitalization                                           | 74           | 68           | 75           | 77           | 75           |
| (138)                             | (116)        | Amortization - operating results                         | (49)         | (56)         | (23)         | (70)         | (68)         |
| —                                 | —            | Amortization - realized investment gains and losses      | —            | —            | —            | —            | —            |
| (66)                              | (43)         | Impact of unrealized (gains) or losses on AFS securities | (27)         | 17           | 11           | (169)        | 103          |
| <b>3,141</b>                      | <b>3,102</b> | <b>Ending balance</b>                                    | <b>3,102</b> | <b>3,131</b> | <b>3,194</b> | <b>3,032</b> | <b>3,141</b> |
| <b>INDIVIDUAL ANNUITIES:</b>      |              |                                                          |              |              |              |              |              |
| 636                               | 473          | Beginning balance                                        | 471          | 471          | 522          | 636          | 697          |
| 195                               | 92           | Capitalization                                           | 65           | 85           | 90           | 98           | 97           |
| (77)                              | (37)         | Amortization - operating results                         | (20)         | (23)         | 13           | (37)         | (40)         |
| (2)                               | (3)          | Amortization - realized investment gains and losses      | (1)          | (3)          | (5)          | 1            | (3)          |
| 95                                | (54)         | Impact of unrealized (gains) or losses on AFS securities | (44)         | (8)          | 16           | (5)          | 100          |
| 4                                 | —            | Other (1)                                                | —            | —            | —            | 4            | —            |
| <b>851</b>                        | <b>471</b>   | <b>Ending balance</b>                                    | <b>471</b>   | <b>522</b>   | <b>636</b>   | <b>697</b>   | <b>851</b>   |
| <b>GROUP INSURANCE (2):</b>       |              |                                                          |              |              |              |              |              |
| 88                                | 57           | Beginning balance                                        | 64           | 74           | 81           | 88           | 94           |
| 15                                | 18           | Capitalization                                           | 10           | 8            | 8            | 7            | 8            |
| (2)                               | (1)          | Amortization - operating results                         | —            | (1)          | (1)          | (1)          | (1)          |
| —                                 | —            | Amortization - realized investment gains and losses      | —            | —            | —            | —            | —            |
| —                                 | —            | Impact of unrealized losses on AFS securities            | —            | —            | —            | —            | —            |
| <b>101</b>                        | <b>74</b>    | <b>Ending balance</b>                                    | <b>74</b>    | <b>81</b>    | <b>88</b>    | <b>94</b>    | <b>101</b>   |
| <b>TOTAL INSURANCE DIVISION:</b>  |              |                                                          |              |              |              |              |              |
| 3,918                             | 3,640        | Beginning balance                                        | 3,639        | 3,647        | 3,734        | 3,918        | 3,823        |
| 362                               | 261          | Capitalization                                           | 149          | 161          | 173          | 182          | 180          |
| (217)                             | (154)        | Amortization - operating results                         | (69)         | (80)         | (11)         | (108)        | (109)        |
| (2)                               | (3)          | Amortization - realized investment gains and losses      | (1)          | (3)          | (5)          | 1            | (3)          |
| 29                                | (97)         | Impact of unrealized (gains) or losses on AFS securities | (71)         | 9            | 27           | (174)        | 203          |
| 4                                 | —            | Other (1)                                                | —            | —            | —            | 4            | —            |
| <b>4,093</b>                      | <b>3,647</b> | <b>Ending balance</b>                                    | <b>3,647</b> | <b>3,734</b> | <b>3,918</b> | <b>3,823</b> | <b>4,093</b> |

(1) Reflects the impact of adoption of SOP 03-1 on January 1, 2004.

(2) Represents long-term care products.

INSURANCE DIVISION - SUPPLEMENTARY INFORMATION FOR INDIVIDUAL LIFE INSURANCE  
(dollar amounts in millions)

| Year-to-date                                |      |                                                                                                                                         | 2003 |      |      | 2004 |      |
|---------------------------------------------|------|-----------------------------------------------------------------------------------------------------------------------------------------|------|------|------|------|------|
| 2004                                        | 2003 |                                                                                                                                         | 2Q   | 3Q   | 4Q   | 1Q   | 2Q   |
| <b>Individual Life Insurance:</b>           |      |                                                                                                                                         |      |      |      |      |      |
| Policy Surrender Experience:                |      |                                                                                                                                         |      |      |      |      |      |
| 316                                         | 352  | Cash value of surrenders                                                                                                                | 182  | 154  | 147  | 164  | 152  |
| 3.4%                                        | 4.2% | Cash value of surrenders as a percentage of mean future policy benefits, policyholders' account balances, and separate account balances | 4.4% | 3.5% | 3.2% | 3.5% | 3.2% |
| Death benefits per \$1,000 of in force (1): |      |                                                                                                                                         |      |      |      |      |      |
| 2.91                                        | 2.59 | Variable and universal life                                                                                                             | 2.74 | 2.40 | 4.57 | 2.90 | 2.86 |
| 1.22                                        | 1.50 | Term life                                                                                                                               | 0.90 | 4.16 | 1.65 | 1.75 | 0.76 |
| 2.67                                        | 2.46 | Total, Individual Life Insurance                                                                                                        | 2.53 | 3.10 | 3.94 | 2.75 | 2.58 |

(1) Annualized, for interim reporting periods. Amounts are stated net of reinsurance.

INSURANCE DIVISION - SUPPLEMENTARY INFORMATION FOR GROUP INSURANCE  
(dollar amounts in millions)

| Year-to-date                                    |       | 2003  |       |        | 2004   |        |
|-------------------------------------------------|-------|-------|-------|--------|--------|--------|
| 2004                                            | 2003  | 2Q    | 3Q    | 4Q     | 1Q     | 2Q     |
| <b>GROUP INSURANCE NEW ANNUALIZED PREMIUMS:</b> |       |       |       |        |        |        |
| 161                                             | 123   | 35    | 30    | 72     | 127    | 34     |
| 105                                             | 96    | 29    | 24    | 24     | 90     | 15     |
| 266                                             | 219   | 64    | 54    | 96     | 217    | 49     |
| <b>Future Policy Benefits (2):</b>              |       |       |       |        |        |        |
|                                                 |       | 1,730 | 1,656 | 1,832  | 1,780  | 1,760  |
|                                                 |       | 201   | 217   | 224    | 277    | 279    |
|                                                 |       | 1,931 | 1,873 | 2,056  | 2,057  | 2,039  |
| <b>Policyholders' Account Balances (2):</b>     |       |       |       |        |        |        |
|                                                 |       | 4,729 | 4,499 | 4,341  | 4,353  | 4,420  |
|                                                 |       | 60    | 61    | 66     | 59     | 61     |
|                                                 |       | 4,789 | 4,560 | 4,407  | 4,412  | 4,481  |
| <b>Separate Account Liabilities (2):</b>        |       |       |       |        |        |        |
|                                                 |       | 9,994 | 9,970 | 10,253 | 10,476 | 10,810 |
|                                                 |       | —     | —     | —      | —      | —      |
|                                                 |       | 9,994 | 9,970 | 10,253 | 10,476 | 10,810 |
| <b>Group Life Insurance:</b>                    |       |       |       |        |        |        |
| 1,287                                           | 1,327 | 636   | 603   | 612    | 674    | 613    |
| 1,281                                           | 1,229 | 591   | 577   | 620    | 647    | 634    |
| 90.2%                                           | 90.9% | 89.9% | 91.2% | 90.5%  | 92.1%  | 88.2%  |
| 10.3%                                           | 9.1%  | 9.1%  | 10.0% | 10.6%  | 9.5%   | 11.1%  |
|                                                 |       | 95.6% | 93.7% | 92.8%  | 95.7%  | 94.7%  |
| <b>Group Disability Insurance (1):</b>          |       |       |       |        |        |        |
| 350                                             | 332   | 161   | 165   | 165    | 176    | 174    |
| 338                                             | 326   | 162   | 159   | 157    | 173    | 165    |
| 95.3%                                           | 90.5% | 87.0% | 93.1% | 95.5%  | 95.4%  | 95.2%  |
| 21.4%                                           | 21.7% | 23.0% | 22.4% | 24.2%  | 21.0%  | 21.8%  |
|                                                 |       | 89.2% | 87.5% | 85.0%  | 90.8%  | 89.3%  |

- (1) Group disability amounts include long-term care products.  
(2) As of end of period.  
(3) Before returns of premiums to participating policyholders for favorable claims experience.

COMBINED STATEMENTS OF OPERATIONS - INVESTMENT DIVISION  
(in millions)

| Year-to-date                      |       |          | 2003  |       |       | 2004  |       |
|-----------------------------------|-------|----------|-------|-------|-------|-------|-------|
| 2004                              | 2003  | % Change | 2Q    | 3Q    | 4Q    | 1Q    | 2Q    |
| <b>Revenues (1):</b>              |       |          |       |       |       |       |       |
| 39                                | 22    | 77%      | 8     | 1     | 6     | 12    | 27    |
| 53                                | 37    | 43%      | 19    | 17    | 18    | 18    | 35    |
| 1,107                             | 1,109 | —        | 553   | 516   | 526   | 523   | 584   |
| 1,099                             | 1,720 | -36%     | 906   | 481   | 494   | 477   | 622   |
| 2,298                             | 2,888 | -20%     | 1,486 | 1,015 | 1,044 | 1,030 | 1,268 |
| <b>Benefits and Expenses (1):</b> |       |          |       |       |       |       |       |
| 416                               | 414   | —        | 204   | 187   | 190   | 208   | 208   |
| 579                               | 469   | 23%      | 233   | 239   | 238   | 226   | 353   |
| 10                                | 16    | -38%     | 8     | 9     | 8     | 9     | 1     |
| (22)                              | (15)  | -47%     | (8)   | (6)   | (8)   | (8)   | (14)  |
| 29                                | 36    | -19%     | 17    | 15    | 15    | 15    | 14    |
| 1,118                             | 1,818 | -39%     | 955   | 488   | 545   | 484   | 634   |
| 2,130                             | 2,738 | -22%     | 1,409 | 932   | 988   | 934   | 1,196 |
| 168                               | 150   | 12%      | 77    | 83    | 56    | 96    | 72    |

- (1) Revenues exclude realized investment gains, net of losses and related adjustments and investment gains, net of losses, on trading account assets supporting insurance liabilities. Benefits and expenses exclude charges related to realized investment gains, net of losses and change in experience-rated contractholder liabilities due to asset value changes.

## Six Months Ended June 30, 2004

(1) Revenues exclude realized investment gains, net of losses and related adjustments and investment gains, net of losses, on trading account assets supporting insurance liabilities. Benefits and expenses exclude charges related to realized investment gains, net of losses and change in experience-rated contractholder liabilities due to asset value changes.

INVESTMENT DIVISION - SUPPLEMENTARY REVENUE INFORMATION FOR ASSET MANAGEMENT SEGMENT  
(dollar amounts in millions unless otherwise noted)

| Year-to-date                                                                    |      |             | 2003 |     |     | 2004 |     |
|---------------------------------------------------------------------------------|------|-------------|------|-----|-----|------|-----|
| 2004                                                                            | 2003 | %<br>Change | 2Q   | 3Q  | 4Q  | 1Q   | 2Q  |
| <b>Asset Management Segment:</b>                                                |      |             |      |     |     |      |     |
| Analysis of revenues by source:                                                 |      |             |      |     |     |      |     |
| Investment Management and Advisory Services:                                    |      |             |      |     |     |      |     |
| 108                                                                             | 88   | 23%         | 45   | 50  | 49  | 54   | 54  |
| 212                                                                             | 166  | 28%         | 87   | 92  | 114 | 95   | 117 |
| 112                                                                             | 105  | 7%          | 50   | 56  | 58  | 53   | 59  |
| 432                                                                             | 359  | 20%         | 182  | 198 | 221 | 202  | 230 |
| 281                                                                             | 280  | —           | 152  | 144 | 158 | 145  | 136 |
| 713                                                                             | 639  | 12%         | 334  | 342 | 379 | 347  | 366 |
| Analysis of commissions, investment management fees and other revenues by type: |      |             |      |     |     |      |     |
| Investment Management and Advisory Services:                                    |      |             |      |     |     |      |     |
| 395                                                                             | 327  | 21%         | 162  | 173 | 182 | 186  | 209 |
| 21                                                                              | 19   | 11%         | 14   | 16  | 33  | 9    | 12  |
| 416                                                                             | 346  | 20%         | 176  | 189 | 215 | 195  | 221 |
| 262                                                                             | 269  | -3%         | 146  | 135 | 151 | 136  | 126 |
| 678                                                                             | 615  | 10%         | 322  | 324 | 366 | 331  | 347 |

(1) Represents mutual fund and other segment revenues other than asset management fees paid to affiliates, which are included in appropriate categories above.

INVESTMENT DIVISION - SUPPLEMENTARY INFORMATION FOR FINANCIAL ADVISORY SEGMENT  
(dollar amounts in millions unless otherwise noted)

| Year-to-date                                                                  |                                                                                                                                                                                                                     | 2003  | 2003  | 2004  | 2004  |
|-------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------|-------|-------|-------|
| 2004                                                                          |                                                                                                                                                                                                                     | 3Q    | 4Q    | 1Q    | 2Q    |
| <b>Information pertaining to Wachovia Securities Financial Holdings, LLC:</b> |                                                                                                                                                                                                                     |       |       |       |       |
| Revenues:                                                                     |                                                                                                                                                                                                                     |       |       |       |       |
| 111                                                                           | Net investment income                                                                                                                                                                                               | 53    | 55    | 56    | 55    |
| 1,216                                                                         | Commissions                                                                                                                                                                                                         | 620   | 626   | 665   | 551   |
| 795                                                                           | Fees                                                                                                                                                                                                                | 351   | 364   | 393   | 402   |
| 55                                                                            | Other non-interest revenues                                                                                                                                                                                         | 51    | 36    | 36    | 19    |
| 2,177                                                                         | Total revenues                                                                                                                                                                                                      | 1,075 | 1,081 | 1,150 | 1,027 |
| Expenses:                                                                     |                                                                                                                                                                                                                     |       |       |       |       |
| 1,930                                                                         | Expenses before transition costs                                                                                                                                                                                    | 939   | 948   | 1,001 | 929   |
| 123                                                                           | Transition costs                                                                                                                                                                                                    | 41    | 43    | 57    | 66    |
| 2,053                                                                         | Total expenses                                                                                                                                                                                                      | 980   | 991   | 1,058 | 995   |
| 124                                                                           | Income before income taxes                                                                                                                                                                                          | 95    | 90    | 92    | 32    |
| 47                                                                            | Prudential Financial, Inc., 38% share of Wachovia Securities Financial Holdings, LLC                                                                                                                                | 36    | 34    | 35    | 12    |
| (4)                                                                           | Purchase accounting and related adjustments                                                                                                                                                                         | (5)   | (9)   | (3)   | (1)   |
| 43                                                                            | Prudential Financial, Inc., equity income from Wachovia Securities Financial Holdings, LLC                                                                                                                          | 31    | 25    | 32    | 11    |
| 41.3%                                                                         | Recurring revenue as a percentage of total non-interest revenue (1)                                                                                                                                                 | 38.2% | 38.0% | 39.1% | 41.3% |
|                                                                               | Total client assets (\$ in billions) (2)                                                                                                                                                                            | 568.5 | 603.1 | 614.9 | 618.9 |
| Distribution representatives (2):                                             |                                                                                                                                                                                                                     |       |       |       |       |
|                                                                               | Series 7 Financial Advisors                                                                                                                                                                                         | 8,309 | 8,192 | 8,133 | 8,009 |
|                                                                               | Series 6 Financial Representatives                                                                                                                                                                                  | 3,316 | 3,270 | 3,081 | 2,871 |
|                                                                               | Customer debit balances (\$ in billions) (2)                                                                                                                                                                        | 5.6   | 6.1   | 6.1   | 6.3   |
| (96)                                                                          | Prudential Financial, Inc. income (loss) from investment in Wachovia Securities Financial Holdings, LLC, including 38% interest in results, costs incurred at Prudential level, and purchase accounting adjustments | 4     | (64)  | (17)  | (79)  |

(1) Calculated on a YTD annualized basis. 2003 amounts are calculated from July 1, 2003.

(2) As of end of period.

INVESTMENT DIVISION - ASSETS UNDER MANAGEMENT FOR INVESTMENT MANAGEMENT AND ADVISORY SERVICES OPERATIONS  
(in billions)

| June 30, 2004           |             |              |             |              |
|-------------------------|-------------|--------------|-------------|--------------|
|                         | Equity      | Fixed Income | Real Estate | Total        |
| Retail customers        | 43.5        | 29.9         | 1.0         | 74.4         |
| Institutional customers | 38.3        | 55.1         | 12.9        | 106.3        |
| General account         | 3.0         | 143.2        | 1.4         | 147.6        |
| <b>Total</b>            | <b>84.8</b> | <b>228.2</b> | <b>15.3</b> | <b>328.3</b> |

  

| June 30, 2003           |             |              |             |              |
|-------------------------|-------------|--------------|-------------|--------------|
|                         | Equity      | Fixed Income | Real Estate | Total        |
| Retail customers        | 36.7        | 44.4         | 1.4         | 82.5         |
| Institutional customers | 26.7        | 49.7         | 12.8        | 89.2         |
| General account         | 2.9         | 123.0        | 1.2         | 127.1        |
| <b>Total</b>            | <b>66.3</b> | <b>217.1</b> | <b>15.4</b> | <b>298.8</b> |

| Year-to-date                                                              |       |                                                                   | 2003  |       |       | 2004  |       |
|---------------------------------------------------------------------------|-------|-------------------------------------------------------------------|-------|-------|-------|-------|-------|
| 2004                                                                      | 2003  |                                                                   | 2Q    | 3Q    | 4Q    | 1Q    | 2Q    |
| Institutional Assets Under Management:                                    |       |                                                                   |       |       |       |       |       |
| Assets gathered by Investment Management & Advisory Services sales force: |       |                                                                   |       |       |       |       |       |
| 69.3                                                                      | 62.0  | Beginning assets under management                                 | 60.8  | 64.4  | 65.6  | 69.3  | 74.2  |
| 10.1                                                                      | 4.7   | Additions to managed portfolio                                    | 2.1   | 3.1   | 5.4   | 5.6   | 4.5   |
| (7.4)                                                                     | (5.7) | Withdrawals                                                       | (2.6) | (3.1) | (3.9) | (2.8) | (4.6) |
| 1.6                                                                       | 4.2   | Change in market value                                            | 4.2   | 1.3   | 2.6   | 1.6   | —     |
| 0.4                                                                       | (0.8) | Net money market flows                                            | (0.1) | (0.1) | (0.4) | 0.5   | (0.1) |
| 74.0                                                                      | 64.4  | Ending assets under management                                    | 64.4  | 65.6  | 69.3  | 74.2  | 74.0  |
| 32.3                                                                      | 24.8  | Other institutional assets under management                       | 24.8  | 24.1  | 25.5  | 25.7  | 32.3  |
| 106.3                                                                     | 89.2  | Total assets managed for institutional customers at end of period | 89.2  | 89.7  | 94.8  | 99.9  | 106.3 |

INVESTMENT DIVISION - MUTUAL FUNDS AND WRAP-FEE PRODUCTS  
(in millions)

| Year-to-date                                                                  |         |                                                                     | 2003    |         |         | 2004    |         |
|-------------------------------------------------------------------------------|---------|---------------------------------------------------------------------|---------|---------|---------|---------|---------|
| 2004                                                                          | 2003    |                                                                     | 2Q      | 3Q      | 4Q      | 1Q      | 2Q      |
| <b>Mutual Funds Assets Under Management:</b>                                  |         |                                                                     |         |         |         |         |         |
| 46,784                                                                        | 49,756  | Beginning total mutual funds assets                                 | 48,170  | 51,835  | 51,016  | 46,784  | 44,027  |
| 1,545                                                                         | 2,186   | Sales (other than money market)                                     | 1,100   | 963     | 758     | 873     | 672     |
| (2,853)                                                                       | (2,320) | Redemptions (other than money market)                               | (1,358) | (1,749) | (1,385) | (1,296) | (1,557) |
| 885                                                                           | 2,686   | Reinvestment of distributions and change in market value            | 2,583   | 757     | 2,447   | 566     | 319     |
| (6,587)                                                                       | (4,605) | Net money market sales                                              | (2,792) | (790)   | (6,052) | (2,900) | (3,687) |
| —                                                                             | 4,132   | Acquisition                                                         | 4,132   | —       | —       | —       | —       |
| 39,774                                                                        | 51,835  | Ending total mutual funds assets                                    | 51,835  | 51,016  | 46,784  | 44,027  | 39,774  |
| (1,308)                                                                       | (134)   | Net Mutual Funds redemptions other than money market                | (258)   | (786)   | (627)   | (423)   | (885)   |
| <b>Wrap-fee Products Assets Under Administration (1):</b>                     |         |                                                                     |         |         |         |         |         |
| 19,833                                                                        | 15,153  | Beginning total wrap-fee product assets                             | 14,860  | 16,702  | 17,960  | 19,833  | 21,084  |
| 4,176                                                                         | 2,749   | Sales (2)                                                           | 1,462   | 1,754   | 1,612   | 2,154   | 2,022   |
| (3,001)                                                                       | (2,523) | Redemptions                                                         | (1,345) | (1,370) | (1,361) | (1,423) | (1,578) |
| 706                                                                           | 1,323   | Reinvestment of distributions and change in market value (2)        | 1,725   | 874     | 1,622   | 520     | 186     |
| 6,014                                                                         | —       | Other (3)                                                           | —       | —       | —       | —       | 6,014   |
| 27,728                                                                        | 16,702  | Ending total wrap-fee product assets                                | 16,702  | 17,960  | 19,833  | 21,084  | 27,728  |
| —                                                                             | 18,089  | Other managed accounts at end of period (4)                         | 18,089  | 804     | 807     | —       | —       |
| 27,728                                                                        | 34,791  | Total wrap-fee products and other managed accounts at end of period | 34,791  | 18,764  | 20,640  | 21,084  | 27,728  |
| 1,175                                                                         | 226     | Net wrap-fee product sales (1)                                      | 117     | 384     | 251     | 731     | 444     |
| <b>MUTUAL FUNDS AND WRAP-FEE PRODUCTS GROSS SALES BY DISTRIBUTION CHANNEL</b> |         |                                                                     |         |         |         |         |         |
| <u>Mutual funds, excluding wrap-fee products (5):</u>                         |         |                                                                     |         |         |         |         |         |
| 228                                                                           | 218     | Prudential Agents                                                   | 119     | 93      | 105     | 121     | 107     |
| —                                                                             | 826     | Financial Advisors                                                  | 357     | —       | —       | —       | —       |
| 1,265                                                                         | 1,117   | Third party distributors (6)                                        | 616     | 865     | 649     | 727     | 538     |
| 52                                                                            | 25      | Other                                                               | 8       | 5       | 4       | 25      | 27      |
| 1,545                                                                         | 2,186   | Total                                                               | 1,100   | 963     | 758     | 873     | 672     |
| <u>Wrap-fee products (1):</u>                                                 |         |                                                                     |         |         |         |         |         |
| 313                                                                           | 198     | Prudential Agents                                                   | 80      | 102     | 117     | 139     | 174     |
| —                                                                             | 2,269   | Financial Advisors                                                  | 1,215   | —       | —       | —       | —       |
| 3,863                                                                         | 282     | Third party distributors (6)                                        | 167     | 1,652   | 1,495   | 2,015   | 1,848   |
| 4,176                                                                         | 2,749   | Total                                                               | 1,462   | 1,754   | 1,612   | 2,154   | 2,022   |

- (1) Excludes other managed accounts.
- (2) As a result of the combination of the company's retail securities brokerage business with Wachovia Securities Financial Holdings, LLC, the Asset Management segment assumed responsibility for management of Latin American wrap-fee assets amounting to \$383 million as of July 1, 2003 which were formerly managed within the International Investments segment. This balance is included in "Reinvestment of distributions and change in market value". New sales related to this business are included in the Asset Management segment's wrap-fee sales data commencing with the third quarter of 2003.
- (3) As a result of agreements in connection with the formation of the retail securities brokerage joint venture with Wachovia, the Asset Management segment assumed administrative responsibilities for Wachovia Securities customer assets under wrap-fee and managed account programs.
- (4) Other managed accounts which were associated with businesses that were combined into Wachovia Securities Financial Holdings, LLC on July 1, 2003 are no longer reported by Prudential Financial, Inc. as a component of its wrap-fee products and other managed accounts, commencing as of that date. These managed accounts amounted to \$17.3 billion as of June 30, 2003.
- (5) Other than money market.
- (6) Includes, effective July 1, 2003, production through Financial Advisors formerly associated with Prudential Securities, who became associated with Wachovia Securities Financial Holdings, LLC as a result of the combination of Prudential's retail securities brokerage operation with Wachovia Securities Financial Holdings, LLC as of that date.

INVESTMENT DIVISION - RETIREMENT SALES RESULTS AND ACCOUNT VALUES  
(in millions)

| Year-to-date                                           |         |                                              | 2003    |         |        | 2004    |         |
|--------------------------------------------------------|---------|----------------------------------------------|---------|---------|--------|---------|---------|
| 2004                                                   | 2003    |                                              | 2Q      | 3Q      | 4Q     | 1Q      | 2Q      |
| <b>RETIREMENT SALES AND ACCOUNT VALUES</b>             |         |                                              |         |         |        |         |         |
| <b>Defined Contribution:</b>                           |         |                                              |         |         |        |         |         |
| 28,658                                                 | 22,914  | Beginning total account value                | 22,757  | 24,315  | 26,766 | 28,658  | 28,844  |
| 3,363                                                  | 1,904   | Sales                                        | 876     | 2,484   | 791    | 1,124   | 2,239   |
| (4,055)                                                | (1,908) | Withdrawals                                  | (1,270) | (613)   | (860)  | (1,535) | (2,520) |
| 1,218                                                  | 1,405   | Change in market value and interest credited | 1,952   | 580     | 1,961  | 597     | 621     |
| 35,920                                                 | —       | Acquisition                                  | —       | —       | —      | —       | 35,920  |
| 65,104                                                 | 24,315  | Ending total account value                   | 24,315  | 26,766  | 28,658 | 28,844  | 65,104  |
| (692)                                                  | (4)     | Net sales (withdrawals)                      | (394)   | 1,871   | (69)   | (411)   | (281)   |
| Asset management of ending total account value:        |         |                                              |         |         |        |         |         |
|                                                        |         | Proprietary                                  | 17,023  | 17,331  | 18,085 | 17,797  | 43,166  |
|                                                        |         | Non-proprietary                              | 7,292   | 9,435   | 10,573 | 11,047  | 21,938  |
|                                                        |         | Total                                        | 24,315  | 26,766  | 28,658 | 28,844  | 65,104  |
| <b>Guaranteed Products:</b>                            |         |                                              |         |         |        |         |         |
| 41,955                                                 | 39,058  | Beginning total account value                | 38,925  | 40,372  | 40,727 | 41,955  | 42,260  |
| 2,205                                                  | 1,202   | Sales                                        | 648     | 966     | 1,088  | 501     | 1,704   |
| (3,163)                                                | (2,065) | Withdrawals and benefits                     | (1,020) | (1,045) | (903)  | (842)   | (2,321) |
| 900                                                    | 2,001   | Change in market value and interest income   | 1,520   | 381     | 899    | 1,033   | (133)   |
| (675)                                                  | 176     | Other (1)                                    | 299     | 53      | 144    | (387)   | (288)   |
| 19,143                                                 | —       | Acquisition                                  | —       | —       | —      | —       | 19,143  |
| 60,365                                                 | 40,372  | Ending total account value                   | 40,372  | 40,727  | 41,955 | 42,260  | 60,365  |
| (958)                                                  | (863)   | Net sales (withdrawals)                      | (372)   | (79)    | 185    | (341)   | (617)   |
| Product composition of ending total account value (2): |         |                                              |         |         |        |         |         |
|                                                        |         | Spread-based products                        | 18,994  | 18,853  | 19,606 | 20,256  | 23,407  |
|                                                        |         | Fee-based products                           | 21,378  | 21,874  | 22,349 | 22,004  | 36,958  |
|                                                        |         | Total                                        | 40,372  | 40,727  | 41,955 | 42,260  | 60,365  |

- (1) Represents changes in asset balances for externally managed accounts. Includes a \$152 million reduction in account value as of January 1, 2004 reflecting the adoption of SOP 03-1.
- (2) Fee and spread based product account values reflect the reclassification of \$471 million of account values from fee based to spread based as of January 1, 2004, upon the adoption of SOP 03-1.

COMBINED STATEMENTS OF OPERATIONS - INTERNATIONAL INSURANCE AND INVESTMENTS DIVISION  
(in millions)

| Year-to-date               |       |             |                                                           | 2003  |       |       | 2004  |       |
|----------------------------|-------|-------------|-----------------------------------------------------------|-------|-------|-------|-------|-------|
| 2004                       | 2003  | %<br>Change |                                                           | 2Q    | 3Q    | 4Q    | 1Q    | 2Q    |
| Revenues (1):              |       |             |                                                           |       |       |       |       |       |
| 2,684                      | 2,270 | 18%         | Premiums                                                  | 1,129 | 1,170 | 1,236 | 1,330 | 1,354 |
| 124                        | 112   | 11%         | Policy charges and fee income                             | 58    | 54    | 60    | 63    | 61    |
| 467                        | 398   | 17%         | Net investment income                                     | 205   | 212   | 189   | 231   | 236   |
| 225                        | 161   | 40%         | Commissions, investment management fees, and other income | 87    | 85    | 64    | 94    | 131   |
| 3,500                      | 2,941 | 19%         | Total revenues                                            | 1,479 | 1,521 | 1,549 | 1,718 | 1,782 |
| Benefits and Expenses (1): |       |             |                                                           |       |       |       |       |       |
| 2,136                      | 1,771 | 21%         | Insurance and annuity benefits                            | 865   | 894   | 949   | 1,064 | 1,072 |
| 55                         | 52    | 6%          | Interest credited to policyholders' account balances      | 27    | 27    | 30    | 26    | 29    |
| 3                          | 1     | 200%        | Interest expense                                          | 1     | 1     | 1     | 1     | 2     |
| (365)                      | (352) | -4%         | Deferral of acquisition costs                             | (175) | (157) | (186) | (190) | (175) |
| 158                        | 145   | 9%          | Amortization of acquisition costs                         | 71    | 69    | 70    | 79    | 79    |
| 1,032                      | 929   | 11%         | General and administrative expenses                       | 473   | 464   | 501   | 519   | 513   |
| 3,019                      | 2,546 | 19%         | Total benefits and expenses                               | 1,262 | 1,298 | 1,365 | 1,499 | 1,520 |
| 481                        | 395   | 22%         | Adjusted operating income before income taxes             | 217   | 223   | 184   | 219   | 262   |

- (1) Revenues exclude realized investment gains, net of losses and related adjustments and investment gains, net of losses, on trading account assets supporting insurance liabilities. Benefits and expenses exclude charges related to realized investment gains, net of losses and change in experience-rated contractholder liabilities due to asset value changes.

COMBINING STATEMENTS OF OPERATIONS - INTERNATIONAL INSURANCE AND INVESTMENTS DIVISION  
(in millions)

|                                                                 | Six Months Ended June 30, 2004                                   |                                                       |                                                |                              | Quarter Ended June 30, 2004                                      |                                                       |                                                |                              |
|-----------------------------------------------------------------|------------------------------------------------------------------|-------------------------------------------------------|------------------------------------------------|------------------------------|------------------------------------------------------------------|-------------------------------------------------------|------------------------------------------------|------------------------------|
|                                                                 | Total<br>International<br>Insurance &<br>Investments<br>Division | International<br>Insurance<br>excl. Gibraltar<br>Life | International<br>Insurance -<br>Gibraltar Life | International<br>Investments | Total<br>International<br>Insurance &<br>Investments<br>Division | International<br>Insurance<br>excl. Gibraltar<br>Life | International<br>Insurance -<br>Gibraltar Life | International<br>Investments |
| <b>Revenues (1):</b>                                            |                                                                  |                                                       |                                                |                              |                                                                  |                                                       |                                                |                              |
| Premiums                                                        | 2,684                                                            | 1,449                                                 | 1,235                                          | —                            | 1,354                                                            | 697                                                   | 657                                            | —                            |
| Policy charges and fee<br>income                                | 124                                                              | 82                                                    | 42                                             | —                            | 61                                                               | 38                                                    | 23                                             | —                            |
| Net investment income                                           | 467                                                              | 150                                                   | 298                                            | 19                           | 236                                                              | 78                                                    | 148                                            | 10                           |
| Commissions, investment<br>management fees, and<br>other income | 225                                                              | (10)                                                  | (13)                                           | 248                          | 131                                                              | —                                                     | (4)                                            | 135                          |
| <b>Total revenues</b>                                           | <b>3,500</b>                                                     | <b>1,671</b>                                          | <b>1,562</b>                                   | <b>267</b>                   | <b>1,782</b>                                                     | <b>813</b>                                            | <b>824</b>                                     | <b>145</b>                   |
| <b>Benefits and Expenses (1):</b>                               |                                                                  |                                                       |                                                |                              |                                                                  |                                                       |                                                |                              |
| Insurance and annuity<br>benefits                               | 2,136                                                            | 1,102                                                 | 1,034                                          | —                            | 1,072                                                            | 529                                                   | 543                                            | —                            |
| Interest credited to<br>policyholders' account<br>balances      | 55                                                               | 8                                                     | 47                                             | —                            | 29                                                               | 4                                                     | 25                                             | —                            |
| Interest expense                                                | 3                                                                | 6                                                     | (4)                                            | 1                            | 2                                                                | 3                                                     | (1)                                            | —                            |
| Deferral of acquisition costs                                   | (365)                                                            | (254)                                                 | (111)                                          | —                            | (175)                                                            | (119)                                                 | (56)                                           | —                            |
| Amortization of acquisition<br>costs                            | 158                                                              | 120                                                   | 38                                             | —                            | 79                                                               | 56                                                    | 23                                             | —                            |
| General and administrative<br>expenses                          | 1,032                                                            | 439                                                   | 349                                            | 244                          | 513                                                              | 211                                                   | 175                                            | 127                          |
| <b>Total benefits and<br/>expenses</b>                          | <b>3,019</b>                                                     | <b>1,421</b>                                          | <b>1,353</b>                                   | <b>245</b>                   | <b>1,520</b>                                                     | <b>684</b>                                            | <b>709</b>                                     | <b>127</b>                   |
| <b>Adjusted operating income<br/>before income taxes</b>        | <b>481</b>                                                       | <b>250</b>                                            | <b>209</b>                                     | <b>22</b>                    | <b>262</b>                                                       | <b>129</b>                                            | <b>115</b>                                     | <b>18</b>                    |
|                                                                 |                                                                  |                                                       |                                                |                              |                                                                  |                                                       |                                                |                              |
|                                                                 | Six Months Ended June 30, 2003                                   |                                                       |                                                |                              | Quarter Ended June 30, 2003                                      |                                                       |                                                |                              |
|                                                                 | Total<br>International<br>Insurance &<br>Investments<br>Division | International<br>Insurance<br>excl. Gibraltar<br>Life | International<br>Insurance -<br>Gibraltar Life | International<br>Investments | Total<br>International<br>Insurance &<br>Investments<br>Division | International<br>Insurance<br>excl. Gibraltar<br>Life | International<br>Insurance -<br>Gibraltar Life | International<br>Investments |
| <b>Revenues (1):</b>                                            |                                                                  |                                                       |                                                |                              |                                                                  |                                                       |                                                |                              |
| Premiums                                                        | 2,270                                                            | 1,229                                                 | 1,041                                          | —                            | 1,129                                                            | 603                                                   | 526                                            | —                            |
| Policy charges and fee<br>income                                | 112                                                              | 65                                                    | 47                                             | —                            | 58                                                               | 32                                                    | 26                                             | —                            |
| Net investment income                                           | 398                                                              | 103                                                   | 272                                            | 23                           | 205                                                              | 54                                                    | 140                                            | 11                           |
| Commissions, investment<br>management fees, and<br>other income | 161                                                              | (1)                                                   | (2)                                            | 164                          | 87                                                               | —                                                     | —                                              | 87                           |
| <b>Total revenues</b>                                           | <b>2,941</b>                                                     | <b>1,396</b>                                          | <b>1,358</b>                                   | <b>187</b>                   | <b>1,479</b>                                                     | <b>689</b>                                            | <b>692</b>                                     | <b>98</b>                    |
| <b>Benefits and Expenses (1):</b>                               |                                                                  |                                                       |                                                |                              |                                                                  |                                                       |                                                |                              |
| Insurance and annuity<br>benefits                               | 1,771                                                            | 925                                                   | 846                                            | —                            | 865                                                              | 451                                                   | 414                                            | —                            |
| Interest credited to<br>policyholders' account<br>balances      | 52                                                               | 6                                                     | 46                                             | —                            | 27                                                               | 3                                                     | 24                                             | —                            |
| Interest expense                                                | 1                                                                | 6                                                     | (5)                                            | —                            | 1                                                                | 3                                                     | (2)                                            | —                            |
| Deferral of acquisition costs                                   | (352)                                                            | (253)                                                 | (99)                                           | —                            | (175)                                                            | (123)                                                 | (52)                                           | —                            |
| Amortization of acquisition<br>costs                            | 145                                                              | 126                                                   | 19                                             | —                            | 71                                                               | 62                                                    | 9                                              | —                            |
| General and administrative<br>expenses                          | 929                                                              | 377                                                   | 378                                            | 174                          | 473                                                              | 184                                                   | 201                                            | 88                           |
| <b>Total benefits and<br/>expenses</b>                          | <b>2,546</b>                                                     | <b>1,187</b>                                          | <b>1,185</b>                                   | <b>174</b>                   | <b>1,262</b>                                                     | <b>580</b>                                            | <b>594</b>                                     | <b>88</b>                    |

|                                                  |     |     |     |    |     |     |    |    |
|--------------------------------------------------|-----|-----|-----|----|-----|-----|----|----|
| Adjusted operating income<br>before income taxes | 395 | 209 | 173 | 13 | 217 | 109 | 98 | 10 |
|--------------------------------------------------|-----|-----|-----|----|-----|-----|----|----|

(1) Revenues exclude realized investment gains, net of losses and related adjustments and investment gains, net of losses, on trading account assets supporting insurance liabilities. Benefits and expenses exclude charges related to realized investment gains, net of losses and change in experience-rated contractholder liabilities due to asset value changes.

INTERNATIONAL INSURANCE SEGMENT - SUPPLEMENTARY INCOME STATEMENT INFORMATION  
(Yen and Dollars in millions)

| Year-to-date                               |           | 2003                                                                                |          |          | 2004     |          |
|--------------------------------------------|-----------|-------------------------------------------------------------------------------------|----------|----------|----------|----------|
| 2004                                       | 2003      | 2Q                                                                                  | 3Q       | 4Q       | 1Q       | 2Q       |
| Japanese Yen Basis Results:                |           |                                                                                     |          |          |          |          |
| Revenues (1):                              |           |                                                                                     |          |          |          |          |
|                                            |           | Japanese insurance operations excluding Gibraltar                                   |          |          |          |          |
| ¥ 134,675                                  | ¥ 122,255 | ¥ 59,351                                                                            | ¥ 64,695 | ¥ 62,352 | ¥ 69,312 | ¥ 65,363 |
| 172,451                                    | 163,895   | 83,420                                                                              | 80,309   | 78,638   | 80,506   | 91,945   |
| 307,126                                    | 286,150   | 142,771                                                                             | 145,004  | 140,990  | 149,818  | 157,308  |
| Benefits and Expenses (1):                 |           |                                                                                     |          |          |          |          |
|                                            |           | Japanese insurance operations excluding Gibraltar                                   |          |          |          |          |
| 111,036                                    | 101,540   | 48,803                                                                              | 53,806   | 50,148   | 57,341   | 53,695   |
| 147,951                                    | 142,627   | 71,206                                                                              | 67,489   | 67,094   | 69,495   | 78,456   |
| 258,987                                    | 244,167   | 120,009                                                                             | 121,295  | 117,242  | 126,836  | 132,151  |
| Adjusted operating income (2):             |           |                                                                                     |          |          |          |          |
|                                            |           | Japanese insurance operations excluding Gibraltar                                   |          |          |          |          |
| 23,639                                     | 20,715    | 10,548                                                                              | 10,889   | 12,204   | 11,971   | 11,668   |
| 24,500                                     | 21,268    | 12,214                                                                              | 12,820   | 11,544   | 11,011   | 13,489   |
| ¥ 48,139                                   | ¥ 41,983  | ¥ 22,762                                                                            | ¥ 23,709 | ¥ 23,748 | ¥ 22,982 | ¥ 25,157 |
| U.S. Dollar adjusted operating income (3): |           |                                                                                     |          |          |          |          |
|                                            |           | Japanese insurance operations excluding Gibraltar                                   |          |          |          |          |
| \$ 202                                     | \$ 169    | \$ 84                                                                               | \$ 88    | \$ 100   | \$ 103   | \$ 99    |
| 209                                        | 173       | 98                                                                                  | 104      | 93       | 94       | 115      |
|                                            |           | Total adjusted operating income, Japan, U.S. dollar basis                           |          |          |          |          |
| 411                                        | 342       | 182                                                                                 | 192      | 193      | 197      | 214      |
| 48                                         | 40        | 25                                                                                  | 23       | 29       | 18       | 30       |
|                                            |           | Total adjusted operating income, International Insurance segment, U.S. dollar basis |          |          |          |          |
| \$ 459                                     | \$ 382    | \$ 207                                                                              | \$ 215   | \$ 222   | \$ 215   | \$ 244   |

- (1) Revenues exclude realized investment gains, net of losses and related adjustments and investment gains, net of losses, on trading account assets supporting insurance liabilities. Benefits and expenses exclude charges related to realized investment gains, net of losses and change in experience-rated contractholder liabilities due to asset value changes.
- (2) Adjusted operating income on yen basis excludes impact of currency hedging.
- (3) U.S. dollar adjusted operating income includes impact of currency hedging.

INTERNATIONAL INSURANCE AND INVESTMENTS DIVISION - SALES RESULTS AND SUPPLEMENTARY INFORMATION  
(dollar amounts in millions unless otherwise noted)

| Year-to-date                                   |              |                                 | 2003         |              |              | 2004         |              |
|------------------------------------------------|--------------|---------------------------------|--------------|--------------|--------------|--------------|--------------|
| 2004                                           | 2003         |                                 | 2Q           | 3Q           | 4Q           | 1Q           | 2Q           |
| <b>INTERNATIONAL INSURANCE OPERATING DATA:</b> |              |                                 |              |              |              |              |              |
| <b>Actual exchange rate basis (1):</b>         |              |                                 |              |              |              |              |              |
| Net premiums, policy charges and fee income:   |              |                                 |              |              |              |              |              |
| 1,086                                          | 935          | Japan, excluding Gibraltar Life | 451          | 499          | 509          | 580          | 506          |
| 1,277                                          | 1,088        | Gibraltar Life                  | 552          | 527          | 566          | 597          | 680          |
| 445                                            | 359          | All other countries             | 184          | 198          | 221          | 216          | 229          |
| <b>2,808</b>                                   | <b>2,382</b> | <b>Total</b>                    | <b>1,187</b> | <b>1,224</b> | <b>1,296</b> | <b>1,393</b> | <b>1,415</b> |
| Annualized new business premiums:              |              |                                 |              |              |              |              |              |
| 221                                            | 191          | Japan, excluding Gibraltar Life | 85           | 95           | 112          | 128          | 93           |
| 143                                            | 153          | Gibraltar Life                  | 89           | 75           | 68           | 62           | 81           |
| 100                                            | 96           | All other countries             | 46           | 53           | 61           | 50           | 50           |
| <b>464</b>                                     | <b>440</b>   | <b>Total</b>                    | <b>220</b>   | <b>223</b>   | <b>241</b>   | <b>240</b>   | <b>224</b>   |
| <b>Constant exchange rate basis (2):</b>       |              |                                 |              |              |              |              |              |
| Net premiums, policy charges and fee income:   |              |                                 |              |              |              |              |              |
| 1,019                                          | 960          | Japan, excluding Gibraltar Life | 463          | 505          | 479          | 537          | 482          |
| 1,193                                          | 1,122        | Gibraltar Life                  | 567          | 540          | 543          | 551          | 642          |
| 435                                            | 362          | All other countries             | 184          | 191          | 219          | 212          | 223          |
| <b>2,647</b>                                   | <b>2,444</b> | <b>Total</b>                    | <b>1,214</b> | <b>1,236</b> | <b>1,241</b> | <b>1,300</b> | <b>1,347</b> |
| Annualized new business premiums:              |              |                                 |              |              |              |              |              |
| 207                                            | 196          | Japan, excluding Gibraltar Life | 87           | 97           | 105          | 119          | 88           |
| 134                                            | 158          | Gibraltar Life                  | 91           | 77           | 64           | 58           | 76           |
| 97                                             | 99           | All other countries             | 48           | 51           | 61           | 49           | 48           |
| <b>438</b>                                     | <b>453</b>   | <b>Total</b>                    | <b>226</b>   | <b>225</b>   | <b>230</b>   | <b>226</b>   | <b>212</b>   |

(1) Translated based on applicable average exchange rates for the period shown.

(2) Translated based on average exchange rates for the year ended December 31, 2003.

INTERNATIONAL INSURANCE AND INVESTMENTS DIVISION - SALES RESULTS AND SUPPLEMENTARY INFORMATION

|                                                                                        | 2003         |              |              | 2004         |              |
|----------------------------------------------------------------------------------------|--------------|--------------|--------------|--------------|--------------|
|                                                                                        | 2Q           | 3Q           | 4Q           | 1Q           | 2Q           |
| <b>Face amount of individual policies in force at end of period (in billions) (1):</b> |              |              |              |              |              |
| (Constant exchange rate basis)                                                         |              |              |              |              |              |
| Japan, excluding Gibraltar Life                                                        | 163          | 167          | 171          | 176          | 179          |
| Gibraltar Life                                                                         | 226          | 222          | 218          | 215          | 210          |
| All other countries                                                                    | 56           | 58           | 61           | 63           | 66           |
| <b>Total</b>                                                                           | <b>445</b>   | <b>447</b>   | <b>450</b>   | <b>454</b>   | <b>455</b>   |
| <b>Number of individual policies in force at end of period (in thousands):</b>         |              |              |              |              |              |
| Japan, excluding Gibraltar Life                                                        | 1,099        | 1,137        | 1,180        | 1,231        | 1,266        |
| Gibraltar Life                                                                         | 4,380        | 4,334        | 4,288        | 4,226        | 4,149        |
| All other countries                                                                    | 745          | 786          | 830          | 863          | 894          |
| <b>Total</b>                                                                           | <b>6,224</b> | <b>6,257</b> | <b>6,298</b> | <b>6,320</b> | <b>6,309</b> |
| <b>International insurance policy persistency (2):</b>                                 |              |              |              |              |              |
| 13 months                                                                              | 93.1%        | 92.9%        | 92.8%        | 92.7%        | 92.6%        |
| 25 months                                                                              | 87.1%        | 87.1%        | 87.0%        | 86.7%        | 86.7%        |
| <b>Number of Life Planners at end of period (3):</b>                                   |              |              |              |              |              |
| Japan                                                                                  | 2,175        | 2,293        | 2,347        | 2,422        | 2,447        |
| All other countries                                                                    | 2,514        | 2,582        | 2,642        | 2,586        | 2,676        |
| <b>Total</b>                                                                           | <b>4,689</b> | <b>4,875</b> | <b>4,989</b> | <b>5,008</b> | <b>5,123</b> |

- (1) Translated based on exchange rates as of December 31, 2003.  
(2) Excluding Gibraltar Life.  
(3) Excluding Gibraltar Life Advisors.

INVESTMENT PORTFOLIO COMPOSITION  
(in millions)

|                                                                            | June 30, 2004             |                             |                                  |               | December 31, 2003         |                             |                                  |               |
|----------------------------------------------------------------------------|---------------------------|-----------------------------|----------------------------------|---------------|---------------------------|-----------------------------|----------------------------------|---------------|
|                                                                            |                           |                             | Financial Services<br>Businesses |               |                           |                             | Financial Services<br>Businesses |               |
|                                                                            | Consolidated<br>Portfolio | Closed<br>Block<br>Business | Amount                           | % of<br>Total | Consolidated<br>Portfolio | Closed<br>Block<br>Business | Amount                           | % of<br>Total |
| Fixed maturities:                                                          |                           |                             |                                  |               |                           |                             |                                  |               |
| Public, available for sale, at fair value                                  | 106,468                   | 32,984                      | 73,484                           | 55.2%         | 95,968                    | 29,538                      | 66,430                           | 59.9%         |
| Public, held to maturity, at amortized cost                                | 2,673                     | —                           | 2,673                            | 2.0%          | 3,010                     | —                           | 3,010                            | 2.7%          |
| Private, available for sale, at fair value                                 | 31,453                    | 14,531                      | 16,922                           | 12.7%         | 32,973                    | 15,052                      | 17,921                           | 16.2%         |
| Private, held to maturity, at amortized cost                               | 51                        | —                           | 51                               | 0.0%          | 58                        | —                           | 58                               | 0.1%          |
| Trading account assets supporting insurance liabilities, at fair value (1) | 11,920                    | —                           | 11,920                           | 8.9%          | 88                        | —                           | 88                               | 0.0%          |
| Other trading account assets, at fair value (1)                            | 174                       | —                           | 174                              | 0.1%          | 138                       | —                           | 138                              | 0.2%          |
| Equity securities, available for sale, at fair value                       | 3,793                     | 2,390                       | 1,403                            | 1.1%          | 3,383                     | 2,282                       | 1,101                            | 1.0%          |
| Commercial loans                                                           | 23,529                    | 7,117                       | 16,412                           | 12.3%         | 18,780                    | 7,006                       | 11,774                           | 10.6%         |
| Policy loans                                                               | 8,075                     | 5,467                       | 2,608                            | 2.0%          | 8,152                     | 5,543                       | 2,609                            | 2.4%          |
| Other long-term investments (2)                                            | 4,721                     | 1,064                       | 3,657                            | 2.8%          | 4,743                     | 1,041                       | 3,702                            | 3.3%          |
| Short-term investments                                                     | 6,076                     | 2,258                       | 3,818                            | 2.9%          | 7,633                     | 3,581                       | 4,052                            | 3.6%          |
| Subtotal (3)                                                               | 198,933                   | 65,811                      | 133,122                          | 100.0%        | 174,926                   | 64,043                      | 110,883                          | 100.0%        |
| Invested assets of other entities and operations (4)                       | 4,176                     | —                           | 4,176                            |               | 6,115                     | —                           | 6,115                            |               |
| Total investments                                                          | 203,109                   | 65,811                      | 137,298                          |               | 181,041                   | 64,043                      | 116,998                          |               |

Fixed Maturities by Credit Quality (3):

|                                 |                          | June 30, 2004                 |                        |                         |            |            | December 31, 2003             |                        |                         |            |            |
|---------------------------------|--------------------------|-------------------------------|------------------------|-------------------------|------------|------------|-------------------------------|------------------------|-------------------------|------------|------------|
|                                 |                          | Financial Services Businesses |                        |                         |            |            | Financial Services Businesses |                        |                         |            |            |
|                                 |                          | Amortized Cost                | Gross Unrealized Gains | Gross Unrealized Losses | Fair Value | % of Total | Amortized Cost                | Gross Unrealized Gains | Gross Unrealized Losses | Fair Value | % of Total |
| Public Fixed Maturities:        |                          |                               |                        |                         |            |            |                               |                        |                         |            |            |
| NAIC Rating (5)                 | Rating Agency Equivalent |                               |                        |                         |            |            |                               |                        |                         |            |            |
| 1                               | Aaa, Aa, A               | 55,454                        | 1,588                  | 535                     | 56,507     | 74.2%      | 50,133                        | 2,247                  | 210                     | 52,170     | 75.1%      |
| 2                               | Baa                      | 16,315                        | 678                    | 160                     | 16,833     | 22.1%      | 13,767                        | 900                    | 91                      | 14,576     | 21.0%      |
| Subtotal Investment Grade       |                          | 71,769                        | 2,266                  | 695                     | 73,340     | 96.3%      | 63,900                        | 3,147                  | 301                     | 66,746     | 96.1%      |
| 3                               | Ba                       | 1,782                         | 117                    | 19                      | 1,880      | 2.5%       | 1,580                         | 167                    | 11                      | 1,736      | 2.5%       |
| 4                               | B                        | 732                           | 61                     | 9                       | 784        | 1.0%       | 757                           | 89                     | 3                       | 843        | 1.2%       |
| 5                               | C and lower              | 79                            | 17                     | 1                       | 95         | 0.1%       | 67                            | 30                     | 2                       | 95         | 0.1%       |
| 6                               | In or near default       | 33                            | 5                      | —                       | 38         | 0.1%       | 34                            | 3                      | 1                       | 36         | 0.1%       |
| Subtotal Below Investment Grade |                          | 2,626                         | 200                    | 29                      | 2,797      | 3.7%       | 2,438                         | 289                    | 17                      | 2,710      | 3.9%       |
| Total                           |                          | 74,395                        | 2,466                  | 724                     | 76,137     | 100.0%     | 66,338                        | 3,436                  | 318                     | 69,456     | 100.0%     |

|                                 |        |       |    |        |        |        |       |    |        |        |
|---------------------------------|--------|-------|----|--------|--------|--------|-------|----|--------|--------|
| Subtotal Below Investment Grade | 2,719  | 209   | 21 | 2,907  | 17.1%  | 3,232  | 253   | 31 | 3,454  | 19.4%  |
| Total                           | 15,937 | 1,115 | 79 | 16,973 | 100.0% | 16,628 | 1,402 | 51 | 17,979 | 100.0% |

- 
- (1) Commencing June 30, 2004, fixed maturity and equity security investments for which fair value changes result in changes in experience-rated contractholder liabilities are classified as "Trading account assets supporting insurance liabilities." Classification for earlier periods presented has been conformed to the current presentation. Trading account assets supporting insurance liabilities as of June 30, 2004, reflect the reclassification of \$627 million of assets from separate account assets on January 1, 2004, upon adoption of SOP 03-1.
- (2) Other long-term investments consist of real estate and non-real estate related investments in joint ventures (other than our equity investment in Wachovia Securities Financial Holdings, LLC) and partnerships, investment real estate held through direct ownership, our interest in separate account investments and other miscellaneous investments.
- (3) Excludes investments of securities brokerage operations, securities trading operations, banking operations, assets related to special purpose entities consolidated in accordance with FIN 46, assets of our asset management operations managed for third parties, and separate account assets for which the customer assumes risks of ownership.
- (4) Includes invested assets of securities brokerage operations, securities trading operations, banking operations and assets related to special purpose entities consolidated in accordance with FIN 46. Excludes assets of our asset management operations managed for third parties and separate account assets for which the customer assumes risks of ownership. Our investment in Wachovia Securities Financial Holdings, LLC is included in "Other assets".
- (5) Reflects equivalent ratings for investments of international insurance operations that are not rated by United States insurance regulatory authorities. Includes, as of June 30, 2004 and December 31, 2003, respectively, 123 securities with amortized cost of \$1,864 million (fair value \$1,875 million) and 223 securities with amortized cost of \$2,952 million (fair value, \$3,027 million) that have been categorized based on expected NAIC designations pending receipt of SVO ratings.

FINANCIAL SERVICES BUSINESSES INVESTMENT PORTFOLIO COMPOSITION  
(in millions)

|                                                                               | June 30, 2004 |               | December 31, 2003 |               |
|-------------------------------------------------------------------------------|---------------|---------------|-------------------|---------------|
|                                                                               | Amount        | % of Total    | Amount            | % of Total    |
| <b>Japanese Insurance Operations:</b>                                         |               |               |                   |               |
| Fixed maturities:                                                             |               |               |                   |               |
| Public, available for sale, at fair value                                     | 28,138        | 72.5%         | 28,488            | 74.3%         |
| Public, held to maturity, at amortized cost                                   | 2,673         | 6.9%          | 3,010             | 7.8%          |
| Private, available for sale, at fair value                                    | 600           | 1.6%          | 280               | 0.7%          |
| Private, held to maturity, at amortized cost                                  | 51            | 0.1%          | 58                | 0.2%          |
| Trading account assets supporting insurance liabilities, at fair value (1)(2) | 785           | 2.0%          | 88                | 0.2%          |
| Other trading account assets, at fair value (1)                               | 27            | 0.1%          | —                 | 0.0%          |
| Equity securities, available for sale, at fair value                          | 1,219         | 3.1%          | 934               | 2.4%          |
| Commercial loans                                                              | 2,810         | 7.2%          | 2,922             | 7.6%          |
| Policy loans                                                                  | 817           | 2.1%          | 862               | 2.3%          |
| Other long-term investments (3)                                               | 1,056         | 2.7%          | 1,291             | 3.4%          |
| Short-term investments                                                        | 661           | 1.7%          | 440               | 1.1%          |
| <b>Total</b>                                                                  | <b>38,837</b> | <b>100.0%</b> | <b>38,373</b>     | <b>100.0%</b> |

|                                                                                   | June 30, 2004 |               | December 31, 2003 |               |
|-----------------------------------------------------------------------------------|---------------|---------------|-------------------|---------------|
|                                                                                   | Amount        | % of Total    | Amount            | % of Total    |
| <b>Financial Services Businesses excluding Japanese Insurance Operations (4):</b> |               |               |                   |               |
| Fixed maturities:                                                                 |               |               |                   |               |
| Public, available for sale, at fair value                                         | 45,346        | 48.1%         | 37,942            | 52.4%         |
| Public, held to maturity, at amortized cost                                       | —             | 0.0%          | —                 | 0.0%          |
| Private, available for sale, at fair value                                        | 16,322        | 17.3%         | 17,641            | 24.3%         |
| Private, held to maturity, at amortized cost                                      | —             | 0.0%          | —                 | 0.0%          |
| Trading account assets supporting insurance liabilities, at fair value (1)        | 11,135        | 11.8%         | —                 | 0.0%          |
| Other trading account assets, at fair value (1)                                   | 147           | 0.2%          | 138               | 0.2%          |
| Equity securities, available for sale, at fair value                              | 184           | 0.2%          | 167               | 0.2%          |
| Commercial loans                                                                  | 13,602        | 14.4%         | 8,852             | 12.2%         |
| Policy loans                                                                      | 1,791         | 1.9%          | 1,747             | 2.4%          |
| Other long-term investments (3)                                                   | 2,601         | 2.8%          | 2,411             | 3.3%          |
| Short-term investments                                                            | 3,157         | 3.3%          | 3,612             | 5.0%          |
| <b>Total</b>                                                                      | <b>94,285</b> | <b>100.0%</b> | <b>72,510</b>     | <b>100.0%</b> |

- (1) Commencing June 30, 2004, fixed maturity and equity security investments for which fair value changes result in changes in experience-rated contractholder liabilities are classified as "Trading account assets supporting insurance liabilities." Classification for earlier periods presented has been conformed to the current presentation.
- (2) Trading account assets supporting insurance liabilities as of June 30, 2004, reflect the reclassification of \$627 million of assets from separate account assets on January 1, 2004, upon adoption of SOP 03-1.
- (3) Other long-term investments consist of real estate and non-real estate related investments in joint ventures (other than our equity investment in Wachovia Securities Financial Holdings, LLC) and partnerships, investment real estate held through direct ownership, our interest in separate account investments and other miscellaneous investments. Our investment in Wachovia Securities Financial Holdings, LLC is included in "Other assets".
- (4) Excludes investments of securities brokerage operations, securities trading operations, banking operations, assets related to special purpose entities consolidated in accordance with FIN 46, assets of our asset management operations managed for third parties, and separate account assets for which the customer assumes risks of ownership.

FINANCIAL SERVICES BUSINESSES INVESTMENT RESULTS  
(in millions)

|                                                         | Quarter Ended June 30 |        |                           |                   |        |                           |
|---------------------------------------------------------|-----------------------|--------|---------------------------|-------------------|--------|---------------------------|
|                                                         | 2004                  |        |                           | 2003              |        |                           |
|                                                         | Investment Income     |        | Realized Gains / (Losses) | Investment Income |        | Realized Gains / (Losses) |
|                                                         | Yield (3)             | Amount |                           | Yield (3)         | Amount |                           |
| Financial Services Businesses (1) (4):                  |                       |        |                           |                   |        |                           |
| Fixed maturities                                        | 4.54%                 | 980    | 8                         | 4.85%             | 941    | 17                        |
| Equity securities                                       | 1.85%                 | 6      | 54                        | 1.63%             | 4      | (52)                      |
| Commercial loans                                        | 6.59%                 | 189    | (2)                       | 6.95%             | 199    | 12                        |
| Policy loans                                            | 4.52%                 | 30     | —                         | 5.40%             | 40     | —                         |
| Short-term investments and cash equivalents             | 1.57%                 | 24     | —                         | 1.70%             | 25     | —                         |
| Other investments                                       | 12.58%                | 102    | 70                        | 8.11%             | 92     | 31                        |
| Gross investment income before investment expenses      | 4.92%                 | 1,331  | 130                       | 5.10%             | 1,301  | 8                         |
| Investment expenses                                     | -0.16%                | (51)   | —                         | -0.21%            | (63)   | —                         |
| Subtotal                                                | 4.76%                 | 1,280  | 130                       | 4.89%             | 1,238  | 8                         |
| Investment results of other entities and operations (2) |                       | 55     | —                         |                   | 48     | —                         |
| Less, investment income relating to divested businesses |                       | (2)    | —                         |                   | (36)   | —                         |
| Total                                                   |                       | 1,333  | 130                       |                   | 1,250  | 8                         |

|                                                         | Six Months Ended June 30 |        |                           |                   |        |                           |
|---------------------------------------------------------|--------------------------|--------|---------------------------|-------------------|--------|---------------------------|
|                                                         | 2004                     |        |                           | 2003              |        |                           |
|                                                         | Investment Income        |        | Realized Gains / (Losses) | Investment Income |        | Realized Gains / (Losses) |
|                                                         | Yield (3)                | Amount |                           | Yield (3)         | Amount |                           |
| Financial Services Businesses (1) (4):                  |                          |        |                           |                   |        |                           |
| Fixed maturities                                        | 4.61%                    | 1,934  | 39                        | 4.90%             | 1,867  | (63)                      |
| Equity securities                                       | 1.93%                    | 11     | 79                        | 1.33%             | 7      | (96)                      |
| Commercial loans                                        | 6.71%                    | 383    | 14                        | 7.01%             | 400    | 18                        |
| Policy loans                                            | 4.61%                    | 60     | —                         | 5.63%             | 84     | —                         |
| Short-term investments and cash equivalents             | 1.51%                    | 47     | —                         | 1.79%             | 53     | —                         |
| Other investments                                       | 9.03%                    | 175    | 47                        | 8.22%             | 185    | 41                        |
| Gross investment income before investment expenses      | 4.85%                    | 2,610  | 179                       | 5.14%             | 2,596  | (100)                     |
| Investment expenses                                     | -0.18%                   | (115)  | —                         | -0.19%            | (120)  | —                         |
| Subtotal                                                | 4.67%                    | 2,495  | 179                       | 4.95%             | 2,476  | (100)                     |
| Investment results of other entities and operations (2) |                          | 85     | (57)                      |                   | 92     | —                         |
| Less, investment income relating to divested businesses |                          | (1)    | —                         |                   | (66)   | —                         |
| Total                                                   |                          | 2,579  | 122                       |                   | 2,502  | (100)                     |

- (1) Excludes investments of securities brokerage operations, securities trading operations, banking operations, commercial loans and trading account assets supporting insurance liabilities where the investment results generally inure to contractholders, assets of our asset management operations managed for third parties, and separate account assets for which the customer assumes risks of ownership.
- (2) Investment income of securities brokerage, securities trading, banking operations, and commercial loans supporting insurance liabilities where the investment results generally inure to contractholders.
- (3) Yields are annualized, for interim periods, and based on quarterly average carrying values except for fixed maturities, equity securities and securities lending activity. Yields for fixed maturities are based on amortized cost. Yields for equity securities are based on cost. Yields for securities lending activity are calculated net of corresponding liabilities and rebate expenses. Yields exclude investment income and assets related to Commercial loans and Trading account assets supporting insurance liabilities where the investment results generally inure to contractholders.
- (4) Prior period amounts are presented on a basis consistent with current reporting practices.

FINANCIAL SERVICES BUSINESSES INVESTMENT RESULTS - JAPANESE INSURANCE OPERATIONS  
(in millions)

|                                                    | Quarter Ended June 30 |        |                                 |                   |        |                                 |
|----------------------------------------------------|-----------------------|--------|---------------------------------|-------------------|--------|---------------------------------|
|                                                    | 2004                  |        |                                 | 2003              |        |                                 |
|                                                    | Investment Income     |        | Realized<br>Gains /<br>(Losses) | Investment Income |        | Realized<br>Gains /<br>(Losses) |
|                                                    | Yield (1)             | Amount |                                 | Yield (1)         | Amount |                                 |
| Japanese Insurance Operations (2):                 |                       |        |                                 |                   |        |                                 |
| Fixed maturities                                   | 1.93%                 | 154    | (18)                            | 1.83%             | 127    | 1                               |
| Equity securities                                  | 1.76%                 | 4      | 8                               | 1.07%             | 2      | (54)                            |
| Commercial loans                                   | 4.18%                 | 29     | 12                              | 4.70%             | 36     | 12                              |
| Policy loans                                       | 2.69%                 | 6      | —                               | 2.81%             | 5      | —                               |
| Short-term investments and cash equivalents        | 8.26%                 | 1      | —                               | 3.54%             | 1      | —                               |
| Other investments                                  | 7.87%                 | 22     | 10                              | 6.76%             | 23     | (6)                             |
|                                                    |                       |        |                                 |                   |        |                                 |
| Gross investment income before investment expenses | 2.30%                 | 216    | 12                              | 2.30%             | 194    | (47)                            |
| Investment expenses                                | -0.20%                | (20)   | —                               | -0.25%            | (21)   | —                               |
|                                                    |                       |        |                                 |                   |        |                                 |
| Total                                              | 2.10%                 | 196    | 12                              | 2.05%             | 173    | (47)                            |
|                                                    |                       |        |                                 |                   |        |                                 |
| Six Months Ended June 30                           |                       |        |                                 |                   |        |                                 |
|                                                    | 2004                  |        |                                 | 2003              |        |                                 |
|                                                    | Investment Income     |        | Realized<br>Gains /<br>(Losses) | Investment Income |        | Realized<br>Gains /<br>(Losses) |
|                                                    | Yield (1)             | Amount |                                 | Yield (1)         | Amount |                                 |
| Japanese Insurance Operations (2):                 |                       |        |                                 |                   |        |                                 |
| Fixed maturities                                   | 1.92%                 | 304    | (8)                             | 1.76%             | 243    | 9                               |
| Equity securities                                  | 1.49%                 | 7      | 31                              | 0.94%             | 4      | (96)                            |
| Commercial loans                                   | 4.24%                 | 60     | 15                              | 4.78%             | 73     | 20                              |
| Policy loans                                       | 3.00%                 | 13     | —                               | 2.87%             | 10     | —                               |
| Short-term investments and cash equivalents        | 8.22%                 | 1      | —                               | 1.13%             | 1      | —                               |
| Other investments                                  | 7.79%                 | 47     | 10                              | 6.49%             | 46     | (8)                             |
|                                                    |                       |        |                                 |                   |        |                                 |
| Gross investment income before investment expenses | 2.31%                 | 432    | 48                              | 2.24%             | 377    | (75)                            |
| Investment expenses                                | -0.21%                | (40)   | —                               | -0.26%            | (44)   | —                               |
|                                                    |                       |        |                                 |                   |        |                                 |
| Total                                              | 2.10%                 | 392    | 48                              | 1.98%             | 333    | (75)                            |

(1) Yields are annualized, for interim periods, and based on quarterly average carrying values except for fixed maturities, equity securities and securities lending activity. Yields for fixed maturities are based on amortized cost. Yields for equity securities are based on cost. Yields for securities lending activity are calculated net of corresponding liabilities and rebate expenses. Yields exclude investment income and assets related to Trading account assets supporting insurance liabilities where the investment results generally inure to contractholders.

(2) Prior period amounts are presented on a basis consistent with current reporting practices.

FINANCIAL SERVICES BUSINESSES INVESTMENT RESULTS - EXCLUDING  
JAPANESE INSURANCE OPERATIONS  
(in millions)

|                                                                                | Quarter Ended June 30    |        |                                 |                   |        |                                 |
|--------------------------------------------------------------------------------|--------------------------|--------|---------------------------------|-------------------|--------|---------------------------------|
|                                                                                | 2004                     |        |                                 | 2003              |        |                                 |
|                                                                                | Investment Income        |        | Realized<br>Gains /<br>(Losses) | Investment Income |        | Realized<br>Gains /<br>(Losses) |
|                                                                                | Yield (2)                | Amount |                                 | Yield (2)         | Amount |                                 |
| Financial Services Businesses excluding Japanese Insurance Operations (1) (3): |                          |        |                                 |                   |        |                                 |
| Fixed maturities                                                               | 6.08%                    | 826    | 26                              | 6.55%             | 814    | 16                              |
| Equity securities                                                              | 1.66%                    | 2      | 46                              | 4.80%             | 2      | 2                               |
| Commercial loans                                                               | 7.40%                    | 160    | (14)                            | 7.77%             | 163    | —                               |
| Policy loans                                                                   | 5.47%                    | 24     | —                               | 6.25%             | 35     | —                               |
| Short-term investments and cash equivalents                                    | 1.53%                    | 23     | —                               | 1.66%             | 24     | —                               |
| Other investments                                                              | 14.65%                   | 80     | 60                              | 8.74%             | 69     | 37                              |
|                                                                                |                          |        |                                 |                   |        |                                 |
| Gross investment income before investment expenses                             | 6.30%                    | 1,115  | 118                             | 6.53%             | 1,107  | 55                              |
| Investment expenses                                                            | -0.13%                   | (31)   | —                               | -0.18%            | (42)   | —                               |
|                                                                                |                          |        |                                 |                   |        |                                 |
| Total                                                                          | 6.17%                    | 1,084  | 118                             | 6.35%             | 1,065  | 55                              |
|                                                                                |                          |        |                                 |                   |        |                                 |
|                                                                                | Six Months Ended June 30 |        |                                 |                   |        |                                 |
|                                                                                | 2004                     |        |                                 | 2003              |        |                                 |
|                                                                                | Investment Income        |        | Realized<br>Gains /<br>(Losses) | Investment Income |        | Realized<br>Gains /<br>(Losses) |
|                                                                                | Yield (2)                | Amount |                                 | Yield (2)         | Amount |                                 |
| Financial Services Businesses excluding Japanese Insurance Operations (1) (3): |                          |        |                                 |                   |        |                                 |
| Fixed maturities                                                               | 6.24%                    | 1,630  | 47                              | 6.68%             | 1,624  | (72)                            |
| Equity securities                                                              | 3.68%                    | 4      | 48                              | 2.82%             | 3      | —                               |
| Commercial loans                                                               | 7.54%                    | 323    | (1)                             | 7.84%             | 327    | (2)                             |
| Policy loans                                                                   | 5.44%                    | 47     | —                               | 6.47%             | 74     | —                               |
| Short-term investments and cash equivalents                                    | 1.47%                    | 46     | —                               | 1.81%             | 52     | —                               |
| Other investments                                                              | 9.59%                    | 128    | 37                              | 9.06%             | 139    | 49                              |
|                                                                                |                          |        |                                 |                   |        |                                 |
| Gross investment income before investment expenses                             | 6.21%                    | 2,178  | 131                             | 6.64%             | 2,219  | (25)                            |
| Investment expenses                                                            | -0.16%                   | (75)   | —                               | -0.16%            | (76)   | —                               |
|                                                                                |                          |        |                                 |                   |        |                                 |
| Total                                                                          | 6.05%                    | 2,103  | 131                             | 6.48%             | 2,143  | (25)                            |

- (1) Excludes investments of securities brokerage operations, securities trading operations, banking operations, commercial loans and trading account assets supporting insurance liabilities where the investment results generally inure to contractholders, assets of our asset management operations managed for third parties, and separate account assets for which the customer assumes risks of ownership.
- (2) Yields are annualized, for interim periods, and based on quarterly average carrying values except for fixed maturities, equity securities and securities lending activity. Yields for fixed maturities are based on amortized cost. Yields for equity securities are based on cost. Yields for securities lending activity are calculated net of corresponding liabilities and rebate expenses. Yields exclude investment income and assets related to Commercial loans and Trading account assets supporting insurance liabilities where the investment results generally inure to contractholders.
- (3) Prior period amounts are presented on a basis consistent with current reporting practices.

## KEY DEFINITIONS AND FORMULAS

### **1. Adjusted operating income before income taxes:**

Adjusted operating income is a non-GAAP measure that excludes realized investment gains, net of losses, and related charges and adjustments; investment gains and losses on trading account assets supporting insurance liabilities; change in experience-rated contractholder liabilities due to asset value changes; results of divested businesses and discontinued operations; cumulative effect of accounting change; extraordinary gain on acquisition; and the related tax effects thereof. Revenues and benefits and expenses shown as components of adjusted operating income, are presented on the same basis as pre-tax adjusted operating income and exclude these items as well. Adjusted operating income should not be viewed as a substitute for net income determined in accordance with GAAP, and our definition of adjusted operating income may differ from that used by other companies. The excluded items are important to an understanding of our overall results of operations. However, we believe that the presentation of adjusted operating income as we measure it for management purposes enhances the understanding of our results of operations by highlighting the results from ongoing operations and the underlying profitability factors of our businesses.

### **2. After-tax adjusted operating income:**

Adjusted operating income before taxes, as defined above, less the income tax effect applicable to adjusted operating income before taxes.

### **3. Assets Under Management:**

Fair market value or account value of assets which Prudential manages directly in proprietary products, such as mutual funds and variable annuities, in separate accounts, wrap-fee products and the general account, and assets invested in investment options included in the Company's products that are managed by third party sub-managers (i.e., the non-proprietary investment options in the Company's products).

### **4. Attributed Equity:**

Amount of capital assigned to each of the Company's segments for purposes of measuring segment adjusted operating income before income taxes, established at a level which management considers necessary to support the segment's risks. Attributed equity for the Financial Services Businesses represents all of the Company's equity that is not included in the Closed Block Business.

### **5. Book value per share of Common Stock:**

Equity attributed to Financial Services Businesses divided by the number of Common shares outstanding at end of period, on a diluted basis.

### **6. Borrowings - General Corporate Purposes:**

Amounts used for general corporate purposes include those used for cash flow timing mismatches at Prudential Financial, Prudential Financial's investments in equity and debt securities of subsidiaries, and amounts utilized for regulatory capital purposes.

### **7. Borrowings - Investment Related:**

Debt issued to finance specific investment assets or portfolios of investment assets, including institutional spread lending investment portfolios, real estate, and real estate related investments held in consolidated joint ventures, as well as institutional and insurance company portfolio cash flow timing differences.

### **8. Borrowings - Securities Business Related:**

Debt issued to finance primarily the liquidity of our broker-dealers, and our capital markets and other securities business related operations.

### **9. Borrowings - Specified Other Businesses:**

Borrowings associated with consumer banking activities, the individual annuity business, real estate franchises, and relocation services.

### **10. Client Assets:**

Fair market value of assets in client accounts of International brokerage operations, Prudential Bank and mortgage loan servicing business, that are not included in Assets Under Management. Prudential does not receive a management or administrative fee on these assets, but may receive a fee for executing trades, custody or recordkeeping services. For periods prior to July 1, 2003, also includes fair market value of assets in client accounts of Prudential Securities businesses combined into Wachovia Securities Financial Holdings, LLC.

## KEY DEFINITIONS AND FORMULAS

### **11. Earned Premiums:**

The portion of a premium, net of any amount ceded, that represents coverage already provided or that belongs to the insurer based on the part of the policy period that has passed.

### **12. Earnings Per Share of Common Stock:**

Net income for the Financial Services Businesses and the Closed Block Business is determined in accordance with GAAP and includes general and administrative expenses charged to each of the businesses based on the Company's methodology for the allocation of such expenses. Cash flows between the Financial Services Businesses and the Closed Block Business related to administrative expenses are determined by a policy servicing fee arrangement that is based upon insurance and policies in force and statutory cash premiums. To the extent reported administrative expenses vary from these cash flow amounts, the differences are recorded, on an after-tax basis, as direct equity adjustments to the equity balances of each business. The direct equity adjustments modify earnings available to holders of Common Stock and Class B Stock for earnings per share purposes. Earnings per share of Common Stock based on adjusted operating income of the Financial Services Businesses reflects these adjustments as well.

### **13. General Account:**

Invested assets and policyholder liabilities and reserves for which the Company bears the investment risk. Excludes assets recognized for statutory purposes that are specifically allocated to a separate account. General account assets also include assets of the parent company, Prudential Financial, Inc.

### **14. Gibraltar Life Advisors:**

Insurance representatives for Gibraltar Life.

### **15. Group Life Insurance and Group Disability Insurance Administrative Operating Expense Ratios:**

Ratio of administrative operating expenses (excluding commissions) to gross premiums, policy charges and fee income.

### **16. Group Life Insurance and Group Disability Insurance Benefits Ratios:**

Ratio of policyholder benefits to earned premiums, policy charges and fee income.

### **17. Individual Life Insurance Sales:**

Scheduled premiums from new sales on an annualized basis and first year excess premiums and deposits on a cash-received basis.

### **18. Insurance and Annuity Benefits:**

Total death benefits, annuity benefits, disability benefits, other policy benefits, and losses paid or incurred, under insurance and annuity contracts, plus the change in reserves for future policy benefits, losses and loss adjustment expenses.

### **19. International Life Planners:**

Insurance agents in our insurance operations outside the United States, excluding Gibraltar Life Advisors.

### **20. New annualized premiums:**

Premiums from new sales that are expected to be collected over a one year period. Group insurance new annualized premiums exclude new premiums resulting from rate changes on existing policies, from additional coverage issued under our Servicemembers' Group Life Insurance contract, and from excess premiums on group universal life insurance that build cash value but do not purchase face amounts. Group insurance new annualized premiums include premiums from the takeover of claim liabilities.

### **21. Non-recourse and Limited-recourse Debt:**

Limited and non-recourse borrowing is where the holder is entitled to collect only against the assets pledged to the debt as collateral or has only very limited rights to collect against other assets.

## KEY DEFINITIONS AND FORMULAS

### 22. Operating return on average equity (based on adjusted operating income):

Adjusted operating income after-tax (giving effect to the direct equity adjustment for earnings per share calculation), annualized for interim periods, divided by average attributed equity for the Financial Services Businesses excluding unrealized gains and losses on investments.

An alternative measure to operating return on average equity (based on adjusted operating income) is return on average equity (based on income from continuing operations). Return on average equity (based on income from continuing operations) represents income from continuing operations after-tax as determined in accordance with GAAP (giving effect to the direct equity adjustment for earnings per share calculation), annualized for interim periods, divided by average total attributed equity for the Financial Services Businesses. Return on average equity (based on income from continuing operations) is 9.03% for the six months ended June 30, 2004, 3.29% for the six months ended June 30, 2003, 10.36% for the three months ended June 30, 2004, 2.19% for the three months ended June 30, 2003, 4.99% for the three months ended September 30, 2003, 10.12% for the three months ended December 31, 2003, and 7.60% for the three months ended March 31, 2004.

### 23. Policy Persistency - Group Insurance:

Percentage of the premiums in force at the end of the prior year that are still in force at the end of the period (excluding Servicemembers' Group Life Insurance and Prudential Employee Benefit Plan).

### 24. Policy Persistency - International Insurance:

13 month persistency represents the percentage of policies issued that are still in force at the beginning of their second policy year. 25 month persistency represents the percentage of policies issued that are still in force at the beginning of their third policy year.

### 25. Prudential Agents:

Insurance agents in our insurance operations in the United States.

### 26. Prudential Agent productivity:

Commissions on new sales of all products by Prudential Agents under contract for the entire period, divided by the number of those Prudential Agents. Excludes commissions on new sales by Prudential Agents hired or departed during the period. For interim reporting periods, the productivity measures are annualized.

### 27. Ratio of corporate debt to total capitalization:

For purposes of this ratio, we measure "debt" as the sum of borrowings for general corporate purposes, excluding debt related to Equity Security Units, and 20% of the amount corresponding to contractual obligation of holders of Equity Security Units for purchase of Prudential Financial, Inc. Common Stock, and we measure "total capitalization" as the sum of equity excluding unrealized gains and losses on investments, corporate debt excluding Equity Security Units and the amount corresponding to contractual obligation of holders of Equity Security Units for purchase of Prudential Financial, Inc. Common Stock.

### 28. Redeemable Capital Securities:

Capital Trust Certificates of Prudential Financial Capital Trust I (element of Equity Security Units).

### 29. Separate Accounts:

Assets of our insurance companies allocated under certain policies and contracts that are segregated from the general account and other separate accounts. The policyholder or contractholder predominantly bears the risk of investments held in a separate account.

### 30. Wrap-Fee Products:

Investment products generating asset-based fees in which the funds of the customer are generally invested in other investment products such as mutual funds.

**RATINGS AND INVESTOR INFORMATION**

**INSURANCE CLAIMS PAYING RATINGS**

as of August 3, 2004

|                                                                | <u>A.M. Best</u> | <u>Standard &amp; Poor's</u> | <u>Moody's</u> | <u>Fitch Ratings</u> |
|----------------------------------------------------------------|------------------|------------------------------|----------------|----------------------|
| The Prudential Insurance Company of America                    | A+               | A+                           | A1             | AA-                  |
| PRICOA Global Funding I                                        | NR*              | A+                           | A1             | NR                   |
| PRUCO Life Insurance Company                                   | A+               | A+                           | A1             | AA-                  |
| PRUCO Life Insurance Company of New Jersey                     | A+               | A+                           | NR             | NR                   |
| American Skandia Life Assurance Corporation                    | A+               | A+                           | NR             | AA-                  |
| Prudential Retirement Insurance and Annuity Company (PRIAC) ** | A+               | A+                           | NR             | NR                   |
| The Prudential Life Insurance Co., Ltd. (Prudential of Japan)  | A+               | AA-                          | NR             | NR                   |
| Gibraltar Life Insurance Company, Ltd.                         | NR               | A                            | A2             | NR                   |

**CREDIT RATINGS:**

as of August 3, 2004

|                                               |       |     |     |    |
|-----------------------------------------------|-------|-----|-----|----|
| Prudential Financial, Inc.:                   |       |     |     |    |
| Short-Term Borrowings                         | AMB-1 | A-2 | P-2 | F1 |
| Long-Term Senior Debt                         | a-    | A-  | A3  | A  |
| Retail Notes                                  | NR    | A-  | A3  | NR |
| Redeemable Capital Securities                 | a-    | A-  | A3  | A  |
| The Prudential Insurance Company of America : |       |     |     |    |
| Capital and surplus notes                     | a     | A-  | A3  | A  |
| Prudential Funding, LLC:                      |       |     |     |    |
| Short-Term Debt                               | AMB-1 | A-1 | P-1 | F1 |
| Long-Term Senior Debt                         | a+    | A+  | A2  | A+ |

\* NR indicates not rated.

\*\* Formerly known as CIGNA Life Insurance Company.

**INVESTOR INFORMATION:**

*Corporate Offices:*

Prudential Financial, Inc.  
751 Broad Street  
Newark, New Jersey 07102

*Investor Information Hotline:*

Dial 877-998-ROCK for additional printed information or inquiries.

*Web Site:*

[www.prudential.com](http://www.prudential.com)

*Publicly Traded Securities:*

Common Stock of Prudential Financial, Inc. is traded on the New York Stock Exchange under the symbol PRU.

Equity Security Units of Prudential Financial, Inc. are traded on the New York Stock Exchange under the symbol PFA.